



## ***Cervical Chair Manual***

- 1. Warranty and Return Policy**
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**CONTACT INFORMATION:**

**Website:** [sunchirotable.com](http://sunchirotable.com)

**Phone:** (863) 414-2893

**Email:** [admin@sunchirotable.com](mailto:admin@sunchirotable.com)

**Our Facility:**

Sun Chiro Table  
4226 Commercial Dr  
Sebring, FL 33870

**Facility Hours:**

8am to 4pm, Monday—Friday

***THESE INSTRUCTIONS ARE CURRENT AS OF JANUARY 2023.***

***Please contact us if you have any questions – our online customer support is always available!***

## **WARRANTY:**

- All Standard Line Tables carry a one-year warranty on materials and workmanship (upholstery is warranted for workmanship only).
- Prestige Line and Contemporary Tables carry a two-year warranty on materials and workmanship (upholstery is warranted for workmanship only).
- Elevation columns installed on Contemporary tables are warranted for one year by the manufacturer of the provided columns.
- As a courtesy service we will ship replacement parts to you at no expense, however you will be responsible for the installation of the provided parts. The exception to this service is tables which have been shipped outside the Continental US. In such situations the customer will be responsible to cover applicable shipping costs less an equivalent Domestic shipping allowance.

At Sun Chiropractic Tables, LLC sole discretion "hard parts" (defined as those mechanical table parts subject to wear and breakage) may be provided to the original customer at no charge except for the cost of shipping, at any time both before and after the termination of the warranty periods stated above.

## **10 DAY RETURN POLICY:**

We offer a 10 day, no-questions asked return policy for all the standard tables we offer.

***Please note that this policy does NOT include tables with custom colors or other customized options. Tables with a custom color or other custom options may not be returned for any reason.***

If not satisfied with your table for any reason you may return it at your expense for a complete refund excluding original shipping paid. You must contact us within 10 days of arrival to let us know that you will be returning the table. This allows you 10 full days to decide if you are happy with your purchase.

Returns will not be accepted if you fail to contact us within 10 days of the table's delivery. Tables must be returned in "new" condition. Tables not returned in "new" condition will have their refund decreased by the stated cost of noted damage.

***For the most updated warranty and return policy information, please see our website at [sunchirotable.com](http://sunchirotable.com).***

## **Cervical Chair Leveling and Leg Maintenance**

### **Leveling**

To level your chair, place it in the approximate position where it will be used. The bolt holes on the legs are oversized to accommodate approximately 1/8" of leveling and ease assembly.

When the chair is in position, loosen the 8 leg bolts to just snug. DO NOT loosen them to the point where the washers will spin.

Place your hands on the chair and "wiggle" it a bit so it can settle to the shape of your flooring. When satisfied, and without moving the chair, from the underside tighten the bolts to snug. DO NOT over tighten. The bolt is fully tightened when the cut lock washer is fully compressed and flat.

### **Leg Maintenance**

As patients are treated the chair will settle over time. This can cause the leg bolts to require tightening. We suggest that you tighten the leg bolts once after about 2 weeks of use and again at about 3 months. You can then check the bolts about once every 6 months for maximum safety.

If at any time the chair legs seem or appear loose, please tighten them. DO NOT wait for a scheduled maintenance period. It is a good idea for liability purposes to keep a log of when you maintain all of your equipment.

### **General Maintenance**

To keep your equipment in optimal condition, don't forget to do routine maintenance and keep a record of your inspections. You will find a printable maintenance log on our website under the *Customer Support > Table Documentation* tab. In the bottom left hand corner of the log there is a quick list of what should be done during the periodic inspections. We suggest that your equipment be inspected every 90 to 120 days for optimal performance.

**We are always available to help! Contact us via phone, email or chat on our website ([sunchirotable.com](http://sunchirotable.com)) at any time and we will be happy to assist you!**