

## JB Medical Supplies Pty. Ltd.T/A Clinical Innovations Australia

## QUALITY POLICY 2023

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## **Quality Statement**

Clinical Innovations Australia has an ongoing commitment is to provide high quality, professional and efficient sales and service to ensure we meet or exceed all the requirements of our customers. We achieve this by focussing and specialising only in perinatal care products. This allows us to create organisational efficiencies, a strong customer focus and enhancement of long-term sustainability and profitability within the Company. We are dedicated to ensuring the highest level of support to perinatal professionals and to ensuring the highest standards of safety and care for mothers and their babies.

## **Management Commitment to Quality**

In line with the objective of this Policy, Management is committed to promoting continual improvement and setting of quality objectives in line with the ISO 9001:2015 Standard. These objectives will address the risks and opportunities within the Company as determined by Management.

The Management commit to comply with all applicable Australian Standards, including those of our customers when entering into Commercial Agreements.

We undertake to provide appropriate leadership and to ensure sufficient resources are made available within the Company to achieve this. We undertake to ensure through communication, engagement, practical example and training, that Quality is a primary aim of all employees.

Through direction and support, each employee will have a proper understanding of the importance of the Quality Management System function, their responsibility to contribute to its effectiveness, and its direct relevance to the success of the Company. Equally, every employee is responsible for, and will be trained to perform the duties required by his or her specific role.

The Quality Management System will be monitored, measured, evaluated and enhanced on an ongoing basis, with regular reporting and communication of the status and effectiveness at all levels.

John Gairns

Director of Sales & Managing Director Clinical Innovations Australia



