



Care & Maintenance

Our aluminum railing and privacy screens require minimal cleaning and maintenance. We recommend semi-annual cleanings with a mild non-abrasive soap, warm water and soft cloth to remove any minor seasonal debris build up.

- Always rinse thoroughly with warm water after each cleaning.
- Ensure tree sap, bugs, seeds, animal droppings, concrete, paint, splatter, etc., are removed immediately and the affected area cleaned thoroughly to prevent damage to the paint surface.
- For coastal areas within 2 miles of saltwater source, we recommend quarterly cleanings to help maximize the lifespan and quality of the paint finish.
- **WARNING:** Do not use steel wool, solvents, abrasive cleaners or acid solutions.

Limited Lifetime Warranty

Axxent warrants its aluminum railing and privacy screens to be free from manufacturing defects to the original purchaser for a limited lifetime period. In addition, this limited warranty covers the factory paint finish against cracking, peeling or blistering under conditions of normal use for the life of the product.

This warranty does not cover damage due to improper use, improper installation, alterations, welding, neglect, abuse, vandalism, chemical reactions, building settlement, normal weathering, fading, chalking, scratching caused by corrosive atmospheric contaminants (e.g., pollution), or damage caused by natural events or acts of God.

For product installations within 1 mile or less from the coastline or saltwater environment, the paint finish warranty is limited to 5 years from the original date of purchase. Product installations with direct contact with saltwater are excluded from this warranty.

Residential Conditions & Exclusions

The manufacturer warrants that residential is defined as a single family detached house or onto a detached duplex or townhome housing unit.

This warranty is limited to the replacement of the defective materials and does not include any labor for removal or re-installation of the defective materials, fasteners, shipping charges, disposal charges, sales tax, loss of use or consequential costs, or any other charges.



Axxent reserves the right to discontinue or modify any design or colour of the product at any time without notice or liability. If a warranty claim will be covered and the defective product is no longer available, Axxent may refund the original purchase price or substitute another product determined by Axxent in its sole and absolute discretion to be comparable quality and price.

1. This warranty is limited to the original purchaser and is not transferable.
2. The warranty period begins from the date of original purchase.
3. All warranty claims must be submitted in writing to info@axxenthp.com accompanied by a completed warranty claim form, proof of original purchase and (5) photos of the alleged defects. Warranty claim forms are available under the resource page on our website.
4. The original purchaser will be notified by Axxent via email whether a warranty claim has been approved or declined.
5. Failure to comply with the "Limited Lifetime Warranty" and "Residential Conditions & Exclusions" in this document will immediately void all warranty claims and Axxent will not be held responsible for any losses.
6. This warranty is applicable only to product installed within Canada or The United States of America.