

# SocialRx Connect

## A complete social prescribing solution

Supporting individuals & communities to connect



Integrated  
IT platform



Consultancy  
support



Support with link worker  
recruitment & training

# WHAT OUR SOLUTION OFFERS YOU

We can help you develop any aspect of your social prescribing service and tailor it to your requirements. Our social prescribing consultancy and software helps you organise, manage and report with ease.

## Simple to use

Our IT platform is straightforward and intuitive. It can be integrated with all leading GP practice software systems.

## Designed by end users

Our platform was co-designed with Bexley Voluntary Service Council and CCG. This helped us ensure it provides valuable, user-friendly features which can reduce administrative tasks and improve efficiencies.

## Cost effective

We have a very competitive pricing structure allowing commissioners certainty when managing budgets for 3-year cycles.

## Evolved with you to suit your needs

We offer consultancy support to help you develop and implement any aspect of your social prescribing service.



# ABOUT US



Our Social Rx Connect platform was developed as social prescribing became known to the NHS. Social prescribing being a new area, there was a need to organise and manage this new service. The publication of the NHS Five Year Forward View further accelerated the implementation of social prescribing.

The need for a software system and consultancy became ever the clearer, and so Social Rx Connect was developed. The software solution was originally built with input from commissioners, the voluntary care sector, primary care, and community providers.



## Expert knowledge

We pride ourselves in the collective knowledge we have gathered. As our team consists of professionals who have worked across health and social care for over 25 years, we know exactly what our customers need in their social prescribing solution. We believe in collaboration and an excellent service. Listening to our customers and their wishes helps us to optimise the software and keep it up to date as social prescribing develops in the UK.

# OUR SOCIAL PRESCRIBING SOFTWARE

We believe in doing things right. With that in mind we've created a full end-to-end solution for social prescribing services.

This solution helps you manage the entire social prescribing pathway.



# SOME KEY FEATURES



Use a directory of service



Make easy referrals



Analyse & interpret the data collected in the system



Monitor progress



# SOCIAL RX CONNECT PROVIDES...

## ... a system for various services

- General Practices
- Social Care & Council
- The Voluntary Care Sector
- Housing Associations
- Other health and social care organisations

## ... full integration

- Integrated with local DoS
- EMIS integration
- TPP integration (in development)
- Vision One integration (in development)

## ... a secure software

- Cyber Essentials certified
- Completed the DSP Toolkit
- Cloud-based server
- HSCN-compliant server
- Conforms with IG requirements

## ... a complete tracking service

- Referral tracking
- Outcome monitoring
- Contract monitoring

## ... flexible software

That can be viewed on:

- Desktop
- Tablet
- Mobile



# OUR CONSULTANCY SERVICE

Social prescribing is a wildly new field. Getting some help in improving or starting up your social prescribing service can be very useful.

With our extensive experience working across the health and social care sector, we can offer tailored consultancy. Together with you we help setting up a strategy no matter where you are on your social prescribing journey. We even offer help with recruiting and training your link workers via one of our trusted partners.



- 1** Mapping what's occurring in your community
- 2** Engaging across your stakeholders
- 3** Identifying your community assets and what's missing
- 4** Supporting you in your training requirements
- 5** Recognising the challenges from both a commissioning and providers perspective
- 6** Formulate strategies to overcome challenges and barriers to social prescribing

# DIFFERENT **USERS**, **DIFFERENT** FUNCTIONALITIES

Our software is tailored to different users, from commissioners across local authorities and CCGs to primary care networks and voluntary community sector organisations.

This ensures a clean and simple-to-use software system that has everything you need.



**The system works really well because it shows us the patient journey.**

- Jattinder, Bexley Voluntary Service Council and CCG





# WHAT OUR SOFTWARE HELPS YOU DO

## Commissioners can...

- ... streamline **contract management**
- ... **track service users** as they pass through their individual journeys
- ... **identify** capacity and demand challenges



- ... access a variety of **data sets**, such as referrals to link workers and providers, demographic statistics, attendances and outcomes achieved
- ... easily **download graphs and charts**



# WHAT OUR SOFTWARE HELPS YOU DO

Social prescribing managers  
can...

- ... access all **necessary data** to effectively manage their service
- ... easily **allocate referrals** across your team
- ... view and download **data and reports**, reducing administrative tasks and saving time
- ... readily understand **the performance of social prescribing** in their area across every stage of a patient journey through your service



# WHAT OUR SOFTWARE HELPS YOU DO

## Link workers can...

- ... **efficiently manage** their cases
- ... capture all **necessary information** required for your service
- ... identify the **best service** for an individual
- ... **securely refer individuals** to selected providers
- ... access **attendance reports**
- ... **monitor progress** and view outcomes
- ... analyse and interpret **data** viewable in Social Rx



# WHAT OUR SOFTWARE HELPS YOU DO

## Providers receiving referrals can...

- ... receive **referral notifications** so you can manage capacity effectively and confirm attendance

- ... **showcase their services** within our software system
- ... demonstrate the **impact and outcomes** from the services they deliver
- ... **connect easily** to the social prescribing service referring individuals to them



# WHAT OUR SOFTWARE HELPS YOU DO

## GPs and other health & social care professionals can...

- ... **easily refer** individuals to the social prescribing service
- ... **track individual referrals** no matter where they are in the social prescribing pathway
- ... **identify what stage individuals are** at at any point in time
- ... access a range of **data sets and reports**, including reason for referral, attendance of social prescribing services and outcomes achieved



# REQUEST **A DEMO**

Want to learn more about  
Social Rx Connect and what  
we can do for you?

Why not request a **demo!**

SocialRx  
Connect

0330 1112842

[info@socialrx.co.uk](mailto:info@socialrx.co.uk)

[www.socialrx.co.uk](http://www.socialrx.co.uk)



Crown  
Commercial  
Service  
Supplier