

## **RETURN FORM**

## SOMETHING ISN'T QUITE RIGHT? LET US HELP YOU!

If you would like to return your merchandise to Coton Colors, please complete the form below. Any full price merchandise can be returned within 30 days of delivery with this form and your original Coton Colors receipt or packing slip. Eligible sale/promotional merchandise may be returned for a full refund of the sale price. Final-sale, free or promotional merchandise received with your purchase cannot be refunded at any time. Contact Customer Service at (877) 801-1292 if you did not place your order through our website. Please package your merchandise securely as we are unable to refund returns that arrive to our facility damaged. Exchanges not accepted.

ADDRESS			
EMAIL	PHONE		
WHERE DID YOU PURCHASE YOUR ORDER?			
Coton Colors or Happy Everything website Online Order Number: WEBoo	$\Box$ Received as a gift		
$\square$ Retail Store that carries Coton Colors	$\Box$ Online retailer other than Coton Colors		
DESCRIPTION OR NAME OF PRODUCT	QUANTITY	REASON CODE	Resolution (For office use only)
IF YOUR MERCHANDISE WAS DEFECTIVE, PLEASE D	ESCRIBE THE DEFECT.		,

- 1. Changed mind
- 2. Wrong merchandise ordered
- 3. Received incorrect item\*
- 4. Incorrect personalization\*
- 5. Defective\*
- \*Please call Customer Service for

return authorization (877) 801-1292

*For office use only* Date received: Date opened:

## Please return your shipment to: COTON COLORS 3208 WEST THARPE STREET TALLAHASSEE, FL 32303

If you have any questions, call our Customer Service Team at (877) 801-1292.

Refunds will be processed within 10 days of receiving your return. Coton Colors does not cover unauthorized return shipping fees.