

Here are some helpful hints to keep your Mat in top shape for years to come.

Unpacking:

Unroll Mat (1). Mat may not lay totally flat due to lower colder temperatures and may retain some of its rolled up memory (2). The Mat will need time to lose some of its rolled up memory. One way to speed this up is by laying your new Mat in the sun to heat up and soften. After a while your new Mat will lay flat and be ready for use.

Creases:

Try to keep the Mat rolled when not in use. **DO NOT FOLD.** Folding will produce creases that may not come out easily. Although every crease is different, most can be coaxed out. One method is to lay the Mat out flat and apply several books directly on the crease for a period of several hours or perhaps overnight. Another method is to use warm water poured over the spot to soften it and then knead out the crease. **DO NOT** iron your Mat or expose it to excessive heat, sunlight or flame.

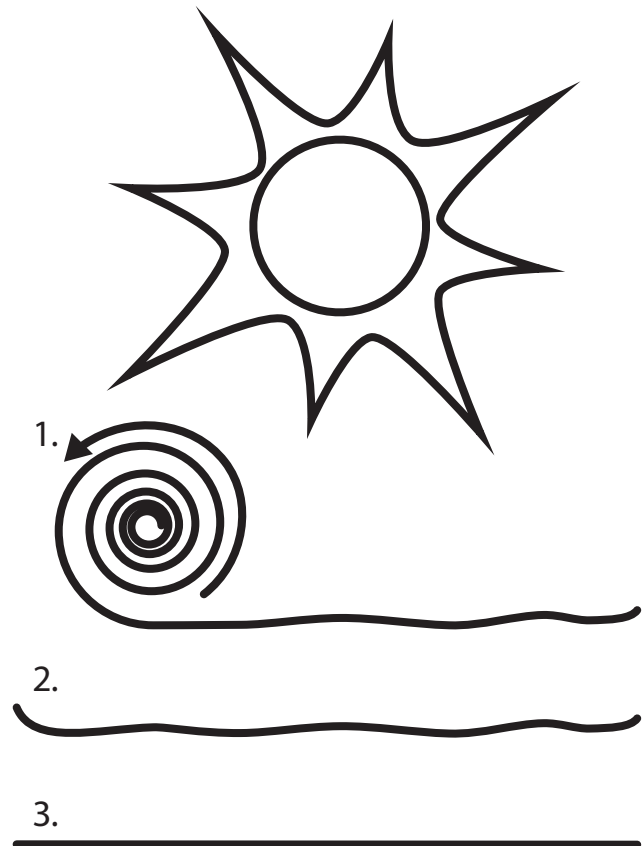
Cleaning:

This should be done using only a mild detergent. If you desire to use a stronger solution or solvent, it should be tested first on a small portion of the mat to avoid removal of the surface and/or the printed pattern. A toothbrush or other bristle brush can help facilitate the removal of stubborn stains.

Storage:

The best way to store your new Vintage Vinyl Mat, is in a cool, dry area. Try to keep the Mat rolled up when not in use. If using as an outdoor mat, bring your mat inside under harsh conditions. This will prolong the life of your mat.

Need Help?
Call us for assistance at:
+1 (619) 449-2392
or you can email us at:
customer@berninifountains.com
Our Customer Care Department is available:
Monday - Friday
8:30am to 4:00pm PST
11:30am - 7:00pm EST



LIMITED ONE YEAR WARRANTY

This warranty gives you specific legal rights and you may also have other rights which vary from state to state. This product has a one year limited warranty on all materials and workmanship. Bernini® warrants the original purchaser of this product that the product will be free from manufacturing defects in workmanship and material for a period of one (1) year from the date of original purchase. If within one (1) year this product fails due to defect in material or workmanship, Bernini® will repair, replace or supply any defective part at their discretion. The purchaser must contact Bernini® and provide a description of the defective part, including digital pictures if requested, with the original purchase documentation as validation of warranty coverage. This warranty does not cover or apply to: (a) damage to the product due to misuse, mishandling, or abuse, (b) products not used in accordance with instructions, (c) product not assembled or installed according to instructions, and (d) normal wear and tear. Call us for assistance at +1 (619) 449-2392 or you can email us at customer@berninifountains.com or mail us at: 9545 Pathway Street, Santee, CA 92071, Our Customer Care Department is available: Monday - Friday 8:30am to 4:00pm PST / 11:30am - 7:00pm EST

Please read first before returning:

Please call us for assistance at 1-619-449-2392 or email us at customer@berninifountains.com. Our Customer Care Department is available: Monday - Friday 8:30am to 4:00pm PST, 11:30am to 7:00pm EST. If you have any questions regarding assembly, parts, or operation, please visit our website at www.berninifountains.com. You will find instructional videos on how to assemble and operate your fountain and keeps you up to date on our newest products. This product comes with a one year limited warranty against materials and workmanship.