

We make sure our Zero Hassle Warranty Policy is the first priority to our customer satisfaction. But first, let's see what's covered and what's not.

## Our warranty policy ensures to cover:



- Broken zipper tape
- 2 Broken zipper puller
- 3 Broken buckle/ double plastic slider
- 4 Broken seam/ broken stitching line
- **5** Wrong seam allowance
- (f) Carry handle, shoulder strap, webbing detached from the seams
- **1** Open seams
- 8 Broken Velcro





We make sure our Lifetime Warranty Policy is the first priority to our customer satisfaction. But first, let's see what's covered and what's not.

## But some things are out of our control:



- 1 Any damage caused by accidents, or abrasion (e.g. transport damage)
- 2 Exposure to extreme temperatures, UV damage, solvents, acids, water, laundering, or bleach/ The natural breakdown of colours and materials/water-resistance coating over extended time use
- 3 Normal wear and tear/ Cut or burnt marks/ Holes on appearance
- Mold issues or dirty marks due to bad maintenance of the product/ improper use
- **5** Broken webbing (not from manufacturing)
- **6** Extra threads or frayed fabric
- Printed logo/Leather PU peeled off
- 8 Self Repair

