

DESERT SUN COFFEE ROASTERS PRIVACY POLICY

Created November 11, 2019

Desert Sun Coffee Roasters, Inc. (“Company”, “we” or “us”), the operator of this web site, is committed to preserving the privacy of those who visit our desertsuncoffee.com site (“Site”). This document outlines how we gather and utilize your information obtained during your visit to the Site. This Privacy Policy applies to all users of our Site and covers what information we collect, why we collect it, how we use the information, and instructions and options to access that information. This Privacy Policy does not cover information collected on sites, applications, destinations, or Services linked to from our Site that we do not own or control.

By using our Site you consent to our collection, use, disclosure and retention of your personal information as described in this privacy policy. If you do not agree to this privacy policy, please do not use our Site.

INFORMATION WE COLLECT

Information Voluntarily Provided

When using the Site, we may collect, use, store, and transfer the following categories of personal information about you, which you may voluntarily provide to us:

- **Account and Registration Information** – name, address, telephone number, title, birth date, employment history, billing, user name, password, and any other information you provide to our staff
- **Personal Profile Information** - Site profile personal preferences and any other personal profile information such as demographic information
- **Payment Information** – credit card/bank billing information for payment processing
- **Site Interaction Information** – communications to us via our Site, such as by email, blog, uploads, notifications, and other communications
- **Marketing and Communications** – your preferences and/or explicit consent in receiving marketing and other communications from us
- **Social Media Accounts** – communications and other content provided to us as a result of your communications via your social media accounts
- **Account History** – your purchase and transaction history with us, or from any future affiliation with our bank, or others

Information Automatically Collected

When using the Site, we may automatically collect, use, share, store, and transfer the following categories of personal information about you:

- **Cookies** – We and/or our third party service providers may automatically collect technical information about your equipment, browsing actions and patterns such as IP host address, pages viewed, browser type, duration and frequency of visits, and other data. We collect this information by using cookies, server logs and other similar technologies. We may also receive technical information about you if you visit

other websites employing our cookies. You can control cookies through your browser settings and other tools.

- **Clickstream** - As you use the Internet, a trail of electronic information is left at each web site you visit. This information, which is sometimes referred to as “clickstream data,” can be collected and stored by a web site’s server. Clickstream data can tell us the type of computer and browsing software you use and the address of the web site from which you linked to the Site. We may collect and use clickstream data in an anonymous aggregate form to anonymously determine how much time visitors spend on each page of our Site, how visitors navigate throughout the Site and how we may tailor our site’s architecture and web pages to better meet the needs of visitors. This information will be used to improve our Site. Any collection or use of clickstream data will be anonymous and aggregate and will not intentionally contain any Personal Information.
- **Other Tracking Technologies** – We and/or our third party service providers may automatically collect Technical Information about your equipment, browsing actions and patterns such as IP host address, pages viewed, browser type, duration and frequency of visits, and other data via pixels, beacons, and mobile application identifiers to help us recognize you across different sites, improve your experience, increase security, measure use and effectiveness of our site, and serve advertising.
- **Social Media Integration.** If you choose to access, visit and/or use any third party social media service(s) that may be integrated with our Site, we may receive your data that has been made available to those services, including information about your contacts on those services. For example, some social media services allow you to push content from our Site to your contacts or to pull information about your contacts so you can connect with them on or through our Site. This information varies and is controlled by that service or as authorized by you via your privacy settings at that service. For more information about social media platform and network privacy practices, please review the privacy policies and settings of the social media platforms you use.
- **Log Data.** Whenever you visit our Site, we collect information that your browser sends to us that is called Log Data. This Log Data may include information such as your computer’s Internet Protocol (“IP”) address, browser version, pages of our Service that you visit, the time and date of your visit, the time spent on those pages, and other statistics.

HOW WE USE PERSONAL INFORMATION

We use your information in the following ways:

Identity & Contact Information

- Send you service messages by email, SMS or otherwise, such as product updates
- Create and manage your account
- Provide customer care and support
- Confirm your identity for security purposes
- Provide you with marketing (subject to your consent)
- Inform you of products and Services of our partners or other third parties from time to time
- Direct you to the right part of the website
- Communicate with you

Financial Information

- Process payment, and/or issue refunds
- Fraud prevention and detection

Transaction Information

- Provide you product
- Provide customer care and technical support
- Customize and enhance our services and products for you
- Internal purposes such as auditing, data analysis, and research to improve our products, services and communications

Technical & Usage Information

- Improve our Site
- Evaluate the effectiveness of our marketing initiatives and channel partnerships
- Provide aggregate trends to our third parties
- Keep our Site safe and secure
- Customize and enhance our products and services for you
- Provide customer service and technical support
- Manage our product and services administration and management

Profile Information

- Customize and enhance our products and services for you
- Make suggestions and recommendations to you about products or services that may be of interest to you

Marketing and Communications Information

- Send you information by email, SMS, post, or otherwise, about our products or services
- Administer surveys, sweepstakes, promotions, contests, giveaways and/or events sponsored by us or our affiliates

Contact History

- Provide customer care and support

Social Information

- Enable you to share stories about products and services if you choose

SHARING OF YOUR PERSONAL INFORMATION

Except as expressly set out in this policy, we will not sell, distribute or lease your personal information to third parties unless we have your explicit consent or are required by law to do so. However, as an essential part of our provision of products and services to you, we share your information with the following categories of affiliates:

- Third Party service providers receive your information from us only to provide services to us. These third parties are authorized to use your Personal Information only as necessary to provide these services to us and may include payment service providers; cloud and computing infrastructure providers; sub processors for email, chat, document encryption, and form processing; technical consultants; auditors; other third parties who make our Site available, enhance its functionality, and/or provide associated products

and services and/or who deal with you in delivering content, samples, products, gifts and prizes; and/or advertising partners and website hosts who help us run our business

- Local, state or federal law enforcement officials as required by law
- Fraud prevention agencies in response to suspected fraud, harassment, physical threats, or other violations of any law, rule or regulation, the Site rules or policies, or the rights of third parties
- Companies approved by you such as social media sites
- Other business entities as successors or in contemplation of a merger or acquisition

USER GENERATED CONTENT, BLOGS, FORUMS, PROFILES, SURVEYS, REVIEWS ARE NOT PRIVATE

You may choose to publicly disclose personal information about yourself and others in the course of (i) contributing user generated content (such as blog posts and comments, forum posts, surveys, reviews, etc.), (ii) communicating with others in our online forums, communities, or chat rooms, (iii) creating user profiles for public view, or (iv) posting images, photos, or videos. BE AWARE, information that you voluntarily disclose in any of these areas of our sites or Services is unencrypted, public information and, therefore, there can be no expectation of privacy or confidentiality, except if the terms of use of the site or service specifically limit use of the content, and **we are not responsible for the personal information you choose to make public in any of these areas.**

TRANSFER OF PERSONAL INFORMATION OVERSEAS

We are a United States based company, headquartered in the state of Colorado. Our Site is hosted and administrated in the United States or hosted with service providers who are headquartered in the United States and are intended for users in the United States. Your data may be processed, transferred to, and maintained on, servers and databases located within the U.S. and/or elsewhere where the privacy laws may not be as protective as the U.S. In addition, many of our third party service providers and sub-processors are also based in the U.S. but may be otherwise outside of the U.S.

HOW TO OPT-OUT OF MARKETING MESSAGES FROM US

If you do not wish to receive future marketing or other commercial messages from us, simply follow the unsubscribe instructions contained within the message you receive. Please note that you may continue to receive certain communications from us that are necessary for the Services, such as event notifications, invoices, technical notices, updates, security alerts, and support and administrative service notices.

STORING PERSONAL INFORMATION

We retain your personal information while your account is active or as needed to provide you products or services. Additionally, we may retain personal information even after your account has been closed if retention is reasonably necessary to comply with our legal or regulatory obligations, resolve disputes, prevent fraud and abuse, enforce our Terms of Use or any other contract entered into between you and us, or if it is not technically feasible to delete your personal information.

DATA SECURITY

Security Measures

We are committed to ensuring that your information is secure. To this end we continuously implement and update administrative, technical, and physical security measures to help protect your information against unauthorized access, loss, destruction, or alteration. Some of the safeguards we use to protect your information are firewalls and data encryption, and information access controls. In addition, all payment transactions are encrypted. We use TLS 1.2 channels to encrypt your credit card information when you process payments through our Site. For your added security all online payment transactions are processed automatically by a third party processor, and we are not party to your personal credit card or bank details. If you know or have reason to believe that your account has been lost, stolen, misappropriated, or otherwise compromised or in case of any actual or suspected unauthorized use of your account, please contact us at accounts@desertsuncoffee.com.

No Liability for Breach

Because no data transmission is completely secure, and no system of physical or electronic security is impenetrable, we cannot guarantee the security of the data that you send to us or the security of servers, networks or databases, and by using the Site you agree to assume all risk in connection with your data. We are not responsible for any loss of such data or the consequences thereof.

Breach Notification

In the event that we believe the security of your data in our possession or control may have been compromised, we may seek to notify you. If notification is appropriate, we may notify you by e-mail, telephone call or other reasonable means.

PROTECTION FOR CHILDREN AND MINORS

This Site is not intended for users under the age of 13, and we have no intention of collecting Personal Information from children (i.e., individuals under the age of 13). Where appropriate, we take reasonable measures to inform children not to submit such information to our site or in response to advertisements. If a child has provided us with personally identifiable information, we will use all reasonable efforts to delete such information from our database.

RIGHTS OF CALIFORNIA RESIDENTS

Right to Prevent Disclosure of Personal Information

Pursuant to Civil Code Section 1798.83, California customers have the right to prevent our disclosure of their personal information to third parties for those third parties' direct marketing purposes and requires certain businesses to respond to requests from California customers asking about the business' practices related to disclosing personal information to third parties for the third parties' direct marketing purposes. If you wish to opt-out of our sharing of your data with third parties for the third parties' direct marketing purposes or to find out more about your opt-out rights, please contact our Data Protection Officer at operations@desertsuncoffee.com with the subject line "CA Privacy Rights".

Complaints

Pursuant to California Civil Code Sec. 1789.3, California resident users are entitled to know that they may file grievances and complaints with the California Department of Consumer Affairs, 400 R Street, STE 1080, Sacramento, CA 95814. As a resident of California, you may request that we not share your information with certain affiliates or third party providers for

marketing purposes, and/or you may inquire as to how we have shared your information with third parties providers for marketing purposes. In connection with such request, we will identify the types of information shared and provide you with the names and addresses of the third parties with whom the information was shared. In this regard, please contact our Data Protection Officer at operations@desertsuncoffee.com with the subject line "CA Privacy Rights".

POLICY MODIFICATIONS

We reserve the right, at our discretion, to change, modify, add, or remove portions from this policy at any time. However, if at any time in the future we plan to use Personal Information in a way that differs from this policy, we will post such changes here. Your continued use of the Site and Services following the posting of any changes to this policy means you accept such changes. Please check this page periodically for changes to this Privacy Policy.

COMMUNICATIONS WITH COMPANY

Consent

By providing your email address to us, you expressly consent to receive emails from us. We may use email to communicate with you, to send information that you have requested or to send information about other products or services developed or provided by us, provided that, we will not sell or give your email address to another party to promote their products or services directly to you. We give you the option to unsubscribe from these communications from us. All unsubscribe or opt-out requests should be sent to us at operations@desertsuncoffee.com.

No Confidentiality

Any communication or material you transmit to us by email or otherwise, including any data, questions, comments, suggestions, or the like is, and will be treated as, non-confidential and nonproprietary. Except to the extent expressly covered by this policy, anything you transmit or post may be used by us for any purpose, including but not limited to, reproduction, disclosure, transmission, publication, broadcast and posting. Furthermore, you agree that we are free to use any ideas, concepts, know-how, or techniques contained in any communication you send to us without compensation and for any purpose whatsoever, including but not limited to, developing, manufacturing and marketing products and services using such information.

END OF DOCUMENT