

Supplemental Instructions



DryBuddy FLEX 3

Good Things Happen with DryBuddy™

Raising the Standards for
Convenience, Performance and Value.

DryBuddyFLEX 3 Supplemental Instructions To Help in its Successful Use

Thank you for having purchased the DryBuddyFLEX 3 bedwetting alarm system. It has been designed and tested to work smoothly while providing you with unique features to provide convenient and easy use. We hope that you will have a very good experience with the wireless DryBuddy system and that it will serve you well.

Here are some helpful hints to assist you to have a better experience with the wireless DryBuddy:

Default Factory Settings:

Please note that **the DryBuddyFLEX 3 is synchronized and in the Universal mode out of the box.** These are explained later on this sheet.

Understanding the Sensor:

The larger piece with the magnetic pads is the sensor. The smaller figure-8 device is the “cap” which is only used when the sensor is to be attached to regular cotton briefs by clamping the briefs between the sensor’s magnetic pads and the cap.

Suggestions for Using the Sensor & System

1. Prepare a little salt water in a cup or saucer. Salt water is more like urine than plain water is, and must be used for all testing.
2. An easy way to test the sensor is to trigger it by immersing both the magnetic pads into the salt water. If the alarm in the transceiver sounds and the green light flashes, the sensor works.
3. When testing the sensor on cotton briefs, please use salt water and pour it over the sensor attached to the briefs. This “rush” increase of wetness is necessary, as steady wetness is interpreted as perspiration. Please do not attach the sensor to wet briefs and expect it to work properly.
4. Please remember that the sensor is dormant (made to sleep) for two (2) minutes after it is triggered. This prevents unnecessary triggering of the sensor and wasting its built-in battery while washing and cleaning the sensor. We suggest waiting for at least 2.5 minutes before re-using the sensor to be sure that it will work.
5. If the sensor does not seem to work, please synchronize the sensor and remote with the transceiver. This is described in the basic instructions (Panel A5).

If you can synchronize, then the sensor, remote and transceiver are working.

Please note that when synchronizing, first press a button on the remote, and then trigger the sensor.

1. First pressing the OFF button on the Sensor (two beeps heard) and then triggering the Sensor, sets the DryBuddyFLEX to Universal mode. The system can be switched ON and OFF using the Remote and also the button on top of the Transceiver.
2. First pressing the ON button on the Sensor (one beep is heard) and then triggering the Sensor, sets the DryBuddyFLEX to Remote only mode. The system can only be switched ON and OFF using the Remote. The button on top of the Transceiver will not function. (bottom of Panel A3).

Understanding the User Modes for the DryBuddyFLEX:

The DryBuddyFLEX 3 has the unique ability to identify if the user (child) can turn the sensor ON and OFF. In **Universal mode**, the button on top of the Transceiver can be used to switch the Transceiver ON/OFF by the user, and the Remote can also be used for this purpose. In the **Remote mode**, only the Remote can be used to turn the system ON/OFF. The Remote mode is useful if the user may abuse the system (for example, a child may turn it OFF so as to not be woken by the alarm, or a patient may use the button in a dysfunctional manner).

After synchronizing, **if the system does not seem to work when being used by your child or patient**, please check:

1. Test the system manually, by turning on the Transceiver (Green light) and dipping the Sensor’s magnetic pads into salt water. If the alarm is not triggered, please synchronize the system. If the alarm is triggered, then check the following:
2. The volume of the receiver’s alarm may have been set too low and is not readily heard. Or the alarm is set to “Silent.”
3. If you are using the system with regular cotton briefs, the sensor may not be attached in the correct position on the user’s briefs. As the sensor has been designed to be perspiration resistant, it is important to locate the sensor where urine will hit it as directly as possible. The urine wetness must come “in a rush”. Seepage through the cloth of the briefs is slower and can be interpreted as being due to perspiration. This may be more noticeable with male patients who lie on their sides so that the emission of urine can be in different locations. With such patients try a location as if the patient is sleeping on his back or stomach.

Getting Consistent Results with the DryBuddyFLEX

Using Cotton Briefs Correctly:

As the DryBuddyFLEX sensor is designed to resist triggering by perspiration, it will not respond readily to moisture seepage in the briefs. It is therefore very important to use firm-fitting cotton briefs. This allows the discharged urine to fall on or get to the sensor faster than may happen with loose-fitting briefs. We recommend not using boxers, pajama pants or any other type of loose-fitting wear to which the sensor may be attached. A firm fit is when the attached sensor makes contact with the body in all likely body positions, and does not sag or stay away from the body. To keep the fit firm, another set of firm briefs or diaper-like devices can be worn over the briefs with the attached sensor. Please understand that urine must reach the sensor quickly in order to get consistent triggering of the sensor.

Opting for the DryBuddy Wetness Sensing Briefs:

The potential problems referred to above are overcome by using the special DryBuddy wetness sensing briefs. The sewed-in wiring covers a very large area of the briefs so that wetness falling on and around typical urination points is readily sensed. The wetness sensing briefs are particularly useful for male patients who, when lying on their sides, may not urinate where the sensor is attached on standard cotton briefs.

Please note that almost all bedwetting alarms have a sensor that activates on a small area where the sensor is attached and which must get wet to trigger the sensor. Almost all bedwetting alarms will trigger with wetness creeping through the briefs as they are not perspiration resistant and will respond to perspiration and other false wetness. Such triggers are often late as the wetness has to seep through the cloth of the briefs. If you have issues with a male patient who is not releasing urine near the sensor, please consider using the optional DryBuddy wetness sensing briefs which will work with the DryBuddyFLEX or DryBuddy 2.

These unique and patented briefs have a very large wetness sensing area which will consistently sense the urine, regardless of the direction of its emission, and sense it immediately.

Hints for Using the DryBuddy Wetness Sensing Briefs:

1. The wetness sensing briefs cannot be used roughly as such use can damage the briefs.
2. When detaching the sensor from the briefs, hold the briefs at the one of the snaps with one hand, while detaching the sensor from the snap. Then do the same with the other snap. Detaching the sensor from the snaps with force without supporting the snaps on the briefs can damage the briefs.
3. Wash the briefs gently in warm or cold water using a mild liquid detergent. When machine washing, use the gentle cycle. Air dry or machine dry using the blower only. When using a machine for washing or drying, do not crowd the machine with other clothes.
4. These briefs are very sensitive to wetness. When wearing the briefs, wetness on the hands or in the genital area can result in sufficient wetness to trigger the sensor.

What to do if:

1. **The alarm is sounding when the briefs are dry:** If the sensor was not detecting wetness when the alarm was turned on, but detects wetness as soon as it is attached to the briefs or soon after, the briefs are wet. Just a little wetness, for example, a few drops that may be in the groin area if it is not dried properly, can trigger the sensor. Remember that the sensor responds to a high rate of change in the wetness. So if a sensor is attached to a not very wet area, it may sense suddenly going from dry to wet (a high rate of change) and get triggered. To test, turn the system on and leave the sensor on a dry table. If the sensor is dry, it will not set off the alarm. Truly dry briefs are electrically similar to the dry sensor by itself. If attached to truly dry briefs, it will not sound the alarm.

2. **The alarm does not sound when the briefs are wet:** First check the system by dipping the two magnetic pads in salt water. If this does not trigger the alarm, please synchronize the system. If it still does not sound when you find wet briefs in the morning, you may not be placing the sensor in a good location where the urine comes "in a rush" on the sensor. A slow seepage in the briefs or wetness occurring slowly may not be enough to trigger the sensor. Please also see 1. above.

When performing any tests, please remember that the sensor "sleeps" for two minutes after it is triggered. We suggest waiting 2.5 minutes before triggering again.

The Main Reason for the DryBuddyFLEX not working properly with cotton briefs is not attaching the sensor correctly and in the correct location to firm-fitting cotton briefs.

We strongly encourage you to read or refer to the FAQs for the DryBuddyFLEX on www.DryBuddy.com. It answers many questions that may arise as you use the system, and offers suggestions for its use.

We have also provided videos explaining how to perform some important functions for using the DryBuddyFLEX. They can be viewed on www.DryBuddy.com.

Please remember that the DryBuddyFLEX has a one year limited warranty. If you have any problems with the use of your DryBuddyFLEX system, we are here to advise and assist you in successfully using the system. Please contact us, preferably by phone at 912-352-8854, so that we can discuss and properly understand your problem and provide an effective solution.

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The DryBuddyFLEX 3 is designed in USA. Assembled in China.
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