



# Cold Plunge I Pro & Pro XL

## Owners Manual



Congratulations On Your New Plunge

# Unpackaging your plunge

Your plunge will arrive on a pallet with the cover and chiller attached on top.

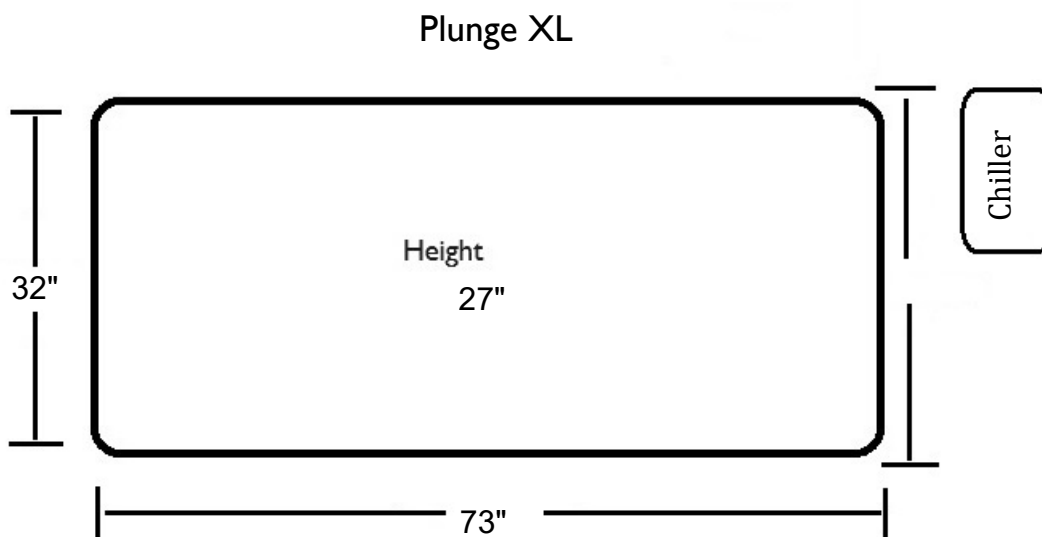
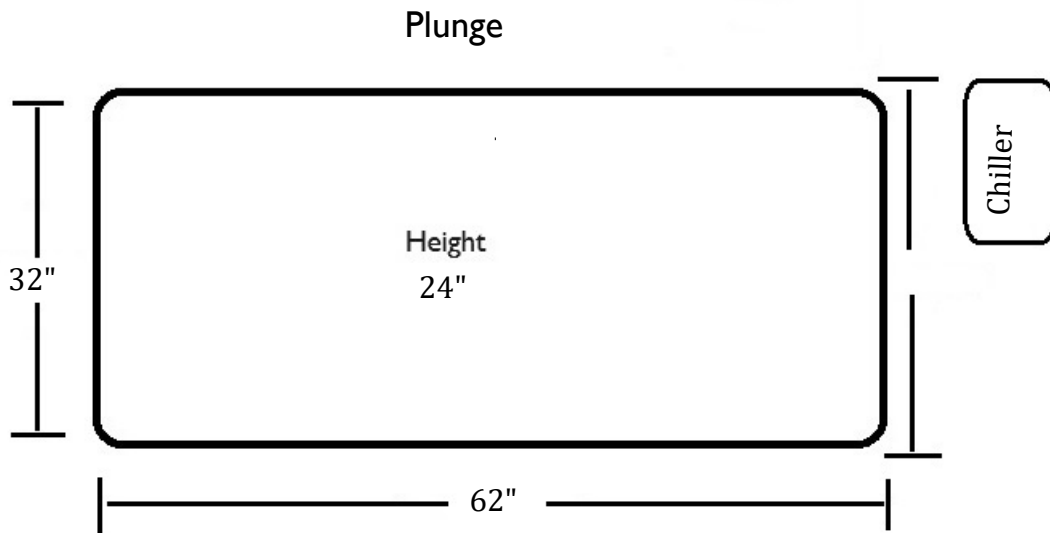


## Step 1

### Setting up your cold plunge

Place the cold plunge on a flat surface that can support at least 1,250 pounds. The tub should be within 4 feet of an electrical outlet. Place the chiller beside the tub leaving 12 inches around the chiller for proper flow.

**IMPORTANT-** Let the chiller sit for 4 hours prior to turning it on.



## STEP 2

Remove the chiller caps in Photo 1. Attach the "In" connection from the water pump to the chiller shown in Photo 2.



Photo 1



Photo 2

## STEP 3

Fill the Cold Plunge tub with water. We recommend filling the tub a maximum of 4.5" from the top to avoid over spilling



## STEP 4

Once the tub is half full, attach the hose from the water filter to the "Out" connection on the chiller.



## STEP 5

Plug the chiller into the provided outlet in the control box.



## STEP 6

Set the chiller to the desired temperature by holding the "Set" button until you hear a beep. Press the up or down button to set the chiller to your desired temperature. The temperature ranges from 5°C to 33°C.



## Step 8

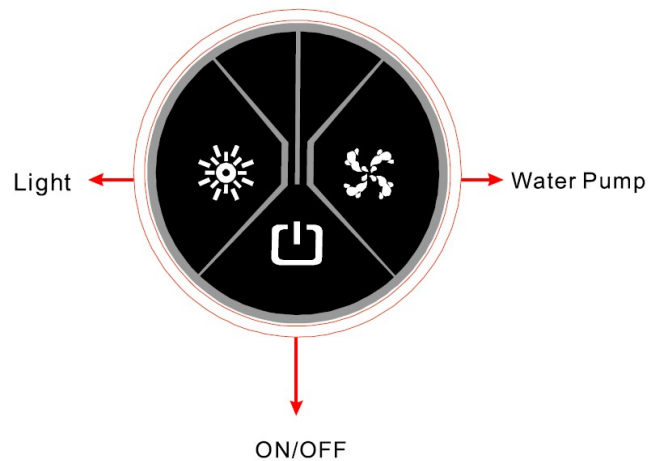
The tub controls are located on the back left side of the cold plunge tub.



## Important

Water should flow 24/7 This is very important for 3 reasons: Stagnant water is not sanitary for the system. Solidified bio-matter can form inside the pipes and requires a deep clean with hot water to fix. This can also appear if no sanitation is done. Please follow the maintenance protocol included in the manual. If the chiller is on, but no water flowing, ice will form and can break the chiller. Please turn the chiller off immediately if water is not flowing. If the temperature in your area drops below freezing and water isn't flowing, your plumbing system will crack and break. Please monitor your Plunge daily when the outside temperature is below freezing to ensure constant flow.

# Keypad Functions



## Plunge Keypad Description

### 1. On/Off

With the plunge plugged in, simply touch the power button to activate the system.

### 2. Light

Touch the light key to switch light on and off.

### 3. Water Pump

### 4. Ozone

The ozone system will automatically cut on for 15 minutes after use when tub is left on.



## Setting the temperature

1. Press the red "Set" button until you hear a beep and see the numbers flashing, then press up or down arrow to desired temperature.
2. Press "Set" again to lock in the temperature.



# Cold Plunge Cleaning and Maintenance Guide

Maintaining the quality of water inside your cold plunge and ensuring the service components are kept in good working order is important to ensure the continued operation and efficiency of your plunge. Keeping the water clean also ensures you are plunging in a safe, sanitary and healthy environment. The cold plunge is designed to run continuously which helps keep the water filtered and clean, but sediment and build-up of dirt and grime will occur over time. Following the water cleaning and maintenance schedule below will help ensure your plunge stays clean and sanitary.

## Every Month or As Needed

Replace the water filter.

Note\* The tub should be drained prior to replacing the water filter.

- 1.) Turn the power to the Cold Plunge tub off.
- 2.) Press the red button on top of the filter housing to release any pressure.



- 3.) Unscrew the filter housing using the included filter wrench. Turn the canister counterclockwise



4.) Dump out the water inside the canister and replace the filter.



5.) Hand-tighten the filter cartridge back into the filter housing. Use the included filter wrench to tighten.

6.) Fill the tub with clean water.



7.) Power the cold plunge back on.

A.) Clean the chiller screens.

1.) Turn the power off to the chiller by unplugging the chiller power cord

located inside the control box.



2.) Pull out the chiller screens on each side of the water chiller and rinse with warm water.



3.) Remove the screw in the bottom of the front chiller panel with a phillip head screwdriver.



4.) Pull the front panel off the chiller unit and rinse away any dust or debris with warm water.



5.) Replace the front panel. Allow the chiller to dry and then restore power. B.)

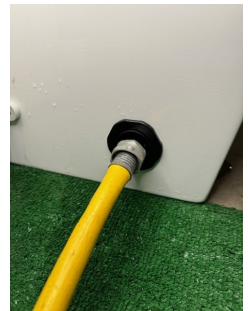
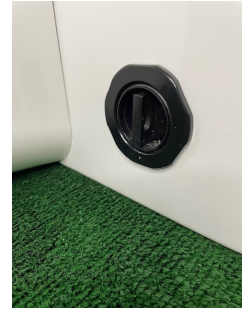
Test the chemical balance of your plunge using the included water maintenance guide. Add the appropriate of chemicals as needed.

## Every 3 Months or As Needed

### Drain & Refill the cold plunge

Your plunge should be drained every 2-3 months, and refilled with fresh tap water. The following is the recommended method for draining your cold plunge tub.

1. Turn off by unplugging the plunge.
2. Remove filter during the draining process.
3. Your drain valve is located back side of the Service Access Side.
4. Rotate the cap and pull until you feel it give, then pull the plug two notches out.
5. Once the drain plug is exposed, connect the female end of a garden hose.
6. Rotate the drain plug with hose connected while applying a pulling pressure to release the water while hose is attached.
7. Let the plunge tub drain completely, then remove garden hose.
8. Apply the cap, and rotate the drain while applying a pushing pressure to lock the flow of the drain when ready to re-fill.



## Cleaning Your Plunge

Each time you drain your cold plunge, before you refill it you should clean the acrylic surface of the tub with a low detergent, non-abrasive cleaner such as a vinegar and water solution or cleaner specific for acrylic surfaces.

1. Spray cleaner directly to the plunge's finish.
2. Wipe clean with a soft cloth.
3. Repeat on heavily calcified areas.
4. Wipe plunge thoroughly with a wet sponge, rinsing often in a bucket of clean water.
5. Allow the plunge to dry completely.

# Luxury Spas USA Warranty

This warranty covers all Luxury Spas USA branded hot tubs which are purchased directly from Luxury Spas USA Ltd. This warranty certificate is non-transferable.

## **Shell Warranty - 10 years**

Luxury Spas USA warrant the shell against water loss to the customer arising from structural failure for a period of 10 years. Luxury Spas USA warrants the acrylic shell surface against water loss arising from defects in materials, including cracks, blisters, peeling and delamination for a period of 5 years. The warranty coverage includes all parts and labor necessary for repair.

## **Electrical Equipment and Plumbing - 2 years**

Luxury Spas USA warrant all major spa components – specifically, the pumps, the heater and the control system – against malfunction arising from defects in materials and workmanship, for a period of 2 years. The electrical equipment and plumbing warranty covers the parts only necessary for repair. Labor is not covered under the major spa component warranty. Water leaks from pump and plumbing unions are not included under the warranty coverage.

## **Spa Components - 2 years**

Luxury Spas USA warrant all other spa components, including but not limited to LED lights, fuses, topside control unit, diverter caps, cover clips, and jet inserts against malfunction arising from defects in material and workmanship for a period of 2 years to the customer. Includes only parts necessary for repair. Labor costs are not included.

## **Spa Cover Warranty**

Luxury Spas USA warrant the spa cover to be free from defects in material for 30 days from the date of delivery as they are open to elements and/or chemical damage.

## **Warranty Terms**

All warranties apply to the original customer, at the original address that the spa was installed. Your limited warranty does not include the cost of shipping parts back to Luxury Spas USA, or to an authorized repair center. This warranty does not include costs incurred using non-authorized repair centers. Customers must have written consent from Luxury Spas USA before proceeding with any repair that is to be reimbursed by Luxury Spas USA. In all cases, Luxury Spas USA has sole responsibility for determining the cause and nature of a fault. Luxury Spas USA reserve the right to provide a replacement spa of equivalent value if we deem it to be necessary. In such a circumstance, the customer shall be responsible for the cost of moving and installing the new spa into position.

## **Performance**

The Customer must report any discovered fault to Luxury Spas USA within 10 business days. A Luxury Spas technical representative will then diagnose the issue over the telephone and may suggest possible solutions for the customer to attempt. If after these suggestions fail to resolve the issue, Luxury Spas will then arrange for a repair technician to visit the site. If the repair technician is sent out and discovers there is no issue, or the issue is not manufacturing related, then customer will be responsible for the service call. If a manufacturing related issue is discovered there is no charge for the technician visit. If the technician determines that any fault is not covered under this warranty, the customer is solely responsible for the cost of any parts and or labor charges.

## **Additional Warranties**

The spa cover, steps, light bulbs, headrests, skirt and filter are warranted to be free of defects in workmanship or materials for thirty (30) days from the date of delivery. All other factory-installed components, including but not limited to the cabinet, frame, LED light system, stereo and related components, speakers, skimmer, and jets, are warranted against malfunction due to defects in workmanship or materials for one year from the date of purchase.

## **Exclusions**

This Limited Warranty is void if Luxury Spas or its designated representative determines that the spa has been subjected to alteration, neglect, misuse or abuse, or freight damage caused by the common carrier; or if the failure is caused by accident, acts of God or other causes beyond the control of Luxury Spas. Neglect, misuse and abuse include any installation, operation or maintenance of the spa other than in accordance with the instructions contained in the owner's manual provided with the spa, including but not limited to the failure to maintain proper water chemistry and chemical balance and the use of abrasive or improper cleaners. This Limited Warranty does not provide coverage for any item attached to or installed on the spa after the date of sale or for gaining access to any component for repair or replacement. Spa units used in a commercial application are excluded from any coverage whatsoever.

Damage to headrest pillows reported beyond the day of delivery will not be covered under warranty. Headrest pillows are to be removed from the spa when not in use.

Warranty service will be provided only if the original invoice or sales receipt is presented with the defective product within the guarantee period. We may refuse free-of-charge guarantee service if these documents are not presented or if they are incomplete or illegible.

## **Disclaimers**

Except as specifically provided by the law, Luxury Spas and its representatives shall not be liable for any injury, loss, cost or other damage, whether incidental or consequential,

arising out of any defect covered by this Limited Warranty, including, without limitation, loss of use of the spa and cost for removal of defective product, even if Luxury Spas has been advised of the possibility of such damage. The liability of Luxury Spas under this Limited Warranty, if any, shall not exceed the original amount paid for the defective product. Coverage under this Limited Warranty shall commence as of the original date of purchase and the duration of such coverage shall not extend for any reason whatsoever beyond the stated time periods. These disclaimers shall be equally applicable to any service provided by Luxury Spas USA and its representative.