



Beautiful Me Fashion Pty Ltd
 58 Carroll Road, Oakleigh South VIC 3167
 03 9543 7418
info@vigorella.com.au
www.vigorella.com.au

RETURN FORM

Name: _____
Invoice Number: _____
Order Date: _____

Return Policy

It is important you are satisfied with your purchase. Vigorella online is happy to offer customers an exchange, online credit or refund for full priced items purchased online. Please note garments must be unwashed and unused in original condition with original tags intact & returned within 14 days of receipt of your order.

Please fill in the returns information below and post your return to address provided above.

QTY	CODE	COLOUR	EXCHANGE	ONLINE CREDIT	REFUND	REASON FOR RETURN / LIST EXCHANGE ITEM
			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

To avoid delivery problems, please ensure your parcel is securely packaged & labeled clearly. We recommend returning with registered mail.

If you are returning or exchanging a faulty, damaged or incorrect item we will cover or reimburse the postage cost. The fault must be clearly identified for the return to be assessed.

We are unable to offer free delivery for change of mind returns & exchanges. Please allow approximately two weeks from the day your parcel is received for your account to be credited. Once the return has been processed we will send an email notification to confirm.

PLEASE NOTE: NO RETURNS ON SALE ITEMS, EXCLUDING PROMOTIONAL OFFERS

All items purchased online MUST be returned to Vigorella Online, they will not be accepted by stores or stockists.

OFFICE USE ONLY - PRODUCT RETURN DATE