

BF-eBIKES

Owner Manual

BF i-Tri Euro

Electric Tricycle



Introduction

You made a sound decision purchasing this e-trike. Look after your investment. Electric trikes were never intended for racing, they simply make the ride easier allowing you to travel further with ease. This bike is designed for paved road use. Try to avoid rough surfaces and try to avoid riding over curbs or steps. You made a sound decision purchasing this trike. Quality remains long after price is forgotten. Look after your investment and it will look after you.

e-Trike safety tips

Please read this manual carefully before your ride.

- Only switch power on when you are seated on the bike.
- Before dismounting be sure bike is switched off or PAS set to "0"
- Never allow the charger to get wet
- Set seat height to suit your cycling ability
- Do not allow a minor to ride the bicycle
- Ride safely and always wear an Australian approved helmet
- Always obey local road rules and legal guidelines
- Do not carry a passenger unless it is an infant in an approved carrier



Important notes

- When mounting the bike or moving the bike, ensure the display is switched off or in "0" power-assistance mode
- If you need the trike to stay stationary, use the brake lock feature on the left-hand brake lever
- If you wish to use the blue PAS button to move the trike without pedalling up to 6 km/hr, please make sure that you are prepared and have space for the trike to move forwards
- Familiarise yourself with the operation of the power-assist feature.

Using the Display

Before riding ensure you are familiar with the operation of the display:

- Switch the battery on then press the top button on the display it will then be operational
- Speed settings using MODE are low-med-high
- When the power assistance is off, the e-trike is ridden in mechanical mode
- When PAS is turned on, low setting offers lowest speed assistance increasing through medium to high
- We suggest moderating the use of the PAS subject to conditions
- The braking system on this electric tricycle has a motor cut out feature
- Pedal the tricycle to engage the pedal assistance system
- When mounting the bike or moving the bike, ensure the display is switched off

Operation tips

Give yourself time to become accustomed to riding your trike. We recommended starting by simply pedalling around and get the hang of steering, stopping (using your brakes) and negotiating your way through some obstacles which can be a challenge at first, given the width behind you. *Tricycles will always want to follow road camber, so they generally give the impression of pulling to the left. You will get used to this.*

Changing gears:

This can be done while stationary or pedalling as long as you pause pedal pressure to allow the gears to shift. 1 is the easy gear for slow speed and steep inclines. 3 is the high gear for travelling at speed on flat or downhill terrain. 2 is the moderate gears for riding at medium speed. The gears are there to match the needs of the rider, speed and terrain. Using the gear selector is easy. To change gears, twist the inner grip and view the number in the window on the selector.

Using the electrics:

Switch the battery on then switch the display. Select your preferred assistance level using the plus or minus buttons. There are three levels, so if you are new to this, start by using low assistance. Electric assistance commences when you pedal and ceases when you stop pedalling or when the brakes are applied. Assistance can be changed while you ride by pressing the green MODE button to increase your speed. If you feel that the e-trike is going faster than your comfort level, apply the brakes. This cancels the power to the motor and applies the brakes at the same time. Cycle through the power settings until lower and resume pedalling.

Battery Charging

The charge port is next to the switch on the battery. Always reinsert the rubber cover after removing the charger plug. Please charge (top up) the battery prior to first use.

- Always have charger **switched off** before connecting to bike
- When you turn the e-trike on, the LED will turn **red** when charging then **green** when fully charged
- It is recommended to switch off charger once charged
- Do not drop the charger as it contains sensitive electronics and damage may result
- Do not cover with any material or substance that may restrict airflow into or around the charger. The charger needs to be kept cool
- Only charge the battery when necessary. Refer Information provided by BF e-Bikes to improve battery performance
- Do not leave the battery discharged for long periods as this can damage the battery



- Charge only in a cool well-ventilated area
- Never cover charger or allow it to get wet
- Never open the charger or change settings on charger
- Avoid operating the charger continually for more than 8 hours
- Avoid leaving charging unattended
- Avoid leaving batteries in a hot car for extended periods

Maintenance Schedule

Weekly

- Check Brakes for alignment of pads and wear.
- Check Brake cable tension.
- Check tyre pressure.
- Check tightness of front handlebar stem.
- Check tightness of wheel nuts/Quick release

Monthly

Most checks can be performed by the owner, but some adjustments should be undertaken in our store:

- From initial purchase check after the first 50km, check spoke tightness (squeeze 2 at a time between fingers) If some are loose, arrange adjustment by a qualified bicycle mechanic
- Lubricate chain with bicycle chain lube.
- Check pedal tightness on crank.
- Check front and rear brake adjusting screw. Ensure wheel turns freely.
- Check seat clamp tightness.
- Check brake pads for wear and replace in necessary.
- Check all wheel nuts and tighten if necessary
- Check crank bolt tightness.

Annually

- Replace brake Pads if necessary
- Tighten spokes and true wheels



Warranty

This warranty is provided by The Virtual GIS Group Pty Ltd ABN 66 075 488 087 trading as Blind Freddy Electric Bikes (BF e-Bikes). We are located at Shop 4 302 South Pine Rd, Brendale Qld 4500

BF e-Bikes provides this warranty against manufacturing and material defects from usage which would be considered normal recreational applications. Warranty is for parts only and does not include labour or shipping costs associated with repair.

- Battery: 2 years pro rata (12 months full replacement then pro rata for the 2nd year)
- Frame and other non-consumable components (for details see below): 2 years from date of original invoice
- Shimano genuine components: 2 years subject to Shimano worldwide warranty terms

BF e-Bikes Warranty conditions

At the discretion of BF e-Bikes, components may need to be returned for testing and inspection. Prior approval for repair must be gained by BF e-Bikes before repair is undertaken. Repair must be carried out by BF e-Bikes authorised repairer or an agent nominated by BF e-Bikes. Transport charges will apply to replaced or repaired product if shipping is required in either direction.

Warranty is not transferable. Warranty period does not recommence from date of product replacement or repair. BF e-Bikes fully complies to terms and conditions for consumer goods under Australian consumer law.

Warranty details - Labour & shipping costs for repair are excluded from warranty. Warranty is for replacement parts only.

Frame & non-battery components warranty: Frame is warranted to be free of manufacturing and material defects for 2 years from sales invoice.

Electric items: Battery warranty is for full replacement within first year and pro rata for 2nd year only. A reduction of 30% capacity within 12 months is not considered a fault. Exclusions are water damage, physical damage, incorrect charging and power surge. Damage resulting from collision or rough handling is not covered under warranty. Motor, charger, controller and throttle claims require the item to be returned for inspection and testing prior to replacement or repair.

Shimano components: Shimano components carry a 2-year worldwide warranty for manufacturing and material defects.

Drive train, Wheels, Steering and General items: The following items carry a two-year warranty for manufacturing and material defects from purchase date:

- wheel rims & spokes
- hubs and crank set
- front forks
- seat and seat post
- handlebars & head stem
- bottom bracket & kick stand

Damage resulting from collision or rough handling is not covered under warranty. Other components are considered consumables and are not covered by warranty.

Wear and Tear Exclusions: Tyres, tubes, valves, lights, brake and gear cables, chain and sprockets, handlebar grips, brake pads.

Usage Exclusions/Restrictions: Stunting and jumping, commercial use without prior approval by BF e-Bikes, riders including luggage exceeding max weight limits, third party modifications, fitting of non-genuine spare parts, use of non-



genuine BF e-Bikes battery charger, any labour costs associated with repair of warranted items or any shipping costs to get items to/from BF e-Bikes Brendale workshop.

How to make a warranty claim for products sold by Blind Freddy e-Bikes:

- Firstly, contact us and describe the issue. It is possible that the issue can be remedied over the phone. If not, find a copy of your original receipt as this will be required.
- If possible, please return the bike to Blind Freddy e-Bikes for initial inspection. If then deemed appropriate for warranty repair or replacement, BF e-Bikes stocks a wide range of spare parts for products imported by our company. We will assess whether a suitable replacement is available and advise timeframe for repair.
- If unable to return to our store, please contact us so we can perform a high-level interrogation to determine if you require assistance from a repairer with bike mechanic diagnostic services or e-Bike services.
- Where possible, we will help locate a suitable bike repairer or an authorised BF e-Bike repairer for inspection. If then deemed appropriate for warranty repair or replacement, BF e-Bikes will liaise with the repairer to supply spare parts for products imported by our company. We will assess whether a suitable replacement is available and advise timeframe for supply & repair.
- Where parts are for products sold but not imported by BF e-Bikes, we will contact the distributor and confirm if the issue is covered by their warranty. Any parts subject to replacement under warranty will need to be sourced from the distributor, if required. Blind Freddy e-Bikes labour and shipping will not be covered unless prior agreement is made with the distributor. All work will be carried out according to the warranty conditions above.

Bikes, trikes or scooters sold prior to 12th November 2019 are covered by Blind Freddy Pty Ltd ACN 122 439 605 and the warranty held by the previous owner. We will contact the organisation for you but cannot be held responsible for the warranty cover. Labour and shipping will be at customer's expense.

Please keep your original invoice to confirm date of purchase.

