

G-SHOCK NEW ZEALAND RETURNS FORM

G-SHOCK NZ ONLY ACCEPTS RETURNS FOR PURCHASES MADE FROM OUR ONLINE STORE. WE ARE UNABLE TO PROCESS RETURNS THAT WERE PURCHASED THROUGH EXTERNAL RETAIL STORES AND WEBSITES. PLEASE CONTACT YOUR ORIGINAL PURCHASER TO ORGANISE A RETURN FOR YOUR ITEM.
PLEASE ALLOW 5-7 WORKING DAYS FROM YOUR RETURNS ARRIVAL TO BE PROCESSED.

HOW TO RETURN WITH CASIO WATCHES NZ

- PLEASE FILL OUT ALL DETAILS BELOW, OTHERWISE YOUR RETURN MAY NOT BE PROCESSED.
- PLACE THIS FORM WITH THE ITEM(S) YOU WISH TO RETURN TO OUR RETURNS ADDRESS (RIGHT).
- SEND YOUR RETURN USING A TRACK & TRACE COURIER AS CASIO WATCHES NZ IS NOT RESPONSIBLE FOR ITEMS LOST IN TRANSIT.

RETURN ADDRESS:

MONACO CORPORATION
231 BUSH ROAD
ALBANY
AUCKLAND
0632
ATTN: G-SHOCK WEB RETURNS

CUSTOMER DETAILS

NAME:

EMAIL:

PHONE:

ORDER NUMBER: #GSNZ

ORDER DATE:

PRODUCT DETAILS

NOTE: THE WATCH MUST BE IN AN UNWORN, UNUSED CONDITION WITH ALL TAGS, PLASTIC COVERINGS AND PACKAGING ATTACHED

ITEM YOU ARE RETURNING:

REASON FOR RETURNING:

ALL RETURNS MUST BE COMPLETED WITHIN 14 DAYS FROM RECEIVING YOUR PARCEL. IF YOU WISH TO EXCHANGE AN ITEM PLEASE EMAIL INFO@GSHOCK.NZ WITHOUT DELAY TO RESERVE ANOTHER ITEM. WATCH MUST BE IN AN UNWORN, UNUSED CONDITION WITH ALL TAGS, PLASTIC COVERINGS AND PACKAGING ATTACHED. YOUR REFUND WILL BE PROCESSED WITHIN FIVE WORKING DAYS DEPENDING ON YOUR BANKS PROCESSING TIMES. G-SHOCK NZ IS NOT RESPONSIBLE FOR ANY RETURNS SENT BACK WITHOUT COURIER TRACK AND TRACE.

OFFICE USE ONLY

WAREHOUSE RECEIVED

RETURNS RAISED RA

G-SHOCK WEB PROCESSED REFUND