

Looking after your Tolv products



Maintenance of timber products

1. Intended use

Please make sure that you only use your furniture for the purpose it was designed for.

Correct use and regular maintenance are essential for ensuring your furniture remains in working order for the long term.

2. Area of use

For indoor use only.

Avoid excessively damp or humid conditions.

Keep out of direct sunlight.

Not suitable for areas that are wet, outside or used for commercial purposes.

Table: Sitting and standing on the furniture is not permitted, the table is not a substitute for steps or ladders. Make sure the table is positioned on a stable surface.

Chair: Tilting backwards or swinging on a chair is dangerous and can result in injury and/or damage to the chair.

3. Product care

Avoid exposure to extreme conditions: do not place furniture near heat sources or in highly air-conditioned spaces.

For protection against heat and liquids use table mats and coasters.

We recommend using a mild solution of pH-neutral soap and water for daily cleaning.

Wipe up liquid spills immediately.

Always remove stains immediately with a blotting action using a clean, damp white cloth.

Use clean water. If you use cleaning detergents, always test them first in a concealed spot.

Always ensure furniture dries completely and that no soap residue remains on the surface.

Do not use cleaners or cleaning agents that are abrasive, caustic or acidic such as bleach or ammonia as these may affect the colour of the timber or polyurethane.

To keep your furniture in good working order, tighten the screws regularly (e.g. every three months). Particularly during cold, dry winters, solid wood parts may shrink slightly causing the joints of table legs or sofa legs to loosen slightly, so regular tightening is especially important in such climates.

During winter, keeping rooms properly humidified will help prevent wood from drying out and cracking. In solid wood tops, occasional hairline cracks will appear as a result of low humidity, but will usually close again when correct humidity is achieved.

Maintenance of upholstery

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3. Product care

General

- A light weekly vacuum will prevent build up in the fibres and protect against marks.
- We recommend the use of an appropriate furniture brush attachment with your vacuum cleaner.
- For upholstery products with feather filling, regular shaking, patting and fluffing up of the cushions is encouraged to help redistribute and aerate the feathers, and retain the shape and comfort of the product.
- Sitting on upholstery while wearing wet or sweaty clothes may cause discolouration.

Fixed upholstery

- Always remove stains immediately.
- DO NOT RUB.
- Use a clean, white cloth to dab the area, absorbing the stain without spreading it.
- If the stain does not come out, we recommend using a professional fabric cleaning service.
- For stain prevention, we recommend using a reputable fabric protection product (test in a concealed area first).

Loose cover

- Always remove stains immediately.
- DO NOT RUB.
- Use a clean, white cloth to dab the area, absorbing the stain without spreading it.
- Loose covers for chair or sofa are removable for dry cleaning.
- DRY CLEAN ONLY
- Hydrocarbon solvents only.
- Strict limitation on amount of water, reduced mechanical action, low drying temperature.
- Please follow the detail of cleaning instructions attached to chair or sofa cover.
- Covers might shrink slightly (3% at most) after dry-cleaning. In such cases, gradually stretch out the cover to its original size.

Leather upholstery

- Always remove stains immediately.
- DO NOT RUB.
- Use a clean, white cloth to dab the area, absorbing the stain without spreading it.

— If a liquid such as coffee or juice is spilled on the upholstery, it may result in a permanent stain if it is not cleaned up promptly. Immediately use a dry cloth to absorb the liquid. Next, soak a soft cloth in lukewarm water containing a small amount of mild detergent (in a 3-5% solution), lightly wring the cloth, and use it to clean off the spot. Then use a clean, slightly moist cloth to completely remove any remaining detergent.

— Leather breathes and is very sensitive to dry conditions. Avoid exposing the upholstery to very dry air from air conditioners or heaters, as this may cause cracking in the leather or splitting of the seams.

Maintenance of glass

Avoid exposure to extreme conditions: do not place furniture near heat sources or in highly air-conditioned spaces.

For protection against heat and liquids use table mats and coasters.

We recommend using a commercial glass cleaner or a mild detergent diluted with water for daily cleaning.

Wipe up liquid spills immediately.

Always remove stains immediately with a blotting action, using a clean, damp white cloth.

Use clean water.

Always ensure furniture dries completely and that no soap residue remains on the surface.

Maintenance of marble

Avoid exposure to extreme conditions: do not place furniture near heat sources or in highly air-conditioned spaces.

For protection against heat and liquids use table mats and coasters.

For day-to-day care, wipe the surface with a soft, slightly moist cloth.

The coating applied to stone surfaces makes it easier to keep stone products clean. However, if a liquid such as coffee or juice is spilled on a stone surface, permanent staining may occur if not cleaned promptly. Immediately use a dry cloth to absorb the liquid.

To remove stubborn dirt, use a mild detergent diluted with water. Gently wipe away streaks with a dry cloth.

