



## **Our Commitment to You**

At The Blissful Place, we believe in and stand behind all the products and brands we sell. Campania fountains are a high-quality investment, and we want you to feel completely confident in your purchase.

We understand you may have concerns about post-purchase support. Rest assured, both The Blissful Place and Campania International have you covered. We aim to make you our customer for life.

Below, you'll find the warranty that details everything covered and not covered. If you have any questions, please reach out to us at 1-800-975-4022 ext 3. We look forward to serving you.

## **Campania International Warranty Policy**

Campania International offers a 6 month Limited warranty against manufacturing defects. Campania will replace the defective component when applicable. Photographs and other additional information may be required to validate your claim. This may be necessary to distinguish between a partial or complete replacement of a defective product. The warranty will ONLY cover the individual component of the unit/item that may be defective. It will be Campania's sole discretion as to which component(s) can and will be replaced. In the event that we have not reached our standard for excellence, we may at our discretion, replace the defective component with a suitable replacement unit.

## NOT COVERED UNDER WARRANTY

\* The limited warranty will NOT cover cases of damages due to the following:

1. Damages caused in Transit by improper handling by carrier (third party shipments)

**Please Note:** You have 24 hours upon delivery to inspect your item and report any damage, along with photos, to The Blissful Place. We will arrange any necessary partial or full replacements.

2. Damages caused by improper unpacking of product

3. Inadequate care and/or neglect

4. Environmental and/or natural elements

5. Improper Installation/Storage and/or Maintenance

6. Improper Winterization

7. Damage caused by a product being used in a manner not consistent with the product's intended use

*\* This warranty is void if the product has been damaged by accident, misuse, negligence improper installation and/or modifications have occurred. This includes any and/or all defects arising out of freezing water damage, hard water damage, failure to keep the unit clean and free of harmful additives such as bleach, chlorine, etc. which can affect the pump, paint, and/or parts. This warranty also does not cover any additional charges or installation, removal, disposal and/or shipping costs or consequential damage associated with any warranty claim.*

*Liability: No Liability for loss or damage of any nature or kind, whether arising out of or from the use of the product, whether defective or not, is assumed by Campania International.*