



NOTICE

WINE CONNOISSEUR SOMMELIER SYSTEM MUST BE KEPT UPRIGHT AT ALL TIMES.

USED FOR 7 CONSECUTIVE DAYS OR MORE, THEN A CLEANING SOLUTION CYCLE MUST BE PERFORMED PRIOR TO USE. RUN CLEAN CYCLE WITH SOLUTION, FOLLOWED BY 2 ADDITIONAL CLEAN CYCLES WITH ONLY WATER.

IF NO CLEANING SOLUTION IS AVAILABLE RUN 3 CONSECUTIVE WATER CLEAN CYCLES.

FOR DETAILED CLEANING INSTRUCTIONS
SCAN THE QR CODE. THE CLEANING
SOLUTION AND ADDITIONAL WINE SACHETS
CAN BE PURCHASED THROUGH THE WEBSITE.
WWW.WCWINE.com



TROUBLESHOOTING

LID WON'T OPEN/CLOSE

I BEEP/ORANGE BLINK

- 1. Please ensure that the path of the lid is free of any obstructions.
- Restart system by holding the power button for 2 seconds until light turns off.
 Wait 5 seconds and then press the center button again for 2 seconds to turn system back on.
- 3. Call Support at 877-216-2250.

SACHET IS NOT BEING OPENED

2 BEEPS/ORANGE BLINKS

- 1. Please ensure that sachet is not folded inside and is free of creases.
- 2. Restart system by holding the power button for 2 seconds until light turns off.
 Wait 5 seconds and then press the center button again for 2 seconds to turn system back on.
- 3. Call Support at 877-216-2250.

3 BEEPS/ORANGE BLINKS

- Restart system by holding the power button for 2 seconds until light turns off.
 Wait 5 seconds and then press the center button again for 2 seconds to turn system back on.
- 2. Call Support at 877-216-2250.

WINE NOT SUFFICIENTLY CHILLED

4 BEEPS/ORANGE BLINKS

- 1. Please ensure that sachet is not folded inside and is free of creases.
- Restart system by holding the power button for 2 seconds until light turns off.Wait 5 seconds and then press the center button again for 2 seconds to turn system back on.
- 3. Call Support at 877-216-2250.

WATER RESERVOIR NEEDS TO BE FILLED

2 BEEPS/BLUE BLINKS

1. Please fill water reservoir to MAX FILL Line.

WINE SACHET IN RINSE CYCLE

4 BEEPS/RED BLINKS

- 1. Please pull out the sachet.
- To start the CLEAN cycle, hold the CLEAN button for 6 seconds and the center button will blink blue.

SYSTEM RESET

FROZEN/NOT PERFORMING DESIRED TASK

- 1. Please unplug the system from the outlet.
- 2. After a minute, plug system back.
- 3. Run clean cycle.

FOR ADDITIONAL ASSISTANCE, PLEASE CALL OUR SUPPORT TEAM AT 877-216-2250