

Limited Warranty – Lynx & MasterKlamp

1. All Lynx and MasterKlamp products are inspected prior to shipment, if however you receive any such product that is either: (a) Defective in workmanship or material, or (b) fails to perform as specified within the stated product warranty period, then such products shall be subject to the following warranty terms.

2. Edgesmith warrants Lynx and MasterKlamp products against defects in materials and workmanship when utilized for their intended use, in accordance with Edgesmith’s guidelines for a maximum period of 12 months.

3. The table below outlines the corrosion warranties:

Table: Corrosion warranties on Lynx and MasterKlamp products

Product	Conditions	Corrosion Classification	Warranty Period
Pre-Galvanised Steel	Within 20km from salt water on West or South Coast of South Island or within 5km from salt water elsewhere	C3	Not covered
	More than 20km from salt water on West or South Coast of South Island or more than 5km from salt water elsewhere	C2	1 years
Hot Dip Galvanised Steel	Within 20km from salt water on West or South Coast of South Island or within 5km from salt water elsewhere	C3	Not covered
	More than 20km from salt water on West or South Coast of South Island or more than 5km from salt water elsewhere	C2	2 years

4. This Warranty is personal to the original purchaser of the Product, or to the first consumer where the Product has been purchased and installed by a contractor for the consumer's benefit and is not transferable.

5. This Warranty does not apply in respect of defects due to or arising from:

- (a) normal wear and tear
- (b) any defect of or in any material to which the Product is attached
- (c) cosmetic damage, including but not limited to scratches and dents
- (d) faulty workmanship of any person other than Edgesmith, including the installation of the Product
- (e) the failure to follow any procedures specified or recommended by Edgesmith, for the installation, operation and maintenance of the Product
- (f) any act or circumstance beyond Edgesmith’s, control including tampering, unauthorised repairs or modifications, misuse, abuse, accident, damage in transit, damage caused by animals or naturally occurring events
- (g) The electrochemical oxidation process that occurs during the normal ageing process of galvanized or aluminium surfaces

6. To claim under this Warranty:

- (a) the purchaser must advise Edgesmith within 7 days of discovering a defect in the Product; and
- (b) the purchaser must return the defective product to Edgesmith or its agent, freight prepaid, together with proof of purchase.

7. Edgesmith will not, under this warranty, be responsible for consequential damages (such as loss of use) inconvenience, loss or damage to personal property, whether direct, indirect or economic and whether arising in contract or tort. Under this warranty, Edgesmith’s responsibility shall not exceed the purchase price of the component or its replacement.

8. Where a failure to a product occurs, Edgesmith will provide, at Edgesmith’s option a repair, replacement or refund for the hardware component of. If a product or component is no longer available and cannot be repaired, Edgesmith will, in its absolute discretion, replace the product with a substitute item.

10. The benefits to the purchaser given by this manufacturer's warranty are in addition to all rights and remedies conveyed by the New Zealand Consumers Guarantee Act and any other statutory rights to which the purchaser may already be entitled, and this warranty does not exclude, restrict or modify any such rights or remedies implied by New Zealand law.

11. No other express warranty or representation has been made, or will be made on behalf of Edgesmith with respect to its hardware components, or the operation, repair or replacement of those components. No representative of Edgesmith or its distributors or retailers are authorised to make any changes or modifications to this warranty.

12. If any repair work is undertaken by Edgesmith or an Edgesmith authorized person and the fault falls outside the standard warranty aspects, then additional costs will be charged at a minimum charge of \$50.

The following information must be submitted when making a warranty claim:-

Purchasers Name:

Purchasers Phone Number(s):

Address where product is installed:

Product Name:

Date of Purchase:

Original Invoice Number:

Description of fault:

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