RUG CARE

We recommend routine care and cleaning to keep your rug looking as new and lasting longer. Below we have provided a brief outline on how to clean and manage stains and spillages. Generally we recommend to vacuum your rug gently on a weekly basis to remove any surface dirt and dust. Avoid vacuuming tassels or fringes as this could cause permanent damage. Rotate your rug frequently to avoid any bleaching from prolonged sun exposure.

Shaggy Rugs:

When vacuuming shaggy pile rugs we recommend using a small nozzle attachment on your vacuum to prevent damaging the pile.

Wool Rugs:

A common characteristic of wool rugs is shedding, this is when the fibres come away from the rug. This is a natural and common feature of wool rugs, not a manufacturing fault. Gentle, regular vacuuming will take care of this and ensure your wool rug will last longer. Extra care should be taken when looking after your wool rug, spillages should be cleaned immediately (see below) and avoid over wetting when cleaning.

Spillages and Stains:

- 1. Spillages should be attended to immediately. Use an absorbent clean cloth to soak up the liquid.
- 2. Apply luke warm water to the area and blot (don't rub) with a clean cloth until the stain is removed. Avoid over wetting of the area as this can cause permanent damage. This process may need to be repeated several times to remove the stain.
- 3. For solid stains such as chewing gum or wax remove this first then repeat step 2. A mild soap or detergent can be used to remove difficult stains, but this should be tested on a inconspicuous area first.

Stain Cleaning Treatment

Chewing gum: Freeze using ice, shatter gum, vacuum, warm water & detergent

Wine: Talcum powder then warm water & detergent

Alcohol: Warm water & detergent

Most Makeup: Dry cleaning solvent then warm water & detergent

Urine: Warm water & detergent then white vinegar & water

Blood: Warm water & detergent

Vomit: Warm water & detergent then dry cleaning solvent Butter: Dry cleaning solvent then warm water & detergent

Wax: Freeze using ice, shatter gum, vacuum, dry cleaning solvent then water & detergent

Shoe Polish: Dry cleaning solvent then warm water & detergent For persistent and difficult stains, seek professional cleaning.

