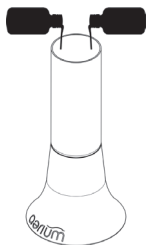


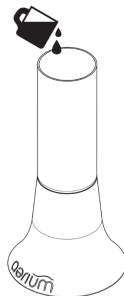
# aerium



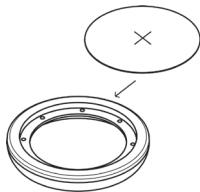
1



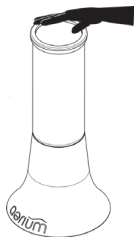
2



3



4



\*Between growth cycles, clean your glass in the dishwasher.

## **\*Attention:**

Our spirulina likes to grow in distilled water. We cannot guarantee growth in tap, well, or non-bottled sources. To prevent damage, ensure that the unit remains plugged in when there is liquid in the vase.

# aerium

by  AlgenAir

## Live Spirulina Guarantee

At AlgenAir we strive to ensure that the spirulina we ship in each subscription order is alive, healthy, and safe during shipment. Unfortunately, there are situations beyond our control, such as delays in shipment, unregulated temperatures, and poor processing and handling techniques that could negatively impact a live algal culture. If this happens, and your algae sample arrives in unfit conditions please notify us immediately! You are protected by our company's replacement policy.

If the algae arrives dead or in a non-viable condition and we are notified in writing within 48 hrs of the carrier's documented delivery time, we will replace your algae free of charge. Please contact us through [support@algenair.com](mailto:support@algenair.com) and include your name, order number, and date of delivery.

This policy covers:

- The health and viability of the all algae cultures from the date of shipment to 48 hours after documented delivery time
- Any delay or damage that is caused by shipping

This policy does not cover:

- Any claim 48 hours after documented delivery time
- Any incorrect or improper use of the live algae upon delivery (misuse, improper care, incorrect procedure)
- Refused delivery or packages that are not picked up

