

Shipping Policy

Where does BlackMarket Ship to?

BlackMarket ships to everywhere in the United States and Puerto Rico.

How does BlackMarket ship?

BlackMarket uses FedEx Ground for all shipments in the continental United States.

BlackMarket uses FedEx 2nd Day air for shipments to Hawaii and Alaska.

BlackMarket uses FedEx International for shipments to Puerto Rico.

Military shipping: Does BlackMarket ship to APO/FPO addresses?

Yes. Please include your military address and specify whether it is APO or FPO.

PO Boxes: Can BlackMarket ship my order to a PO Box?

Unfortunately, BlackMarket cannot ship to PO Boxes in the US or Puerto Rico.

Shipping Cost: How is shipping cost calculated?

Shipping cost is free for all orders in the continental US.

For shipments to Hawaii, Alaska, and Puerto Rico the cost of shipping is factored into per SKU unit price.

If a customer would like overnight or rush delivery then the customer will be liable for additional fees charged for those deliveries.

Shipment Confirmation & Tracking: How will I know when my order ships & can I track my package online?

Your sales representative will send you an email notifying you that your package is in route. In this email there will be a link included to track delivery with FedEx. Please contact your sales representative if for any reason you do not receive an email with the tracking information.

Individual online orders will receive a confirmation email with tracking information.

Same Day Shipping: What is BlackMarket's cutoff for same day shipping?

BlackMarket offers same day shipping to all orders placed before 12:00PM MST in the continental United States, and on all orders that purchase the additional fees for FedEx Overnight.

Delivery Time Estimates: How long will it take for my package to arrive?

The time it takes to receive your order depends on the Shipping Method and the time of day you place your order. See table below for estimated delivery windows. The Time estimates assume orders are placed before 12:00 PM MST on business day (M-F, non-holidays)

- **FedEx Ground:** 1-3 business days West Coast, 3-4 business days Midwest, 3-5 business days East Coast
- **FedEx 2-Day:** 2 business days
- **FedEx Standard Overnight:** next business day delivery
- **FedEx International Economy:** 3-10 business days.
- **3-Day Express States:** Maine, Vermont, New York, New Hampshire, Rhode Island, New Jersey, Connecticut, Maryland, North Carolina, South Carolina, Massachusetts, Virginia.

Note: States that are under "3-Day Express" can be sent with "3 Day shipping" (business days Monday-Friday)