

## DEALER APPLICATION

Date:			
Business Name:			
Tax Identification #:			
Street Address:			
City:	State/Province:	Zip Code:	Country:
Phone #:	Fax #:		
Nature of Business:		Years in Business:	
Contact Name(s):			
Email:			
Website LIRL ·			

I, the undersigned, understand that the password is to be kept confidential to protect my account information and prevent unauthorized activity or purchases. Motherwell Products USA, Inc. will assume no liability in the event persons, to whom I have given the password to, access my account on the Dealer Website. In the event of employee termination with password access or suspicion of unauthorized users, I agree to notify Motherwell Products USA, Inc. immediately to have my password changed.

Authorized Signature: \_\_\_\_

Updated: 6/18/2020

Motherwell Products USA, Inc. 7074 Portal Way #140 Ferndale, WA 98248 (360) 366-2600 sales@motherwellproducts.com

## **APPLICATION DETAILS:**

- Upon receipt of the completed Dealer Application, you will be contacted by email and provided with the Dealer Discount checkout code.
- Payment is accepted by Credit Card (Visa, Discover, American Express) or Paypal via phone, online we also accept Apply Pay and Google Pay.
- Free Shipping with all orders above \$300.00 before tax within the Continental US.
- Further price discounts will be granted to preferred dealers based upon dealer sales.
- Orders may also be placed by calling us at (360) 366-2600.

## **RETURN POLICY:**

- You may return any new unused product in the manufacturer's original packaging for a full refund or exchange within 60 days from the date of shipment.
- Please contact us prior to returning product so that we may issue a return authorization number.
- Products that have been installed cannot be returned.
- All returns must be accompanied by a copy of the original invoice, and shipped prepaid with appropriate packaging.
- All refunds must be processed via the original payment method.
- Special ordered products may not be cancelled or returned unless authorized directly by the manufacturer for exchange.
- For your protection, we recommend that you insure the package. Motherwell Products cannot be responsible for lost or damaged packages. (Most packages are insured up to \$100 when shipping is purchased through UPS/Postal)

Have we shipped the wrong product to you? If we have made an error on your order, please call or email your Dealer Account Manager, and they will arrange for an expedient exchange or return at no cost to you.

**EXCHANGES:** If you have changed your mind and would simply like a different product than you originally ordered, you have 2 options available. (1) We will wait until we have received your returned item before we ship out the new product or (2) If you desire, we can ship out the new product immediately, billing the new product to your credit card and then issuing a refund when we receive your return.

**DAMAGED PARTS:** If you have received a damaged part, please call or email your Dealer Account Manager with the invoice number, part number and description of the issue at hand and we will contact you in a timely manner with further instructions in resolving the issue.

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