



We ride. We show. We know.

## Return/Exchange Form

If you wish to return or exchange your item, please take a moment to fill out this form. Be sure to include your receipt. Note to be eligible for refund or store credit, merchandise must be returned within 30 days- unworn and unused. *Sale items are final and not refundable.*

Due to the contagious nature of the equine disease EHV-1 and in accordance with biosecurity measure guidelines suggested by the American Association of Equine Practitioners, *we are no longer able to accept returns on bits.*

Date: \_\_\_\_\_  
Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
\_\_\_\_\_  
Phone Number: \_\_\_\_\_  
Email: \_\_\_\_\_

**Refund:** (Please check how you would like your refund). Please note that refunds will be credited to your account within 15 business days of receipt of returned product. Please also note that if you have ordered via the internet and received free shipping, the shipping & handling fee will be deducted from your refund amount. Shipping charges are not refundable.

Credit Card: \_\_\_\_\_ Where did you purchase? Internet: \_\_\_\_\_  
Store Credit: \_\_\_\_\_ Store: \_\_\_\_\_  
Check: \_\_\_\_\_ Mobile: \_\_\_\_\_

CC# : \_\_\_\_\_ Exp: \_\_\_\_\_  
Billing Address: (if different): \_\_\_\_\_

**Exchanges:** (Please provide detail what you require, i.e. size, color, etc.)

\_\_\_\_\_  
Reason for return: \_\_\_\_\_  
\_\_\_\_\_

Thank you for your purchase! Customer satisfaction is very important to us. We look forward to serving you in the future.

Sincerely,  
The Farm House  
22341 Asheville Hwy.  
Landrum, SC 29356

**Talk it over with a Rider : 864-457-3557**  
**Monday – Friday : 9am – 6pm / Saturday 9am – 4pm**