

# Return & Exchange Form

If you wish to return or exchange your item to The Farm House, please take a moment to fill out this form. Be sure to include your receipt. To be eligible for a refund or store credit, merchandise **must be returned within 30 days**. Item must be **unworn & unused**. **Sale items are final & are not refundable**. Due to the contagious nature of the equine disease EHV-1 in accordance with biosecurity measure guidelines from the American Association of Equine Practitioners, **we are no longer able to accept returns on bits** at this time. Thank you for your understanding & shopping with The Farm House.

Would you like a Return or an Exchange?  Return  Exchange

Date: \_\_\_\_\_ Order #: \_\_\_\_\_  
 Name: \_\_\_\_\_  
 Shipping Address: \_\_\_\_\_  
 City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_  
 Phone #: \_\_\_\_\_ Email: \_\_\_\_\_

Item(s) Returned:	Size	Color	Qty.	Unit Price	Total Price
1. _____	_____	_____	_____	_____	_____
2. _____	_____	_____	_____	_____	_____
3. _____	_____	_____	_____	_____	_____
4. _____	_____	_____	_____	_____	_____

Exchange For:	Size	Color	Qty.	Unit Price	Total Price
1. _____	_____	_____	_____	_____	_____
2. _____	_____	_____	_____	_____	_____
3. _____	_____	_____	_____	_____	_____
4. _____	_____	_____	_____	_____	_____

Reason For Exchange:  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

Refund Method: Refunds will be credited to your account within 15 business days of receiving exchange/return product.  
 Credit Card  Store Credit

Billing Address - (If different):  
 City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Where did you complete your purchase?  
 Internet Store  Landrum  TIEC (Tryon)  WEC (Ocala)

Return Instructions: Please return to 22341 Asheville Hwy. Landrum, SC 29356 (864) 457-3557  
 Pack item(s) with all tags & in the original packaging. Return via UPS, FedEx, or USPS.  
 Please keep a photocopy of your return form & receipt for your records.

The Farm House would like to thank you for your purchase! Customer satisfaction is important to us. We will do everything in our power to make your return/exchange as quick & easy as possible. We look forward to serving you in the future.

Signature: \_\_\_\_\_

