



Surgical Systems

Unit K4 Centurion Business Park
Marconi Beam, Milnerton
Cape Town, 7441

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info@surgicalsystems.co.za
www.surgicalsystems.co.za

SCRUBS RETURN OR EXCHANGE POLICY

We offer returns or exchanges for all garments purchased from us if the following conditions are met:

- Your return or exchange request is received by us within 7 days (including weekends and public holidays) of receiving your order.
- There is no embroidery on the garments.
- Items have not been worn or washed.
- Items are not altered or customised in any way.
- Items must be returned in original packaging along with the original tax invoice.
- Returned items must have no visible signs of wear or use.

To initiate a return or exchange, please complete the following steps:

- Notify us via email stating why you wish to return or exchange your order. Send your email to info@surgicalsystems.co.za.
- You will be responsible for all arrangements and costs associated with garments to be returned to our Cape Town offices (Unit K4 Centurion Business Park, Democracy Way, Milnerton, Cape Town, 7441).
- We advise that returns are booked through a reputable courier service who can provide a track-and-trace waybill facility. Surgical Systems will not be held responsible for 'loss in transit' of any return orders.
- Should you require a return delivery, this will be for your expense. We will quote and bill you in this regard. Goods will only be shipped once shipping fees have been paid and cleared in our account.