



12 Months Guarantee for Electric Vehicle Charger

Guarantor - Suzhou Yihang Electronic Science and Technology Co., Ltd administered in the United Kingdom and Europe by EV extras Limited whose registered address is 10 The Triangle, Nottingham, NG2 1AE, UK.

Your electric vehicle charger has the benefit of a 12 month guarantee from the date of original purchase.

This gives you reassurance that if, within the above period, your charger is proven to be defective because of either workmanship or materials, we will, at our discretion, either repair or replace the charger.

The original purchase receipt needs to be produced to validate this Guarantee.

The EV charging cable must be used in accordance with the following: -

- 1) Suzhou Yihang Electronic Science and Technology Co., Ltd Instruction Manual for Type 1 and Type 2 EV/ PHEV Chargers
- 2) Electric vehicle manufacturers' instructions
- 3) Operated on a power supply rated for the charger
- 4) Protective rubber caps are placed on the EV connector when the charger is not in use at all times.
- 5) The charger or connector are not dismantled or modified in anyway whatsoever.
- 6) The cable is not used for a purpose other than charging an electric vehicle and is neither misused or abused.
- 7) The charger is not wilfully damaged broken or treated with neglect including but not limited to leaving the connector exposed to the weather resulting in eroded electrical contacts within the connector

To claim under this guarantee, please contact EV extras Limited. Contact details can be found at ev-extras.com. Please provide a copy of your original purchase receipt when claiming.

This guarantee does not in any way diminish your statutory or legal rights.