

# CAPABILITY STATEMENT

A U C K L A N D P L U M B I N G E X P E R T S



# Welcome to K&B Plumbing

Over 60 years of providing high quality plumbing craftsmanship.

Auckland plumbing experts.

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# What do you know about our Company?

In business for over 60 years. We have been serving the Auckland community since 1953 (formerly Keenan & Baxter Ltd) and have built our reputation and business through referrals from very happy customers. We are one of Auckland's leading plumbing companies with experienced and fully qualified plumbers.

We are a team of dedicated qualified plumbers providing quality plumbing services to both residential and commercial clients throughout the greater Auckland area. Our team pride themselves on bringing experience, efficiency and ease to every job.

We are members of the Master Plumbers so you know that our people are recognised as the best in the plumbing industry.





# How we work

We are always up for a challenge and look forward to helping you with your plumbing needs. Our friendly team of Plumbers and Administrative staff are fully equipped to provide you with a seamless service from the initial enquiry through to the completion of the job.

We are committed to delivering to a professional standard of work on every job. We operate in accordance with all health and safety regulations. We are mindful of the people around us as we go about our work and we provide efficient and cost effective solutions.

- We pride ourselves on our workmanship, so you know we work to the highest standard.
- We only use quality and reputable materials and use our expertise to recommend options, solutions and products when needed, so you have the best.
- We are on time, we will be efficient, we will communicate with you.
- We will work for you and do our best to work to your budget.
- We offer a 24/7 emergency service.



# Our Mission

## Mission 001

To be recognised by all our customers as an excellent provider of professional, honest and skilled plumbing services.

## Mission 002

To provide quality skills, fair prices and excellent customer care, so that we continue our business relationship for many years, beyond the first job we complete.

## Mission 003

To give back to the community from which we derive our sustenance and to recognise that good will is worth more than monetary gain when worthwhile causes are helped.





# Our services

We offer  
programmed  
asset maintenance

## Plumbing

Plumbers you can trust to get the job done right.

Our customer service is what we believe sets us apart from other companies and one-man-bands.

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## Drainage

We understand the inconvenience of having any kind of blocked drains.

We are here to keep your drains working.

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## Backflow

We have a team of approved, trusted and experienced Independently Qualified Persons (IQP's) providing expert advice and servicing of your backflow requirements.

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# Our services

## Hot water

We supply and install hot water systems. We can provide a solution if you are having issues with your existing system or wish to upgrade or install a new system.

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## Roofing

We offer a roofing repair service for metal roofs including replacement of guttering or spouting. We offer fabrication and installation of metal flashings.

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## Water main leaks

Our team is available 24/7 to repair burst water mains.

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# TESTIMONIALS

"Thank you for such outstanding service throughout the build. The plumbers were fantastic!"

- Pip, Saint Heliers





# TESTIMONIALS

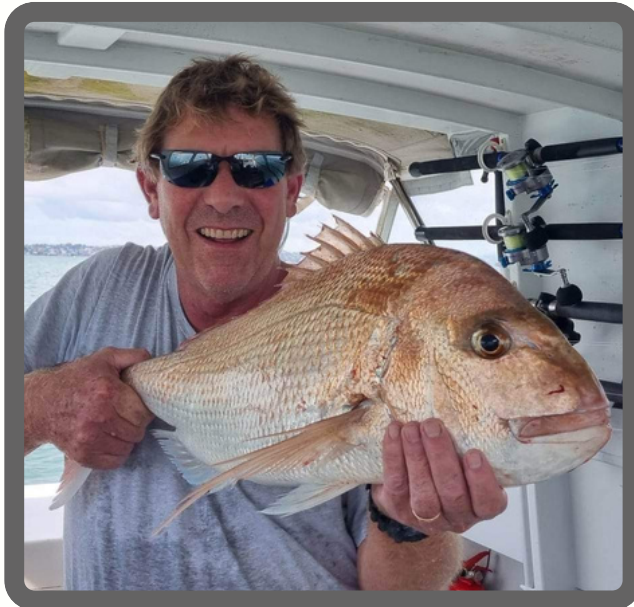
"Had two plumbers from K&B onsite today, they are hard working and did a great job. You need to clone these guy!"

- Stuart, Mt Wellington





# Meet Our Senior Team



**Nick**

General Manager



**Jan**

Office Manager



**Cam**

Senior Plumber



- Experienced team
- Efficient
- Enthusiastic
- Easy to deal with



# Note from the GM

We are your local specialist for all things plumbing. We have been providing plumbing services to the wider Auckland area for over 60 years across both residential and commercial projects.

At K&B plumbing, we provide a seamless service from job enquiry through to completion. Our friendly team are equipped with the skills and knowledge to provide solutions for any job.

Our team are passionate about what we do and pride ourselves on providing a high level of service to all our customers.



# Contact our office



**+64 9 570 4396**



[admin@kbplumbing.co.nz](mailto:admin@kbplumbing.co.nz)



[www.kbplumbing.co.nz](http://www.kbplumbing.co.nz)



55 Morrin Road, Saint Johns, Auckland 1072





# Our Community

## Auckland Rescue Helicopter Trust

K&B plumbing have proudly supported Auckland Rescue Helicopter Trust since 1996 and continue to do so. The ARHT is a dedicated group of individuals working together to provide a world-class air rescue service for our community.

[DONATE](#)





# THANK YOU

We sincerely appreciate your consideration of K&B Plumbing for your upcoming residential or commercial project. Our team are looking forward to the opportunity to work with you.