

ZZIR duo



- Converts factory Wired CarPlay OR Android Auto to Wireless
- Converts CarPlay to Android Auto

07/07/2022



1 - Contents



• ZZAIR-DUO Interface

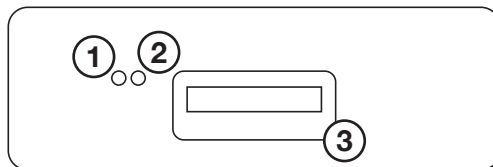


• USB-A Cable



• USB-C Cable

2 - Overview



- 1 - Blue LED
- 2 - Red LED
- 3 - USB input (charge phone only)

When both LEDs are solid, the unit is ready to accept a new connection. The Blue LED will blink when a phone is currently connected.

3 - Main Menu

Initial Startup Message



Ready-To-Pair Screen



- Plug the ZZAIR-DUO unit into the factory CarPlay/Android Auto USB input (Full-size USB size connects to CAR). *NOTE: some USB ports are designated for Charge ONLY. Make sure you connect the unit to the USB port which works with wired CarPlay normally (if unsure, check using an iPhone or Android wired).*
- The factory radio will recognize the DUO unit as an iPhone and the *CarPlay icon* will be available on the screen. Select the *CarPlay* option and the ZZAIR-DUO Initial Pairing Screen will display on the screen (even if you're using this for Android Auto).
- On the phone, verify Bluetooth and WiFi are toggled ON. From Bluetooth connections, connect to the ZZAIR-DUO (AUTO-xxxx). For iPhone, you must select through (3) prompts before CarPlay will appear (pairing code, allow contacts, USE CARPLAY). If you do not get through all (3) prompts, CarPlay will not load. If you've gone through all (3) prompts and it still won't connect, go to WIFI settings on the phone and choose (AUTO-xxxx).
- For Android Auto connection, the process is the same but there are no prompts to follow for Android - just make certain Android Auto is installed, is up to date, Bluetooth and WIFI are ON. Connect via Bluetooth to the DUO, the WIFI connection will happen automatically in the background.



If you're having issues with VIDEO, AUDIO or you suspect the DUO unit needs an update, disconnect the phone and after loading the system on the screen, press this gear icon (above).

4 - Advanced Settings



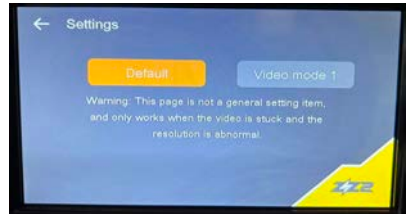
Advanced Settings Options:

- Change Language
- Android Auto Display mode: change from full-screen Android Auto to split-screen Android Auto here
- Auto Connect: The DUO unit will look for and connect to the last phone connected and attempt to begin CarPlay/AA session upon boot

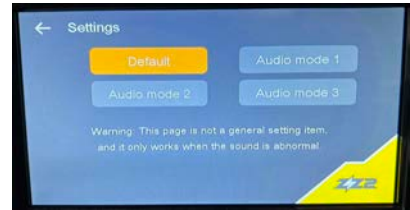
- Clear All History: Deletes all connection history

- Software Version: Shows current Software Version

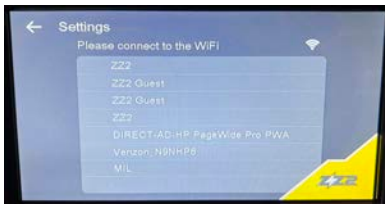
- Video Streaming Mode: Choose 'Video mode 1' if the CarPlay or Android Auto image display is garbled or distorted.



- Audio Streaming Mode: Only adjust this if you're having audio playback issues. NOTE: This setting isn't to be confused with Bluetooth calling issues. Make certain you are no longer connected to the factory radio Bluetooth whatsoever.



ZZAIR DUO UPDATES: If you suspect the DUO unit may need an update, this is performed 100% through its built-in WIFI connection. Disconnect any paired phone and return to the gear icon from the initial pairing screen. Go to the second page of options and choose 'Firmware Update & Upload Logs'. This page will allow the DUO unit to connect to an in-range WIFI network. Connect to a known good network, input password and choose 'Firmware Update' once connected.



NOTES:

- Only one phone can be connected to the ZZAIR-DUO at a time. If another phone is connected, even partly, the unit will not allow a second phone to be paired.
- In some vehicles, if a phone is connected to the OEM bluetooth system currently, it will not allow the ZZAIR-DUO to load. Disconnect from OE bluetooth to continue.
- There are no settings to adjust in the ZZAIR-DUO. To disconnect a phone, the process must be completed from the phone side entirely. Go into Bluetooth, choose the ZZAIR-DUO and 'forget this device'. Turn OFF Bluetooth immediately (temporarily). Go directly to WIFI and do the same - disconnect and 'forget this device' under the ZZAIR-DUO if still connected or listed as an option.
- If the ZZAIR-DUO locks up (acting strange, slow, or touch stops responding, frozen etc), disconnect the unit from the USB and **WAIT 1 MINUTE** before reconnecting to use again. If issues persist, for iPhone, perform a 'Hard Reset' (see below) and attempt to reconnect. For Android, reboot phone, clear Android Auto cache, and Google Play Services Application cache.

Perform a 'Hard Reset' (iPhone):

1. Press and Release Volume UP
2. Press and Release Volume DOWN
3. Press and HOLD the Main Power button for 20 seconds. IGNORE the 'Slide to Power Off' slider after a few seconds – wait until the Apple logo appears before letting go of the power button.
4. Test system when phone reboots. *NOTE: this will not erase personal phone data.*



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