# Customer Service (Café Service on floor)

#### About us:

Subko is committed to an ideal: to help reimagine, re-design. and re-invent an unlikely origin- the Indian Subcontinent--as a legitimate contributor to the global specialty coffee, craft baking and pod-to-bar chocolate making movements. Only raw materials enter Subko's facilities: all of the coffee, bakehouse and cacao products are crafted from scratch, in house. From crop to cup, pod to bar, and farm to table. We aim to provide a detailed, high quality coffee, bake and chocolate experience to all our quests.

Location: - Bandra West, Byculla East or South Bombay.

#### About the job:

### Key notes: -

- 1. Strong Communication skills Should be able to communicate well in English
- 2. Looks for work to do
- 3. Can work well in a team
- 4. Hunger to learn about food and beverages
- 5. Open to be multi skilled
- 6. Highly attentive at all times
- 7. Basic accounting knowledge ledger maintenance

#### **Description: -**

- 1. Ensuring that all coffees and baked goods are delivered to the right guest in a timely manner.
- 2. Will be responsible for cleanliness of the tables once the guest vacates.
- 3. Will engage in conversation with the guest and offer suggestions where required
- 4. Will ensure that guests have a pleasant dining experience.
- 5. Will ensure the service and dining areas are clean and replenished with supplies.
- 6. Will ensure that the collection balances are accurate at the end of the shift

**Perks of joining our team:** You will be part of a company which is growing at an exponential rate, started just 3 days before the lockdown in 2020! We were able to grow from a team of 20 to 120+.in a span of 3 years

We are a bunch of very young and ambitious people who are excited to learn and grow each passing day. One thing we can definitely bet on is that you will love working with us and grow in your career.

## Apart from that some benefits include:

- Mediclaim
- Travel Allowance
- Lunch Facilities
- Employee discount available at our outlets
- Provident Fund

### You can get in touch with us at:

Email id: - whatsyourspecialty@subko.coffee

Contact Number :- +91 7021 215 787 (Monday-Friday - 11.00 AM to 6.00 PM)