



# Taking Care Anywhere

## QUICK START GUIDE

This Quick Start Guide gives a simple overview of how to get your Taking Care Anywhere up and running. Please use this Guide in conjunction with the Taking Care Anywhere Set-up & User Guide included in the box and ensure that you have provided us with your full user details prior to setting up your alarm.

**1**

Choose where to put your GO alarm charging base, found in **Sections 2 & 3** of the box and plug it into the mains. Start charging your GO alarm pendant (**Section 3** of the box).



GO alarm pendant on charging base

**2**

Next take out your in-home alarm unit and your backup pendant (Pearl), found in **Section 1** of the box.



In-home alarm unit



Backup pendant (Pearl)

**3**

Choose where to put your in-home alarm unit, plug it into the mains and turn on the power.



4

Voice messages will guide you through the installation process step by step. After completing all the set-up steps, place a test call using your in-home alarm unit and backup pendant (Pearl).



Backup pendant (Pearl)

5

An operator will answer and speak to you via your in-home alarm unit. The operator will then end the call and call you back on your telephone to check our outgoing connection.



In-home alarm unit

6

The operator will then help you check the battery level, network strength and location of your GO alarm pendant. They will then hang up.



7

After 15 minutes place a test call from your GO alarm pendant.



We're happy to help if you have any questions

**Please call us on 0800 077 8408**

Lines are open 9am–5pm, Monday to Friday.