

Feeling weirded out by our chair?

Try APOL Singapore for at least 14 days - Don't shortchange your comfort! It takes weeks for your body to fully adjust to proper support.



"It took me about 30 days to actually get my proper seating posture back. Now, I have no back aches and feel full of energy during work! Give it a chance to work for you."

★★★★★
- L. Jun Wei



Return/Refund Policies

This policy is only valid for orders and delivery addresses within Singapore and purchases made on this website (www.apol.sg).

This policy does not apply to purchases made on other merchant platforms such as Shopee or Lazada. If you wish to request a return or refund, please contact the respective platform.

To initiate a return or for helpful advice, call Customer Care at +65 65700223 or email us at support@apol.sg.

All refund and return decisions made by APOL Singapore are final.

All products are non-exchangeable unless covered under our Warranty Policy.

Please follow our return instructions below. You are responsible for ensuring that goods are returned to the correct location in good condition, including its original packaging. We are not responsible for any items that are lost or damaged while in transit or rejected because it was sent to the wrong address.

Products	Chairs	Levodesk
Validity period	Within 50 days and minimum 14 days of usage from the date you received your products, based on APOL Singapore tracking records	Within 7 days from the date the order is delivered based on our record.
Shipping fee	Customers are responsible for organizing their own transportation or may request APOL Singapore to arrange transportation at a cost of \$30.	
Conditions	Goods returned must be in original packaging with excellent condition: <ul style="list-style-type: none">● Flatpack Order - Customers will need to completely disassemble the chair and place it back into the box.● Assembly Order - Customers will need to return with the original packaging covering the backrest, seatbase, armrest, original neck rest and lumbar pillow.	<ul style="list-style-type: none">● Products to be unopened, new and sealed.● To be returned in original packaging.● Product must be in excellent condition.● No missing parts

APOL Return & Refund (Singapore)



<p>Exclusions</p>	<ul style="list-style-type: none"> ● All accessories and gift cards are non-exchangeable and non-refundable. ● All service and labour fee including assembly charge. ● Damaged or non-original products (e.g. Misuse, abuse, normal wear and tear & fur and stain & missing of part). ● External Promotional Redemptions: Items obtained through external promotional activities, such as credit card gift redemptions, are not covered under our return and refund policy. ● Exclusive or Time-Limited Promotions: Products purchased under exclusive or time-limited promotions are not eligible for return or refund. ● Bulk purchases (3 and above). ● Purchases made through sources other than the APOL Singapore website (www.apol.sg). ● When exchange is given and made, the return and refund policy will be null and void.
<p>Damages fees</p>	<p>During the inspection, if APOL Singapore discovers the following problem, we reserve the right to void the refund or to deduct the appropriate amount from the refund:</p> <ul style="list-style-type: none"> ● Products that are damaged or not in their original state (E.g. Misuse, abuse, normal wear & tear, stains to the upholstery, fur and dust, overhandling, etc..). ● The packaging has been tampered with and cannot be used. ● Any parts or items that are missing.
<p>Refund</p>	<ul style="list-style-type: none"> ● After the returned goods pass our inspection, you will be refunded the full amount of your order less the value of any discount, service fees, transportation and any charges incurred due to chair condition. ● Refunds may take up to 21 working days to process and will be credited to your bank account within 14 days, depending on your transaction payment mode.