



WARRANTY INFORMATION:

Home Aesthetics PRIVACY FENCE SCREEN 3 YEAR LIMITED WARRANTY

SKUS APPLIED TO: HOM200701/HOM200703; CRS200701/CRS200703

RETURNS FOR WARRANTY SERVICE / REPAIR / REPLACEMENT

**Warranty applies to products purchased after January 1, 2020*

All warranty repair/replacement will be facilitated by Crosslinks on behalf of the manufacturer and customer. Any claims for warranties during the period offered by manufacturers should be directed to the staff at Crosslinks. Crosslinks will repair / replace products based on the terms and conditions of warranty. Limited warranty covers any damages incurred by defects in material and/or workmanship under normal use, in normal conditions, during the warranty period. 3 year limited warranty covers only original purchased item(s) and original purchaser. Warranty does not transfer over to the replacement(s), resale, or gift(s). During the warranty period, Crosslinks will repair/replace product(s) that prove(s) defective. Product(s) that qualify as "defective" are in the sole discretion of Crosslinks

Warranty coverage is only possible during the warranty period, which is specified in the product listing. Warranty coverage will cover the cost of parts and labor but not shipping to and from customer. Refunds are impossible for warranty related returns past the first 30 days from the purchase date. The warranty form must be filled out via the link provided ([here](#)) within 14 days of purchase to activate any warranty offers. The customer must pay for transportation to and from the repair facility. Customers must request a Warranty Reference Number (WRN) before returning products for replacement or repairs going to the [WRN Request](#) page.

Limited warranty covers any damages incurred by defects in material and/or workmanship under normal use, in normal weather, during the warranty period. Warranty covers rips and tears caused by normal use within the warranty period, under *normal weather conditions. Warranty does not cover: color fading, grommet damage, grommet rusting or any damages caused by improper use, alterations done to the product in any way, natural disasters, theft or vandalism.

**Normal weather conditions does not include: hurricanes, tornadoes, blizzards, heat waves, cold spells, storms, floods, and other extreme weather conditions.*

Warranty claims will be denied if there is any physical damage to the product which appears to be a result of misuse, modification, negligence, incorrect installation/removal or return shipping damage. If your returned item is not covered under our warranty we will contact you and quote the cost of repairs. All warranty coverage will be provided in the form of repairs to your existing unit. New replacement units will not be provided.