



CONNECTIVE PERIPHERALS

Connective Peripherals Pte Ltd

**USB2-H-100X-M FAMILY Hi-Speed USB to
Multi-Ports RS232 Adapter
Datasheet**

Document Reference No.: CP_000010

Part Number				
USB2-H-1016-M	USB2-H-1008-M	USB2-H-1004-M	USB2-H-1002-M	USB2-H-1001-M

Version 1.2

Issue Date: 04-07-2022

The USB2-H-100X-M family provide a simple method of adapting legacy serial devices with RS232 interfaces to modern USB ports by incorporating the FTDI's Hi-Speed USB bridge chips.

The adaptor which is contained within a metal enclosure is either USB powered or externally powered (depends on the number of ports) and can supply an output of +5VDC @ up to 80mA on the 5mm terminal block connectors (1- and 2-port models) or 30mA on the Pin 9 of DB9 connectors. Indicator LEDs provide functional status.

The USB2-H-100X-M family have been tested to be compliant with both FCC Part 15 Subpart B and European EMC Directive.

Connective Peripherals Pte Ltd
178 Paya Lebar Road, #07-03 Singapore 409030
Tel.: +65 67430980 Fax: +65 68416071

E-Mail (Support): support@connectiveperipherals.com Web: www.connectiveperipherals.com/products

Neither the whole nor any part of the information contained in, or the product described in this manual, may be adapted, or reproduced in any material or electronic form without the prior written consent of the copyright holder. This product and its documentation are supplied on an as-is basis and no warranty as to their suitability for any particular purpose is either made or implied. Connective Peripherals Pte Ltd will not accept any claim for damages howsoever arising as a result of use or failure of this product. Your statutory rights are not affected. This product or any variant of it is not intended for use in any medical appliance, device, or system in which the failure of the product might reasonably be expected to result in personal injury. This document provides preliminary information that may be subject to change without notice. No freedom to use patents or other intellectual property rights is implied by the publication of this document. Connective Peripherals Pte Ltd, 178 Paya Lebar Road, #07-03 Singapore 409030. Registered Number: 201617872E

Copyright © Connective Peripherals Pte Ltd

Table of Contents

1	Introduction	4
1.1	Functional Description	4
1.2	LED Description	7
1.3	Block Diagram	7
1.3.1	Single Port Block Diagram	7
1.3.2	Dual Port Block Diagram	7
1.3.3	Four, Eight and Sixteen Ports Block Diagram	8
1.3.4	Block description	8
1.4	Features	9
1.5	Performance Figures	10
1.6	Hardware Configurations	10
1.6.1	Wiring	10
1.7	Device Driver Installation	12
2	Connections	13
2.1	External Connectors	13
2.1.1	USB	13
2.1.2	RS232	13
2.1.3	5mm Terminal Block	13
3	Electrical details	16
3.1	USB	16
3.2	5V Power Adapter	16
3.3	RS232	16
4	Physical Environment Details	17
4.1	Storage Temperature	17
4.2	Operating Temperature	17
5	Physical Dimensions	18
5.1	USB2-H-1001-M Dimension	18
5.2	USB2-H-1002-M Dimension	20
5.3	USB2-H-1004-M Dimension	21
5.4	USB2-H-1008-M Dimension	22
5.5	USB2-H-1016-M Dimension	23
6	Environmental Approvals & Declarations	24

6.1 EMI Compatibility.....	24
6.2 Safety	24
6.3 Environmental.....	24
6.4 Reliability.....	24
6.5 Import / Export Information	24
7 Troubleshooting	25
7.1 Hardware.....	25
7.2 Device Driver	25
7.3 Technical Support	26
8 Contact Information.....	27
Appendix A – List of Figures and Tables.....	28
List of Figures	28
List of Tables.....	28
Appendix B – Revision History	29

1 Introduction

1.1 Functional Description

The USB2-H-100X-M modules are a family of communication devices, providing a simple method of adapting many legacy RS232 serial devices to a modern USB port. This is accomplished by incorporating the industry standard FTDI USB2.0 Hi-Speed serial bridge chip.

The integrated electronics of the USB2-H-100X-M utilise the FTDI FT4232H, FT2232H or FT232H plus RS232 level shifters and TxD/RxD LEDs to provide a visual indication of data traffic through the module. The following diagrams show images of the modules in the USB2-H-100X-M family:



Figure 1.1 - USB2-H-1001-M



Figure 1.2 - USB2-H-1002-M



Figure 1.3 - USB2-H-1004/1008/1016-M

The modules use a standard USB-B device connector for connection to an upstream host or hub port. RS232-level signals, including modem handshake signals, are available on an industry-standard DE-9P connector, the single and dual port modules also provide a 5mm terminal block connector, as an alternative interface for connecting the module. The maximum RS232-level data rate is 1Mbps for each port.

The USB2-H-100X-M module requires USB device drivers, available free from <https://connectiveperipherals.com>, which are used to make the USB2-H-100X-M appear as Virtual COM Ports (VCP). This allows existing serial communications software, such as HyperTerminal, to exchange data through the USB2-H-100X-M to a legacy RS232 peripheral device.

1.2 LED Description

The USB2-H-100X-M has three coloured LEDs to indicate a valid link as well as data traffic according to the following table:

LED Colour	Function	Description	LED quantity
Yellow	Enumerated	ON when USB2-H-100X-M is configured and ready	1
Red	TxD Activity	Flashes when data is transmitted from the USB2-H-100X-M to the attached RS232 device	Each port has one TXLED
Green	RxD Activity	Flashes when data is received from the attached RS232 device to the USB2-H-100X-M.	Each port has one RXLED

Table 1.1 – LED Description

1.3 Block Diagram

1.3.1 Single Port Block Diagram

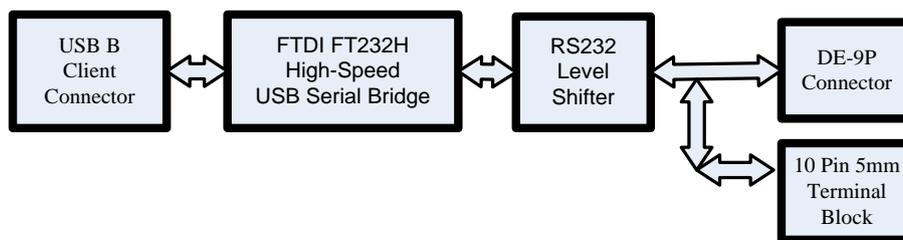


Figure 1.4 - USB2-H-1001-M Block Diagram

1.3.2 Dual Port Block Diagram

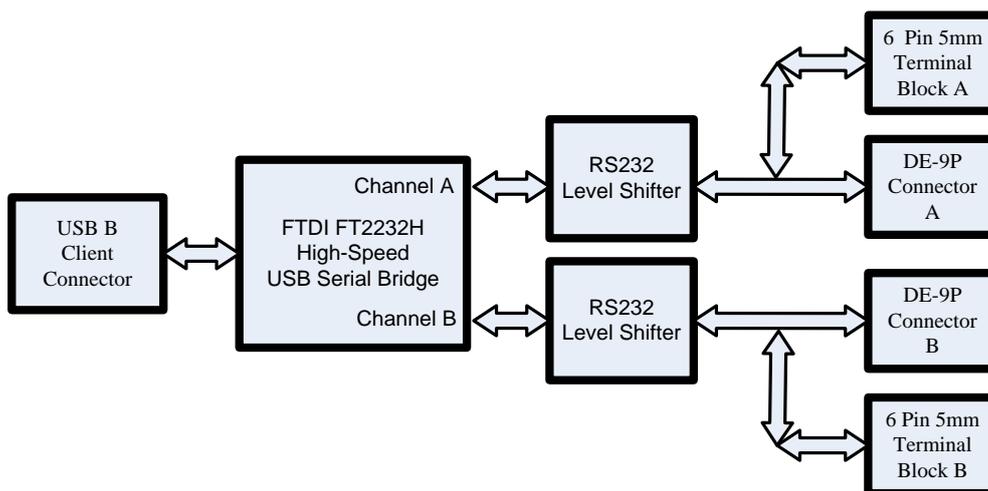


Figure 1.5 - USB2-H-1002-M Block Diagram

1.3.3 Four, Eight and Sixteen Ports Block Diagram

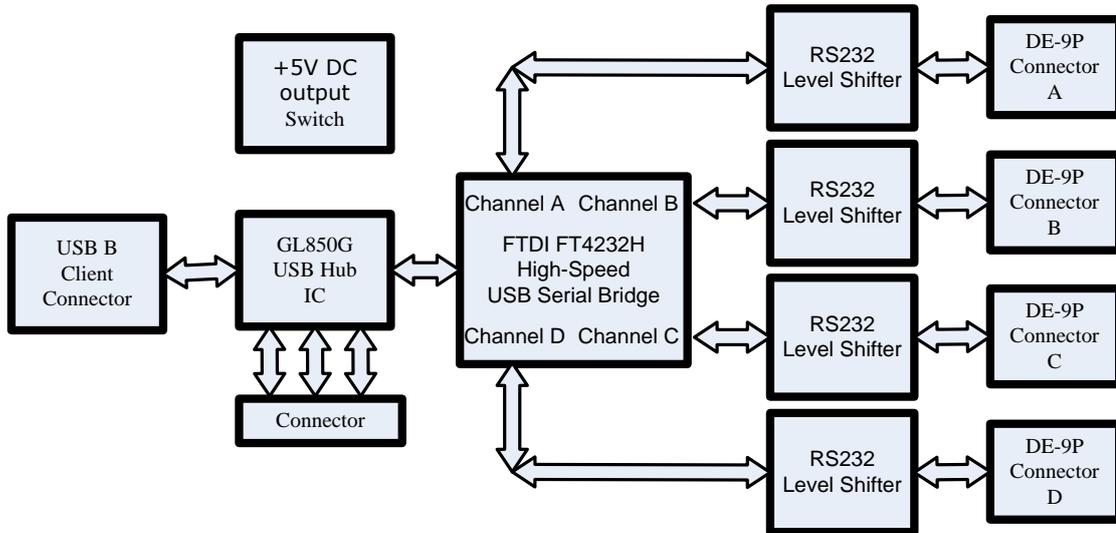


Figure 1.6 - USB2-H-1004/1008/1016-M Main Board Block Diagram

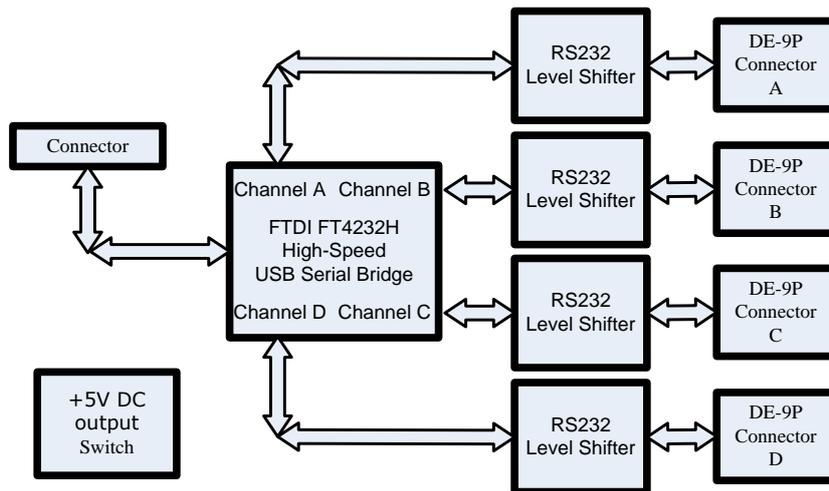


Figure 1.7 - USB2-H-1008/1016-M Daughter Board Block Diagram

1.3.4 Block description

USB B Client Connector

This connector provides the interface for connection to a USB Host or Hub port. The maximum cable length is 5 meters, according to the USB 2.0 specification.

Genesys GL850G

The Genesys GL850G is an advanced version Hub solution which fully complies with Universal Serial Bus Specification Revision 2.0.

FTDI FT4232H

The FTDI FT4232H provides the Hi-Speed USB-to-Quad Channel Serial conversion. Operating system device drivers are required in order to work with the FT4232H to provide the quad Virtual COM Port serial interfaces.

FTDI FT2232H

The FTDI FT2232H provides the Hi-Speed USB-to-Dual Channel Serial conversion. Operating system device drivers are required in order to work with the FT2232H to provide the dual Virtual COM Port serial interfaces.

FTDI FT232H

The FTDI FT232H provides the Hi-Speed USB-to-Single Channel Serial conversion. Operating system device drivers are required in order to work with the FT232H to provide the one Virtual COM Port serial interface.

RS232 Level Shifter

The RS232 level shifter converts the signals provided by the Hi-Speed USB-to-Serial conversion of the FTDI chipset into the voltage levels required by RS232 devices.

DE-9P Connector (Male)

The DE-9P connector is configured in an industry standard (TIA/EIA-574) pin-out to provide connection to RS232 peripherals through standard cables. See section 2.1.2

5mm Terminal Block

The 5mm terminal block connectors provide the connection to RS232 peripherals devices and can be used instead of the DE-9P connector shared by the same port.

+5V DC Output Switch

The switch can be used to disable/enable the +5VDC output to an external application.

Main Board

This is used on the 4, 8 and 16 port products. When the product has 4-ports it uses a main board, when the product has 16-ports it uses two main boards.

Daughter board

This is used on the 8 and 16 ports product. A single daughter board is used for 8-port adapters. Two daughter boards are use for 16-port adapters.

1.4 Features

- RS-232 serial ports bridged to Hi-Speed USB 2.0 interface.
- Easy plug & play installation and RS-232 device connection
- Provides USB2.0 Hi-Speed (480Mbps) interface and works with USB 1.1, 2.0 and 3.0 Host and Hub ports
- Industry Standard FTDI chip set & device drivers for maximum compatibility
- Microsoft Windows® WHQL-certified drivers (Windows 7 - Windows 11)
- Legacy drivers also available for older Windows versions back to XP, and Windows CE
- macOS X and Linux device drivers
- Installs as standard Windows COM ports
- COM port number can be changed to any available COM port number, to support HyperTerminal, or any other serial communications software application running in Windows
- FIFO: USB2-H-1004/1008/1016-M - FT4232H 2K byte transmit buffer, 2K byte receive buffer
USB2-H-1002-M - FT2232H 4K byte transmit buffer, 4K byte receive buffer
USB2-H-1001-M - FT232H 1K byte transmit buffer, 1K byte receive buffer
- RS-232 data signals: TxD, RxD, RTS, CTS, DTR, DSR, DCD, RI, GND
- Single, Dual and Quad Port products are powered by the USB port. No external power adapter is required. Note that they can also optionally be powered from external power adapter.

- Serial port speed up to 1Mbps
- Serial Communication Parameters
 - Parity: None, Even, Odd
 - Data bits: 7, 8
 - Flow control: RTS/CTS , DTR/DSR, X-ON/X-OFF, None
- Standard DE-9P male connectors
- LEDs indicate USB Enumeration, RxD, TxD for monitoring port status & easy diagnostics
- Operating temperature of -40°C to +85°C
- 5mm terminal block connectors
- +5V DC power output for external devices,
 - The maximum current of 4, 8 and 16 port adapters is 30mA
 - The maximum current of 1 and 2 port adapters is 80mA

Note 1: Windows CE5.0 can only support COM0 to COM9 ports and so this will limit the number of ports which can be used.

Note 2: HyperTerminal is no longer provided with Windows 7/Vista, but other terminals are available.

1.5 Performance Figures

Parameter	Performance
USB Interface	480Mbps USB 2.0 Hi-Speed
RS232 Interface	Standard Windows baud rates (300bps to 921.6Kbps) Custom baud rates (300bps to 1Mbps) through baud rate aliasing. See FTDI Application Note: AN_120 Aliasing VCP Baud Rates

Table 1.2 - Performance Figures

Part Number	Description
USB2-H-1016-M	Hi-Speed USB to 16-Port RS232 module
USB2-H-1008-M	Hi-Speed USB to 8-Port RS232 module
USB2-H-1004-M	Hi-Speed USB to quad-Port RS232 module
USB2-H-1002-M	Hi-Speed USB to dual-Port RS232 module
USB2-H-1001-M	Hi-Speed USB to single-Port RS232 module

Table 1.3 - Ordering Information

1.6 Hardware Configurations

Insert the A-plug of the USB cable into an available USB Host or Hub port. Insert the B-plug of the USB cable into the B-receptacle on the USB2-H-100X-M. For the 8-port and 16-port models, the included power adapter is also required. Connect the DC power plug of the supplied power adapter to the +5V DC receptacle on the rear panel and connect the mains plug of the power adapter to a mains outlet. The 1/2/4 port versions are powered over the USB cable from the host computer but can optionally be used with an external 5V power adapter.

1.6.1 Wiring

RS232 interfaces have followed a standard 9-pin configuration on a D-sub connector since the mid-1980s. The USB2-H-100X-M family follows this standard as a Data Terminal Equipment (DTE) device. If the RS232 equipment being connected is a Data Communication Equipment (DCE) device, it is typical that a straight-through cable can be used.

DTE Pin Number	Signal Name	DCE Pin Number
1	DCD = Data Carrier Detect	1
2	RXD = Receive Data	2
3	TXD = Transmit Data	3
4	DTR = Data Terminal Ready	4

5	GND = RS232 signal ground	5
6	DSR = Data Set Ready	6
7	RTS = Request To Send	7
8	CTS = Clear To Send	8
9	RI = Ring Indicator	9

Table 1.4 – RS232 DTE to DCE connection with straight-through cable

If any USB2-H-100X-M module is connected to another DTE device, a serial “null-modem” cable should be used. A null-modem cable handles connecting output signals to the corresponding input signals on the other end. Table 2.2 shows a typical null-modem cable. Note that RI and DCD are not always used.

DTE Pin Number	Signal Name	DTE Pin Number
2	RXD = Receive Data	3
3	TXD = Transmit Data	2
4	DTR = Data Terminal Ready	6
5	GND = RS232 signal ground	5
6	DSR = Data Set Ready	4
7	RTS = Request To Send	8
8	CTS = Clear To Send	7

Table 1.5 – RS232 DTE to DTE connection with null-modem cable

Some serial devices may require certain handshake signals to be connected. Refer to your device manual for cabling details.

Switch Setting

5V Out:

On the USB2-H-1004/1008/1016-M, the RI pin of each channel can alternatively be used to output a +5V, 30mA supply if the RI function is not required. This +5V supply is available after the USB2-H-1004/1008/1016-M is fully enumerated and device drivers are loaded.

The USB2-H-1004-M, USB2-H-1008-M and USB2-H-1016-M have a +5V Output disable/enable switch per port. This can be configured as shown in the following table:

SW Position	Ports Position	Open (off)	Closed (on)	SW Position	Ports Position				
4 Ports product		5V Out Disable	5V Out Enable	16 Ports product					
SW1	1			CH4	SW1	1	CH4		
	2			CH3		2	CH3		
	3			CH2		3	CH2		
	4			CH1		4	CH1		
8 Ports product				5V Out Enable	5V Out Enable	SW2	1	CH8	
SW1	1						CH4	2	CH7
	2						CH3	3	CH6
	3						CH2	4	CH5
	4					CH1	SW3	1	CH 12
SW2	1					CH8		2	CH 11
	2					CH7		3	CH 10
	3					CH6		4	CH 9
	4					CH5	SW4	1	CH 16
						2		CH 15	
						3		CH 14	
		4	CH 13						

Table 1.6 – Switch Setting Configuration of the 4, 8 and 16 port products

The single and dual port models don't have the switch as the +5V output is only available on the terminal block on these models. They can provide a 5V output with a maximum current of 80mA (when using USB BUS power), or when using the external power adapter, the maximum current can be increased.

1.7 Device Driver Installation

For driver installation, please refer to the **Connective Peripherals USB to Serial Converters Driver Installation Guide (CP_000084)** which is available from www.connectiveperipherals.com.

Additional information is also available for other OS in the FTDI driver installation guides at <https://ftdichip.com/document/installation-guides/>.

Note that Windows CE5.0 can only support COM0 to COM9.

2 Connections

2.1 External Connectors

2.1.1 USB

The USB2-H-100X-M family are a downstream USB 2.0 High-speed Device. A standard USB Series "B" receptacle is mounted inside the USB2-H-100X-M-FAMILY to facilitate connection to an upstream USB Host or Hub.

Pin Number	Pin Type	Description
1	Power	VBUS – USB Power provided from upstream USB Host or Hub
2	Bidirectional	D- = USB data signal, negative polarity
3	Bidirectional	D+ = USB data signal, positive polarity
4	Ground	GND = USB signal ground
Shield	Case Ground	Drain = typically connected to the host PC case

Table 2.1 – USB "B" Receptacle Pin-Out

2.1.2 RS232

The RS232 port is configured as Data Terminal Equipment (DTE), with a 9-contact D-Sub Pin connector. Pin assignments are according to TIA/EIA-574 which formally defines the assignments for a COM port found on many personal computers.

Pin Number	Pin Type	Description
1	Input	DCD = Data Carrier Detect
2	Input	RXD = Receive Data
3	Output	TXD = Transmit Data
4	Output	DTR = Data Terminal Ready
5	Ground	GND = RS232 signal ground
6	Input	DSR = Data Set Ready
7	Output	RTS = Request To Send
8	Input	CTS = Clear To Send
9	Input or PWR output	RI = Ring Indicator or +5V DC output (see Note)
Shield	Case Ground	Drain = typically connected to the host PC case

Table 2.2 – DE-9P RS232 Pin-Out

Note: In addition, the RI Pin of 4, 8 and 16 Ports can provide +5VDC to an external device with a maximum current draw of 30mA once the 4, 8 and 16 Port products have been enumerated by the system. Pin 9 of single and dual port models only have the RI function.

2.1.3 5mm Terminal Block

The Single and Dual port products also provide a 5mm terminal block connector. This is shown in the following table:

Single Port Terminal Block

Single Port Terminal Block		
Terminal Block Pin Number	Pin Type	Description
1	Input	DCD = Data Carrier Detect
2	Input	RXD = Receive Data
3	Output	TXD = Transmit Data
4	Output	DTR = Data Terminal Ready
5	Ground	GND = RS232 signal ground
6	Input	DSR = Data Set Ready
7	Output	RTS = Request To Send

8	Input	CTS = Clear To Send
9	Input	RI = Ring Indicator
10	PWR output	+5V DC output

Table 2.3 – USB2-H-1001-M Terminal Block interface

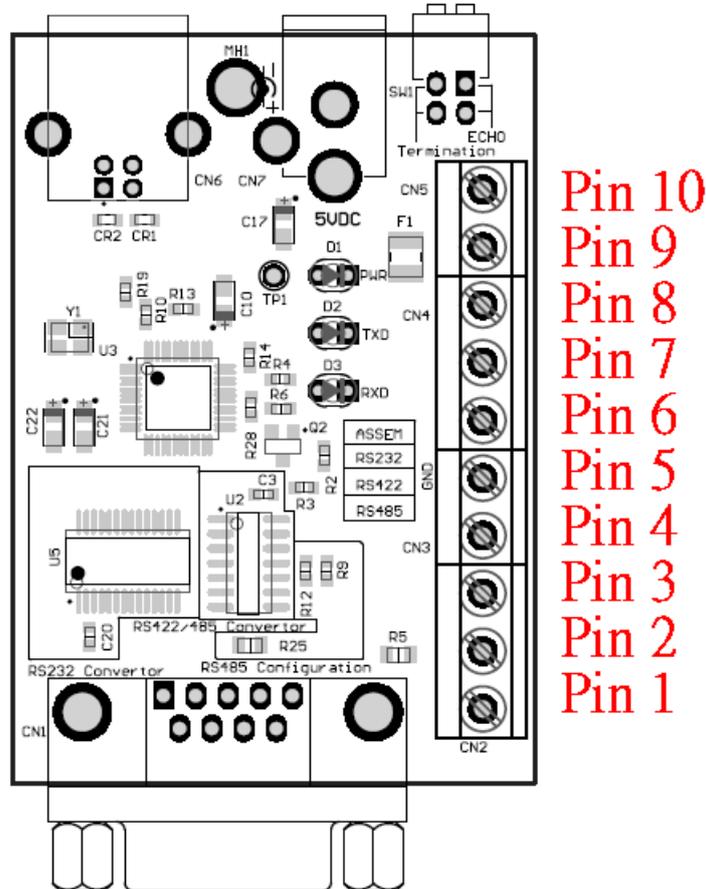


Figure 2.1 - USB2-H-1001-M Terminal Block Connector Assignment

Dual Port Terminal Block

Dual Port Terminal Block		
Terminal Block Pin Number (Channel 1 and Channel 2)	Pin Type	Description
1	Output	TXD = Transmit Data
2	Input	RXD = Receive Data
3	Output	RTS = Request To Send
4	Input	CTS = Clear To Send
5	PWR output	+5V DC output
6	Ground	GND = RS232 signal ground

Table 2.4 –USB2-H-1002-M Terminal Block interface

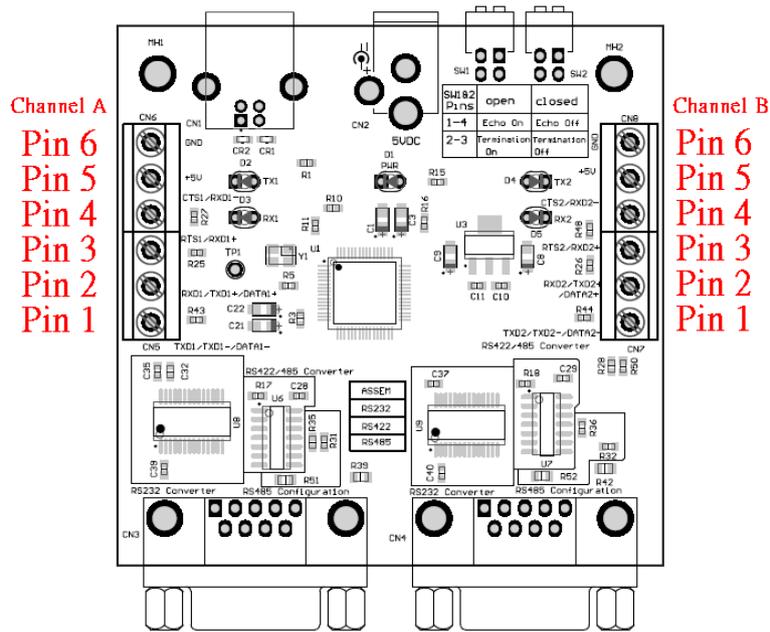


Figure 2.2 - USB2-H-1002-M Terminal Block Connector Assignment

In addition, one pin of the terminal block connector can provide +5VDC to an external device with a maximum current draw of 80mA once the USB2-1001/1002-M has been enumerated by the system.

3 Electrical details

3.1 USB

Parameter	Description	Minimum	Typical	Maximum	Units	Conditions
USB_VCC	Input Power Voltage*	4.25	5.0*	5.25	V	*Present when USB cable is attached, and USB Host or Hub powered.
1 port	I _{cc} USB current		68	69	mA	***Does not include power supplied to external device when RI pin is configured for +5V output
2 ports			105	125		
4 ports			150	170		

Table 3.1 - USB Electrical Details

3.2 5V Power Adapter

Parameter	Description	Minimum	Typical	Maximum	Units	Conditions
5V Power adapter_VCC	Power Voltage	4.75	5	5.25	V	Adapter provide 5V 2A of power.
8 ports	I _{cc} Power adapter current		375	395	mA	***Does not include power supplied to external device when RI pin is configured for +5V output
16 ports			675	695		

Table 3.2 - 5V Power Adapter Electrical Details

3.3 RS232

Parameter	Description	Minimum	Typical	Maximum	Units	Conditions
V _{trans}	Transmitter output voltage swing	± 5			V	RL = 3KΩ
V _{rec}	Receiver input voltage range	±2.4		±25	V	Input resistance = 3KΩ to 7KΩ
	ESD HBM		±15		KV	RS-232 Inputs and Outputs

Table 3.3 - RS232 Electrical Details

4 Physical Environment Details

4.1 Storage Temperature

Parameter	Description	Minimum	Typical	Maximum	Units	Conditions
T	Storage Temperature		25		°C	Dry and dust-free space with a constant temperature and relative humidity less than 65%.

Table 4.1 - Storage Temperature

4.2 Operating Temperature

Parameter	Description	Minimum	Typical	Maximum	Units	Conditions
T	Operating Temperature Range	-40		+85	°C	5% to 95% RH, non condensing

Table 4.2 - Operating Temperature

5 Physical Dimensions

All dimensions are in mm, and the tolerances are +/-0.1mm.

5.1 USB2-H-1001-M Dimension

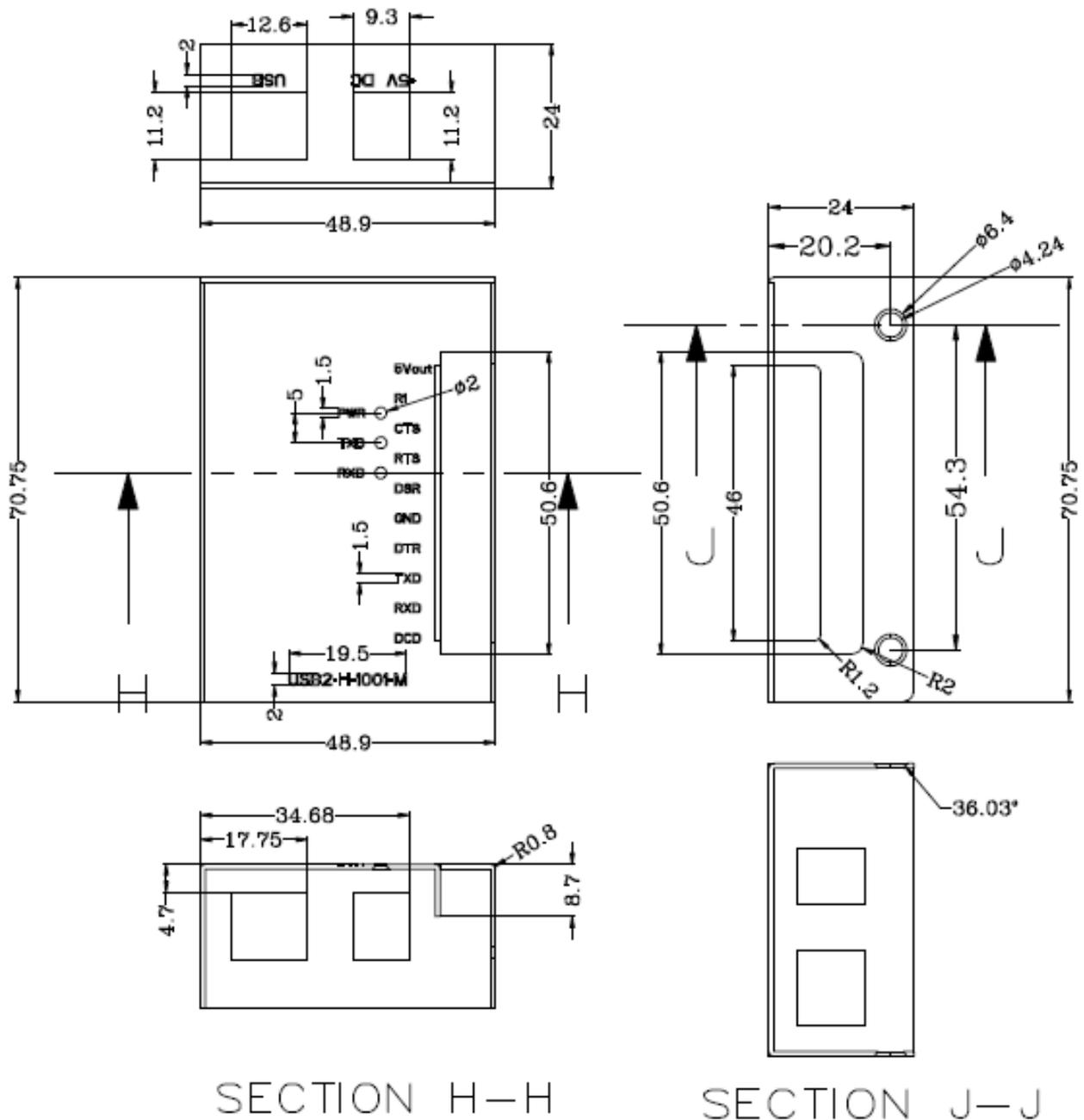


Figure 5.1 - USB2-H-1001-M Top Cover Dimensions

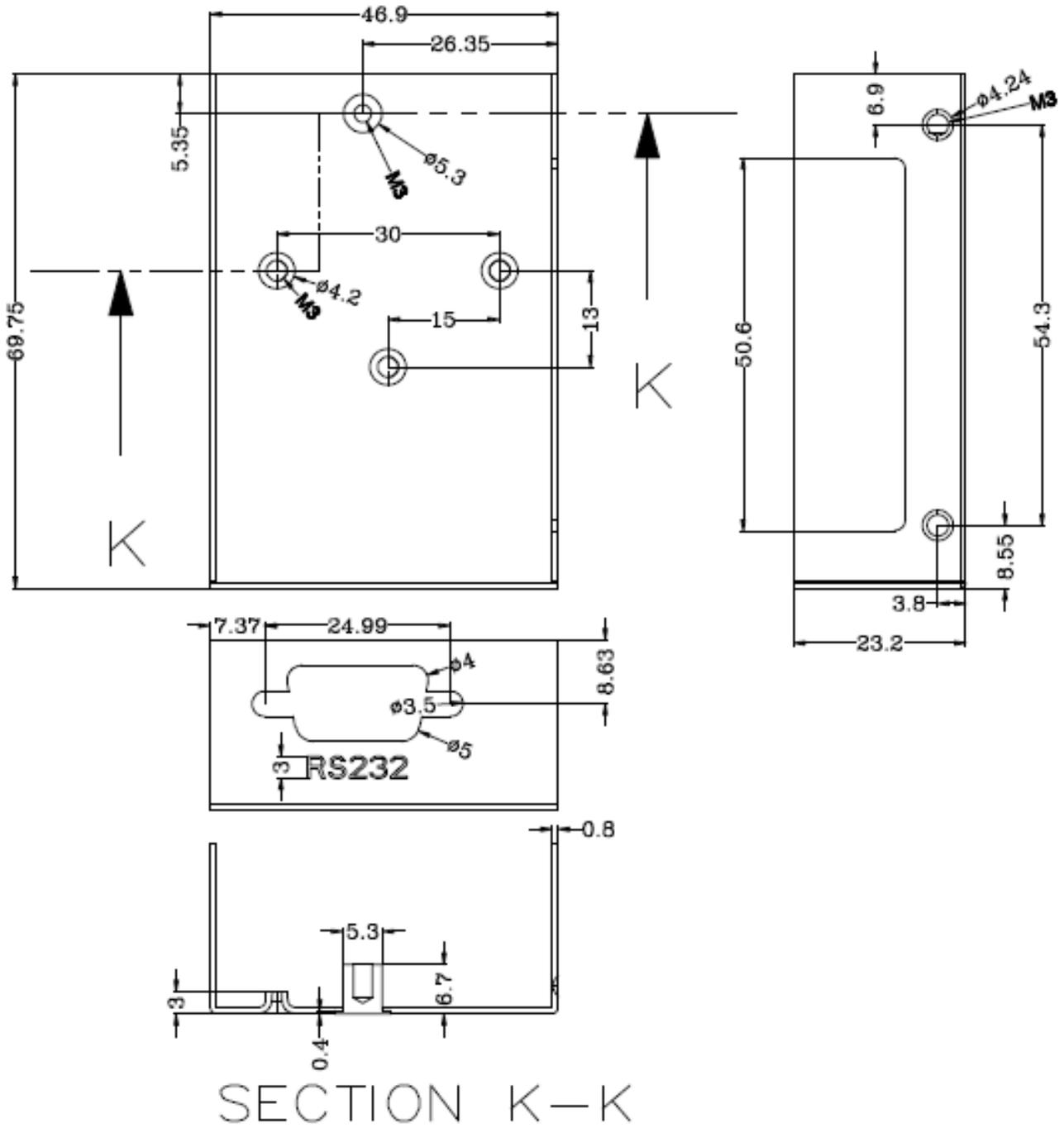


Figure 5.2 - USB2-H-1001-M Bottom Cover Dimensions

5.3 USB2-H-1004-M Dimension

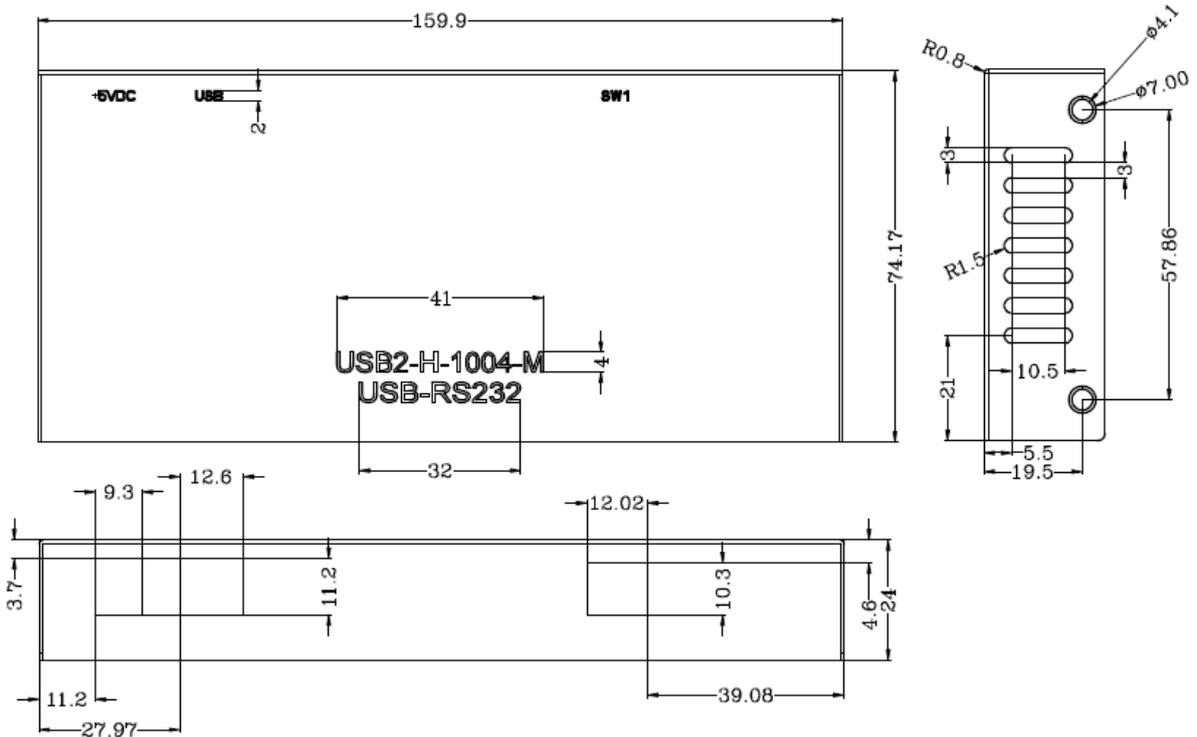


Figure 5.5 - USB2-H-1004-M Top Cover Dimensions

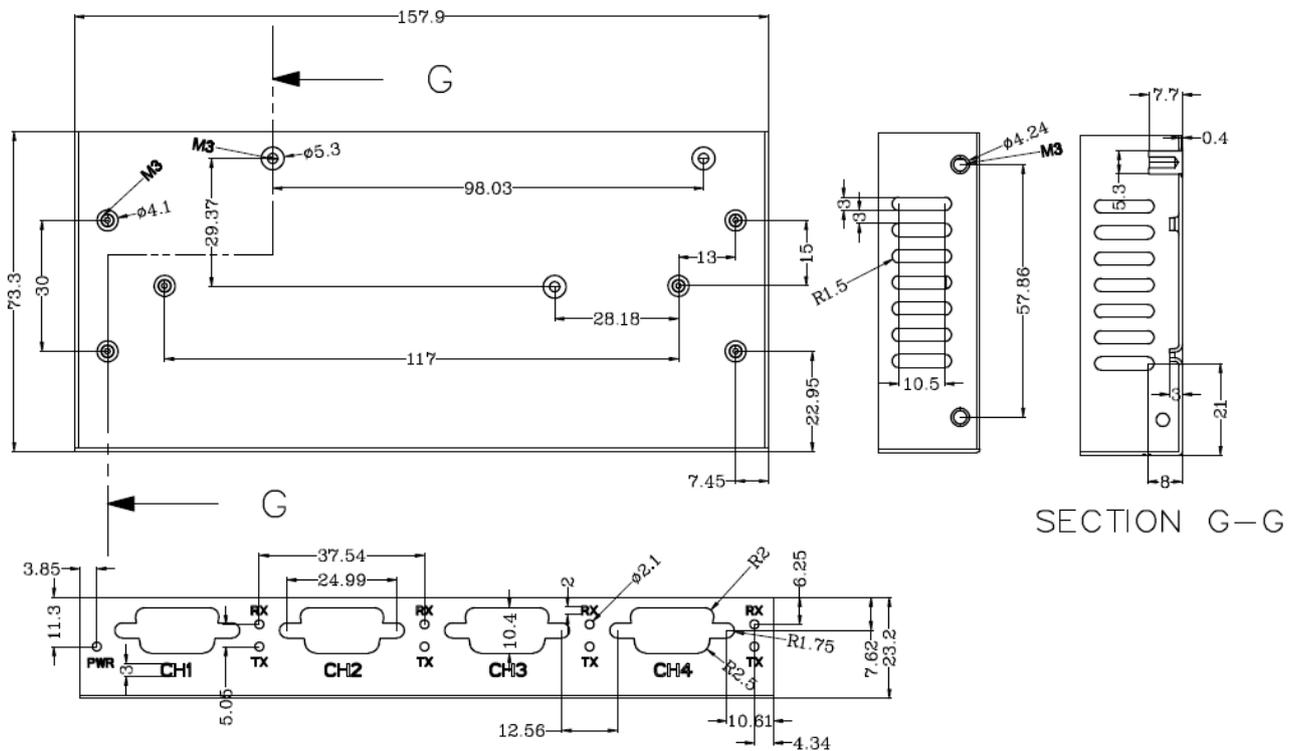


Figure 5.6 - USB2-H-1004-M Bottom Cover Dimensions

5.4 USB2-H-1008-M Dimension

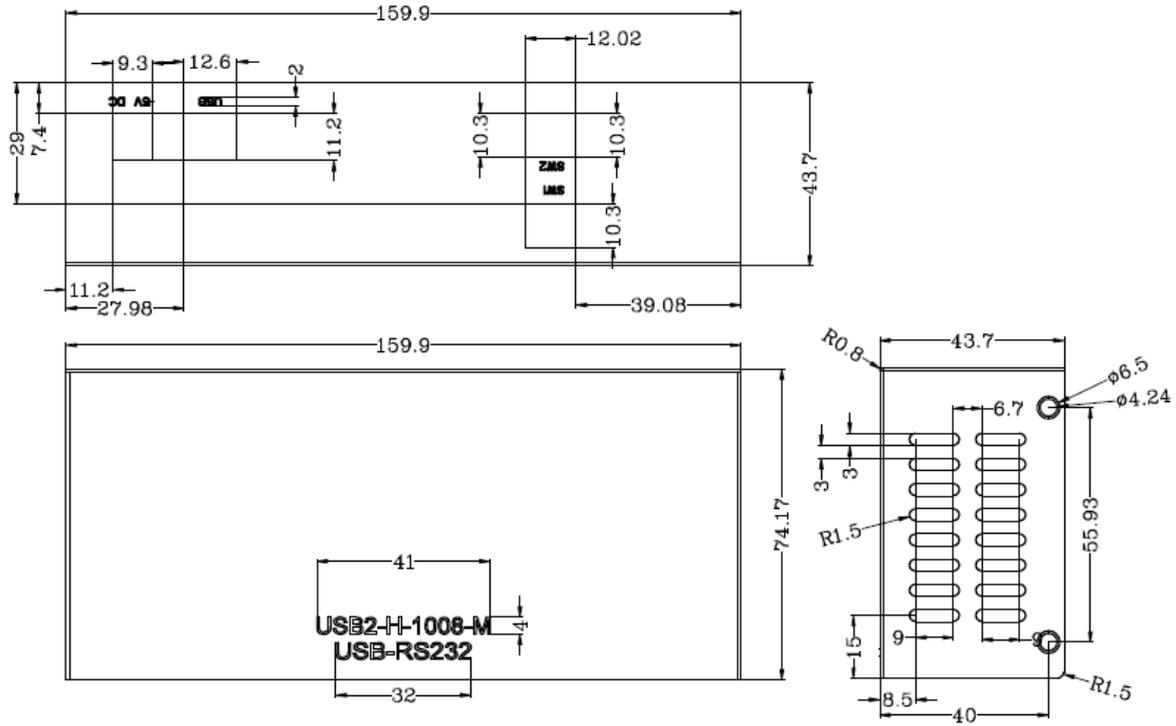


Figure 5.7 - USB2-H-1008-M Top Cover Dimensions

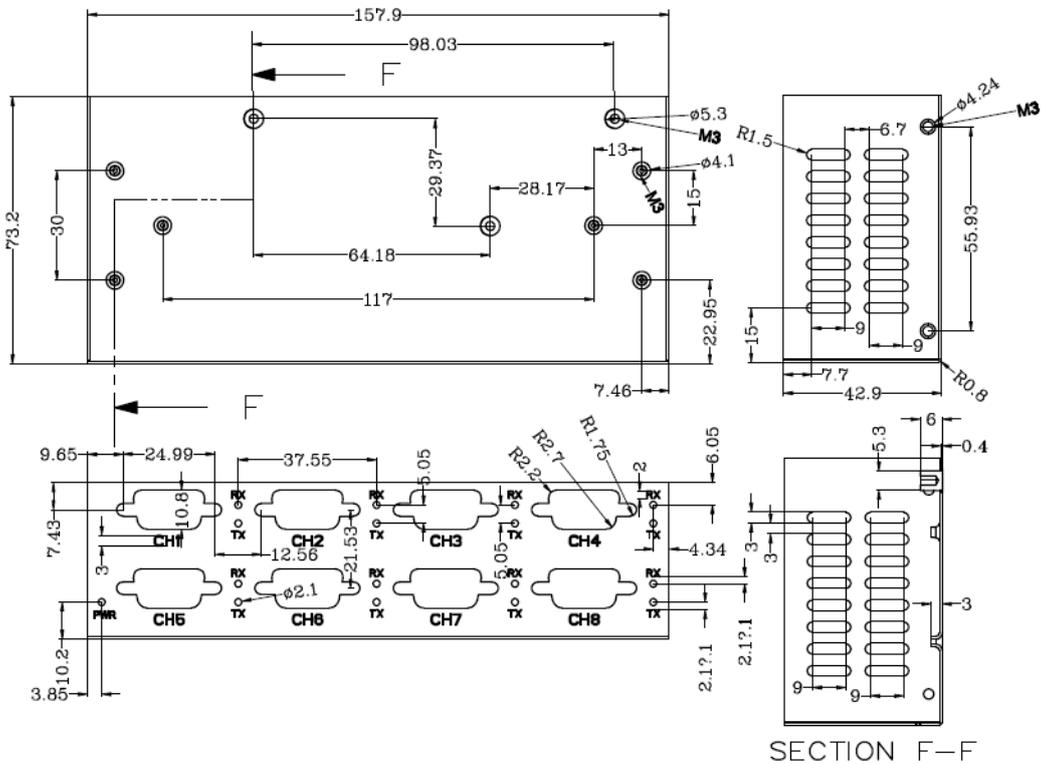


Figure 5.8 - USB2-H-1008-M Bottom Cover Dimensions

6 Environmental Approvals & Declarations

6.1 EMI Compatibility

FCC and CE

The USB2-H-100X-M FAMILY has been tested to be compliant with both FCC Part 15 Subpart B and European EMC Directive.



Note: This is a Class B product. In a domestic environment, this product may cause radio interference, in which case the user may be required to take adequate measures.



Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

6.2 Safety

The USB2-H-100X-M-FAMILY is defined as a Limited Power Supply (LPS) device, with operating voltages under 60VDC.

6.3 Environmental

The USB2-H-100X-M-FAMILY is a lead-free device that complies with the following environmental directives: RoHS, WEEE, REACH, PFOS and DecaBDE.

6.4 Reliability

The USB2-H-100X-M-FAMILY is designed as a robust USB-Serial module for use in many environments. There are no user-serviceable parts. Any failure will require a replacement of the unit.

6.5 Import / Export Information

Import / Export Information	
Country of Origin	China
Harmonized Code	8471-80-1000
Product Description	USB to RS232 Development Module, Single/Dual/Quad/Eight/Sixteen COM Port
USA ECCN	EAR99 – No License Required

Table 6.1 - Import / Export Information

7 Troubleshooting

7.1 Hardware

Cables are the most common sources of trouble with external devices.

Check the following:

- USB cable is properly inserted at both ends
- Computer power is ON
- Computer is not in Sleep or Standby
- If a USB Hub is used, be sure it is set for "Self-Powered" operation
- If using a power adapter, ensure that the one provided with the unit is used as adapters with different specification (such as incorrect voltage or insufficient current etc.) may cause unreliable operation or damage.
- For 8-port and 16-port models, ensure the power adapter is connected as these models require external power
- If a USB Hub is used, be sure all cables are properly inserted
- If all the above are OK, the Yellow LED should be lit, indicating the device has been recognized by the USB subsystem.

RS232 cables – check the following:

- Output signals (TXD, RTS, DTR) are connected to the respective inputs (RXD, CTS, DSR) in each direction.
- Check for specific handshake requirements of your RS232 peripheral.
- If handshake signals are not used, ensure the application is set to "No Hardware Handshake", or equivalent.
- Test the port with a loop-back connector. Connect TXD to RXD, RTS to CTS and DTR to DSR. Use a simple terminal program to check that data is transmitted and received.

7.2 Device Driver

Ensure the latest device driver is in use. For instructions on how to remove and re-install the latest driver, refer to the **Connective Peripherals USB to Serial Converters Driver Installation Guide (CP_000084)** which is available from www.connectiveperipherals.com.

If other devices with FTDI chips are installed in the system, check with all manufacturers of these devices for the latest device drivers.

The FTDI installation guides also have additional information on driver installation: <https://ftdichip.com/document/installation-guides/>.

Common Windows Device Driver Troubles:

- **DEVICE TIMES OUT:** The default settings of the device driver assume typical data transfers of hundreds to thousands or more bytes at a given time. Some applications, such as a GPS device, only send data in short packets, often only a few bytes. If this is the case, it may be necessary to adjust the driver buffer size and/or latency timer to smaller values. These values can be adjusted through the advanced driver options which can be accessed by double-clicking on the device under the Ports (COM & LPT) section of the Windows Device Manager and clicking the advanced button in the Port Settings tab. The buffer size can be reduced to 64 bytes. The latency timer can be set as low as 2ms. A setting of 1ms will cause unnecessary USB traffic and could adversely affect data transmission.
- **ERRATIC MOUSE POINTER:** The device driver defaults to query an attached device to find out whether it is a mouse or modem, consistent with native COM port operation. Some RS232 peripherals constantly send short packets of data, causing the host system to "think" a mouse or modem has been attached. These short packets will interfere with normal mouse operation

causing the pointer to jump around the screen. If this happens, disconnect the RS232 device, and *uncheck the Serial Enumerator* option. This setting is in the advanced driver options which can be accessed by double-clicking on the device under the Ports (COM & LPT) section of the Windows Device Manager and clicking the advanced button in the Port Settings tab.

- COM PORT IN USE: Windows keeps track of all COM port assignments. If multiple products have been connected to a single system, the COM port number will increase, even if the other devices are not attached. If the higher COM port assignments are not acceptable for the application, known unused COM port numbers can be uninstalled as shown in the **Connective Peripherals USB to Serial Converters Driver Installation Guide (CP_000084)** which is available from www.connectiveperipherals.com and the FTDI driver installation guides at <https://ftdichip.com/document/installation-guides/>.

7.3 Technical Support

Technical support may be obtained from your nearest Connective Peripherals office. See details below.

E-Mail (Support): support@connectiveperipherals.com

Web: <http://www.connectiveperipherals.com/products>

8 Contact Information

Global Headquarters – Singapore

Connective Peripherals Pte Ltd
178 Paya Lebar Road
#07-03
Singapore 409030

Tel: +65 67430980
Fax: +65 68416071

E-Mail (Sales)	sales@connectiveperipherals.com
E-Mail (Support)	support@connectiveperipherals.com
Web Site URL	http://www.connectiveperipherals.com
Web Shop URL	http://www.connectiveperipherals.com

Appendix A – List of Figures and Tables

List of Figures

Figure 1.1 - USB2-H-1001-M.....	4
Figure 1.2 - USB2-H-1002-M.....	5
Figure 1.3 - USB2-H-1004/1008/1016-M	6
Figure 1.4 - USB2-H-1001-M Block Diagram	7
Figure 1.5 - USB2-H-1002-M Block Diagram	7
Figure 1.6 - USB2-H-1004/1008/1016-M Main Board Block Diagram	8
Figure 1.7 - USB2-H-1008/1016-M Daughter Board Block Diagram	8
Figure 2.1 - USB2-H-1001-M Terminal Block Connector Assignment.....	14
Figure 2.2 - USB2-H-1002-M Terminal Block Connector Assignment.....	15
Figure 5.1 - USB2-H-1001-M Top Cover Dimensions	18
Figure 5.2 - USB2-H-1001-M Bottom Cover Dimensions	19
Figure 5.3 - USB2-H-1002-M Top Cover Dimensions	20
Figure 5.4 - USB2-H-1002-M Bottom Cover Dimensions	20
Figure 5.5 - USB2-H-1004-M Top Cover Dimensions	21
Figure 5.6 - USB2-H-1004-M Bottom Cover Dimensions	21
Figure 5.7 - USB2-H-1008-M Top Cover Dimensions	22
Figure 5.8 - USB2-H-1008-M Bottom Cover Dimensions	22
Figure 5.9 - USB2-H-1016-M Top Cover Dimensions	23
Figure 5.10 - USB2-H-1016-M Bottom Cover Dimensions.....	23

List of Tables

Table 1.1 – LED Description	7
Table 1.2 - Performance Figures	10
Table 1.3 - Ordering Information	10
Table 1.4 – RS232 DTE to DCE connection with straight-through cable.....	11
Table 1.5 – RS232 DTE to DTE connection with null-modem cable	11
Table 1.6 – Switch Setting Configuration of the 4, 8 and 16 port products	11
Table 2.1 – USB "B" Receptacle Pin-Out	13
Table 2.2 – DE-9P RS232 Pin-Out	13
Table 2.3 – USB2-H-1001-M Terminal Block interface.....	14
Table 2.4 –USB2-H-1002-M Terminal Block interface.....	14
Table 3.1 - USB Electrical Details	16
Table 3.2 - 5V Power Adapter Electrical Details.....	16
Table 3.3 - RS232 Electrical Details.....	16
Table 4.1 - Storage Temperature	17
Table 4.2 - Operating Temperature	17
Table 6.1 - Import / Export Information	24

Appendix B – Revision History

Revision	Changes	Date
1.0	Initial release	2012-01-19
1.1	Re-branding to reflect the migration of the product to Connective Peripherals name – changed logo, copyright, contact information and all internal hyperlinks.	2019-03-07
1.2	Updated driver installation section to refer to Connective Peripherals USB to Serial Converters Driver Installation Guide (CP_000084). Storage temperature section updated. Various minor updates.	04-07-2022