



Recreation Memberships 2020 (updated information)

Thank you for your patience as we get up and running with our new practices in light of COVID guidelines and safety for both members and staff. The following information details our new practices.

We have created an app in which you must use to book a boat ahead of time. This allows us to minimize congestion and help staff prepare for your arrival to assist. As you sign up we will add your name to the drop down menu. It will appear as Last Name, Initial and Kayak size: Smith, B. (L)

Hence when you book a boat (canoe or kayak) staff will know which size of kayak you need. That kayak will be moved from the boat bay out to the road, ready to go for you. Boat will be disinfected.

The app: [CCCRec boats](#)

Download the app (add to your home screen on phone is most convenient)

1. Select your booking slot time (4 spots are available per time slot, 6 on weekends)
2. Check to ensure boats are available (8 kayaks per slot / 6 canoes)
3. Select your name from the drop-down menu
4. Select your boat type

*If you delete a booking ensure you delete the boat as well. Hit the '-' on left top of menu to delete.

Bringing a guest ? Yes, still add a reservation to the app, book using your member name. We will see this on our end. You are allowed a maximum of 2 guests per membership. The guest will still have to sign a waiver when you check in and pay the Guest fee. \$10hr, \$20 - 2hr+ slot.

Procedures at the Club

All members will receive an in-person **orientation** once you've checked in to review details on dock use and paddling on the reservoir. We can answer your questions at this time. We'll do this outside.

Please arrive at your designated start time. We will note your expected off reservoir time, we have flexibility on that, the app shows a 2hr slot. When you approach the boat bays please check inside. Follow the arrow directions for the in and out flow. We are doing our best to limit the inside bays to 2 people (or spaced out by 2m). Check in at the BB office.

Sanitize your hands (directed by staff), you will be signed in and out by staff.

Proceed to equipment area to choose a paddle and PFD (we are strongly encouraging people to bring their own PFD's). Staff will direct you to your kayak on the road (or head down to grab a canoe off the rack).

When you are finished, return your kayak to the same location on the road, canoes left on the tarmac close to the racks. Leave your paddle and PFD inside your kayak. If staff is not outside please return inside to check out with staff. Bring canoe paddle and PFD up top.

Staff will disinfect the kayak, paddle and PFD. PFD's will not be reused the same day. They will be disinfected and hung up on the rack overnight before being put back into the equipment area.

Other Notes:

- Sponges will be located in a bucket outside, continue to clean and sponge out your kayaks as before.
- Please be self sufficient, boat bay staff will not handle any of your items at the office. Come prepared with a water tight drybag or case.
- Public washrooms remain closed.
- We have hand sanitizer on hand at various locations and will ask you to use this prior to grabbing your equipment from the back room.

Hours of Operation (starting July 2nd)

Summer hours: The boat bays are open Monday to Friday 8:30am to 8:30pm and Saturday and Sunday 8:30am to 5:00pm in July and August.

Fall hours: Will be TBC**

The boat bays are open Monday to Friday from 4:00-8:30pm and Saturday and Sunday 8:30am to 5:00pm in September. In October our hours are cut back due to daylight hours and earlier hours for boat patrol. Signs will be posted for the month with our change in hours.

*** Do consult the website for notices on reservoir closures.**

*Boat bay hours are weather permitting. In the event of lightning, high winds and cold temperatures we will close so please call ahead to ensure we are open. We will also make the boat availability to '0' so you are unable to book and/or email those already signed up to let you know we are closed.

- **Kayaking**

We strongly recommend that new members arrange an orientation session with one of our staff members if they have no or little experience with the kayaks. Members must know the basics of getting in and out as well as a wet exit in case of tipping over. Please email ahead to arrange a session. We do not provide spray skirts.

- **Guest Policies**

Members are encouraged to bring guests to the club and introduce them to paddling. Guests are allowed to join members in a canoe at anytime. If you would like to introduce kayaking to guests please

ensure safety precautions are taken. Again, arrange an orientation session for those new to kayaking. There is no charge for your guest if you are sharing a canoe.

Guest fees for additional boats are:

2hr slot - \$20.00 This includes a maximum of 2 guests at one time.

- **Junior age paddlers**

All members and guests under 14 years of age must be accompanied by an adult. Paddlers 15-18 years of age must be accompanied by a partner (with parental permission). We recommend that all junior members take a kayaking course before using the boats.

Equipment Use Rules & Guidelines

Please read the following and acknowledge you have done so on your membership form.

The City of Calgary bylaws that pertain to paddling on the reservoir include the following;

- *You must wear a DOT approved PFD* (personal flotation device) at all times while on the reservoir, please note the competitive paddlers do wear a DOT approved inflatable PFD.
- *No swimming in the reservoir.* This includes practicing kayak rolls. Yes we understand boats may tip over. Remember – you need to be able to swim to shore if you do tip over so keep this in mind when paddling further away from shore.
- Pets are not allowed in the reservoir so sorry yes this includes your boat.

Other areas to be aware of;

- There is no fishing allowed from the dock, it is a safety hazard to paddlers. As a courtesy you can mention this to anyone fishing off the dock while you are nearby.
- Having mentioned the above, please be courteous to people fishing along the shoreline, keep your eyes open for fishing lines and paddle well around the lines.

Basic common sense:

Weather on the Reservoir can change quickly. Be aware of changing weather patterns and stay closer to the Clubhouse in case you need to get off quickly.

- Boat patrol will complete a sweep and ask paddlers to get off the reservoir in the event of any lightning activity. Don't wait for boat patrol to find you, get off asap !
- In the event of windy days stay closer to shore.
- Stay off the ace course area (buoys) and well away from the SS Moyie (Paddle wheel boat from Heritage Park)

Bring a watch when you are paddling in the afternoon or evenings. If you are late getting back we will send boat patrol out looking for you. If they do not find you they are obligated to call 911 – let's hope that is not necessary.

Going for a longer paddle ? Here are a few items suggested in sealed drybag:

- Cell phone, with the CCC tel number programmed into phone
- water, snack, sunscreen

In the event of tipping over keep in mind;

- your glasses have a strap and no loose items that can sink into the reservoir (camera, cell phone, etc)

***CARE OF THE KAYAKS.**

You are responsible for returning the kayaks dry and clean to the designated location.

If you need help carrying the boats ask boat bay staff for help.

The Pyranha kayaks have a skeg that may or may not be used, PLEASE BE CAREFUL that you do not catch this on the shore and docks, as well as when you replace in the rack.

- Please sponge out kayaks of any water and/or dirt before replacing.
- The rubber hatch to store equipment in is a tight fit, if you use, YOU need to replace the hatch for the next user. If tricky please ask BB staff for help and some tips.

THANK YOU,

If you would like to clarify any of the above please contact us at the Club.

email: calgarycanoocluginfo@gmail.com

Tel: 403 246 5757