

## You would like to return your heat it®?

Sorry, that the heat it® did not meet your demands. Please fill out this document and add it to your package. This helps us linking it to your order.

If you have technical issues with your heat it® or need spare parts, you can also contact us via e-mail: [info@heatit.de](mailto:info@heatit.de). We will find a suitable solution for you.

**First & Last Name:**

**Order Number: #**

**Next steps:**

- I would like to receive a refund
- I would like to receive a new device
- I already received a new device and would like to return this one
- I already had contact with the customer support.

**Comment/Feedback:**

**Information:**

Please keep in mind that you can only return your heat it® at the store you purchased it from. This form is only suitable for purchases from our online shop.

Within the first 100 days after purchase, you can easily return your heat it®. If in the first two years after purchase a technical or other issues arises, we fully cover the shipping costs or send you a replacement device. Just contact us via e-mail: [info@heatit.de](mailto:info@heatit.de).