



Clear Sounds Beautiful

**clio**

**Owner's Guide**

Important Product Information

This document contains information that is subject to change without notice.

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## **Technical Support**

### **Website**

Visit our website at [www.clearviewaudio.com/support](http://www.clearviewaudio.com/support)  
There you can browse our Frequently Asked Questions (FAQ) pages or request assistance.

### **Email**

[clearviewsatisfaction@clearviewaudio.com](mailto:clearviewsatisfaction@clearviewaudio.com)

If you did not buy this product in the USA then please visit [www.clearviewaudio.com/support](http://www.clearviewaudio.com/support) to find the support contact information for your country.

## Regulation Information

Please read this Owner's Guide and take the time to follow the instructions in this owner's guide carefully. It will help you to properly use your new ClearView™ product and enjoy its features. Please save this owner's guide for future reference.



**CAUTION • AVIS**



Risk Of Electric Shock: Do Not Open  
Risque De Choc Electrique: Ne Pas Ouvrir

**Caution:** To prevent the risk of electric shock do not remove any screws or the bottom cover. There are no user serviceable parts inside. Refer servicing to qualified service personnel.

Do not treat this product as household waste. Instead please deliver it to the applicable



collection point for the recycling of electrical and electronic equipment. For more detailed information about recycling of this product, please contact your local governmental authority, your household waste disposal service or the dealer where you purchased the product.



This equipment is a Class II or a double insulated electrical appliance. It has been designed in such a way that it does not require a safety connection to electrical earth.

## Information about products that generate electrical noise

### USA

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, this is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, you are encouraged to try to correct the interference by one of the following measures: 1) Increase the separation between equipment and receiver. 2) Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

**Caution:** All ClearView Audio devices have in-product antennas. Users cannot reorient or relocate the receiving antenna without modifying the product. Modifications not expressly approved by the manufacturer may void the user's authority to operate the equipment under FCC rules.

### Canada

This Class B digital apparatus complies with Canadian ICES-003 and RSS-210. Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

This device complies with FCC and Industry Canada RF radiation exposure limits set forth for general population. This device must not be collocated or operating in conjunction with any other antennas or transmitters.

## Important Safety Instructions

1. Read these instructions.
2. Keep these instructions.
3. Heed all warnings.
4. Follow all instructions.
5. Do not use this apparatus near water.
6. Clean only with a dry cloth.
7. Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
8. Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
9. Protect the power cord from being walked on or pinched, particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
10. Only use attachments / accessories specified by the manufacturer.
11. Unplug this apparatus during lightning storms or when unused for long periods of time.
12. Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power supply cable or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.
13. The mains plug should be readily available to disconnect the equipment.
14. Warning: to reduce the risk of fire or electric shock, do not expose this apparatus to rain or moisture.
15. Do not expose apparatus to dripping or splashing and do not place objects filled with liquids, such as vases, near or on the apparatus.

### State of California Proposition 65 Warnings:

**WARNING:** This product contains one or more chemicals known to the State of California to cause cancer and/ or birth defects or other reproductive harm.

This product meets all applicable state and federal product safety standards.

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# Introduction

## Meet Clio™

Congratulations on your purchase of Clio. Use this Owner's Guide to begin enjoying panoramic sound and the freedom of wireless connectivity with the first invisible speaker.

### Features

The First Invisible Speaker  
Fits Any Room. Any style.

Panoramic Room-Filling Sound  
From Both Sides of a Stereo Speaker

Enhances Music, Movies and Games  
Wireless Bluetooth Connectivity

## Package Contents and Unpacking

In the package you will find:

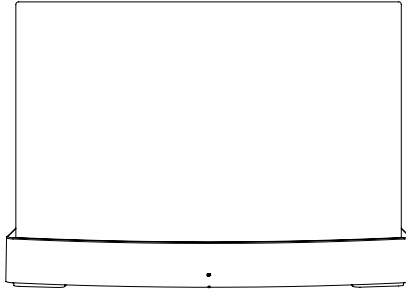
- ClearView Clio
- AC power adapter
- Power cord
- 3.5 mm audio cable
- Microfiber cleaning cloth
- Quick Start Guide
- Owner's Guide (this document)

Carefully unpack the ClearView Clio speaker and power supply. Place Clio on a hard surface. Remove the protective foam bag by pulling it gently upwards. Remove the transparent protective film on the left and right sides of the speaker base by gently peeling it off. Save the carton and packing material in the event that they are needed to ship the product. If any part of the product appears to be damaged, do not attempt to use it. Contact your authorized ClearView Audio dealer or contact ClearView Audio at [clearviewsatisfaction@clearviewaudio.com](mailto:clearviewsatisfaction@clearviewaudio.com).



# Speaker Controls and Connections

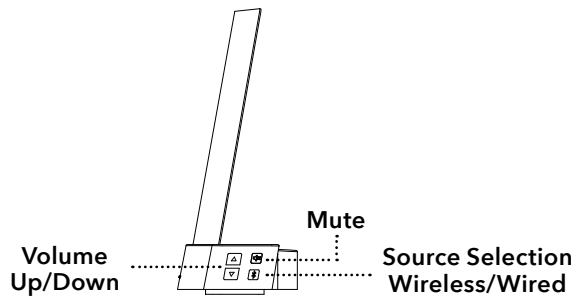
## Front Side



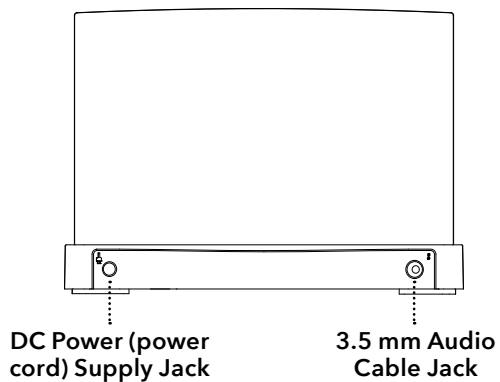
Status Light

<b>Blue Blinking</b>	Indicates Clio is available for Bluetooth pairing
<b>Blue Solid</b>	Indicates Clio is in Bluetooth wireless mode
<b>Red</b>	Indicates Clio is in wired audio mode
<b>White Solid</b>	Indicates Clio is in standby mode
<b>White Blinking</b>	Indicates Clio has been muted

## Right Side



## Back side



# Getting Started

## Placing Clio in Your Home or Office

Place Clio on a hard, uncarpeted surface to ensure there is air space below the speaker and that the vent hole and mesh at the bottom are not obstructed. Placement on a cloth or carpeted surface may diminish low frequency sound performance. Clio may get warm during use. Do not place Clio on surfaces that are sensitive to heat. Place Clio on its two rubber feet and never lay it on its side.

Clio will produce clear, crisp, high-quality sound no matter where it is placed in a room. As with all speaker systems, the bass response will be best when the product is placed near a wall.

Because Clio generates sound from both sides of its acrylic glass membrane, you may place it in the middle of a room and enjoy panoramic sound—a benefit not offered by conventional speakers.

## Powering Up Clio

First, plug the connector of the power supply into the DC jack at the back side of the speaker. Then plug the provided power

cord into the power supply and to an electrical outlet. Clio will turn on automatically and the status light will be blinking blue.

**Note:** Clio has no on/off switch and is constantly ready to be used. It has an automatic energy-saving standby mode that engages when the unit has not received an audio signal or button push for 20 minutes. Upon going into standby Clio will automatically disconnect any device connected by Bluetooth. To disconnect Clio from the AC power adapter, disconnect the power supply from the AC power outlet and from the power supply jack of Clio.

## **Playing Audio Wirelessly with Bluetooth Devices**

In order to play music via a wireless connection, Clio needs to be paired with a Bluetooth device such as a smartphone, tablet or laptop. Pairing is a one-time event that teaches Clio how to communicate with your Bluetooth device. After a device is paired to Clio a record of this connection is stored for future use. Clio can pair with as many as 16 Bluetooth devices. In accordance with the Bluetooth standard, Clio can only connect to and play audio from one device at a time.

## First-Time Bluetooth Pairing

After connecting Clio to a power source for the first time, the speaker will be in Bluetooth pairing mode and the status light on the front of Clio will blink blue.

1. Go to the "settings" menu on your Bluetooth device and turn Bluetooth to "On" or "Discover".
2. Locate the list of available Bluetooth connections on your device. "Clio xy" will appear on your device as an option. For many devices it will also indicate "Clio xy" as "not paired." "xy" will be a 2-digit combination of letters and numbers that allows you to distinguish between multiple Clio units. Select "Clio" from the list.
3. If your device asks for a passkey, enter digits 0000 (four zeros) and press OK. Some devices may also ask you to accept the connection.
4. Once a pairing is established your Clio will play an audible tri-tone beep, the status light on the front of Clio will stop blinking and turn to a solid blue. Clio is now paired, connected and ready to use. Simply start playing audio on your Bluetooth device and enjoy the sound of your Clio.

**Note:** If you are unable to pair your device or the Bluetooth connection appears to fail, unplug Clio from power, turn the Bluetooth function on your device OFF and then ON again, connect Clio to power and pair again. You will hear the tri-tone signal only on the initial pairing with any single device, not on subsequent connections.

## **Pairing Clio with Additional Bluetooth Devices**



Push and hold the Source Selection button for at least 3 seconds until the blue status light begins to blink. This will once again set Clio into pairing mode.

Follow steps 1. through step 4. under “First-Time Bluetooth Pairing” above, for each Bluetooth device you want to pair with your Clio.

## **Re-connecting Clio to a Bluetooth Device**

When a Bluetooth device moves out of wireless range, is turned off, or when Clio enters standby-mode, the Bluetooth connection will be cancelled. There are two options to connect a previously paired device to Clio:

If Clio is in standby mode (white status light) simply touch any button. Clio will wake up and automatically connect to a Bluetooth

device within range. It will try to connect to the most recently used device first, then the second most recent and so on.

Alternatively, you can go to the Bluetooth settings on your device and select Clio from the list of Bluetooth devices. This will connect your device to Clio. This connection overrides any prior mode that Clio was in such as standby, mute, wired connection, or connected to another Bluetooth device.

### **Switching Between Multiple Bluetooth Devices**

If you have a Bluetooth device connected (for example a smartphone) and wish to change to another device (for example a tablet), simply go to Bluetooth - Settings on the second device and select Clio from the list of Bluetooth devices. This will connect Clio to the second device and disconnect the first device at the same time. No action on the first device is needed to make it disconnect.

### **Playing Audio with a Wired Connection**



To switch to a wired connection, push and release the Source Selection button on the lower right-hand side of the speaker base. The status light on the front of Clio will turn red when the unit is in wired mode.

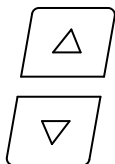
Attach the included 3.5 mm cable to a device (such as a smartphone, tablet, computer or audio device) and also to the audio jack on the back of Clio. Your wired connection is complete and your Clio is ready to play.

To return to Bluetooth mode, push the source button and the status light on the front of Clio will turn blue.

## **Setting Up Two Clio Speakers as a Stereo System**

You can use two Clio units as separate left and right speakers to create an even wider panoramic presentation of sound. This setup requires a special wiring configuration (not included) to split the signal to left and right channels. You may connect from your audio device directly or wirelessly. Please see [www.ClearViewAudio.com/support](http://www.ClearViewAudio.com/support) and go to “Setting up Two Clio Speakers in Stereo” for more information.

## **Volume Control and Mute Function**



On first time use Clio’s default setting is at full volume. There are two ways to adjust the volume. You can use your audio source device’s volume control or alternatively use Clio’s volume buttons on the right-hand side of the base. The volume controls on Clio and on your device work independently of each other. In most cases it is



more convenient to leave the volume setting of Clio at maximum and control the desired volume from the source device itself.

When using Clio's volume buttons the status light on the front of Clio will blink to confirm that the volume is being adjusted. There will be an audible beep when you reach full volume and a soft beep when reaching the minimum volume setting. Pressing and holding the UP or DOWN button will change volume in multiple steps.



You can silence Clio by pressing the Mute button on Clio. If Clio is muted, the front status light will blink white until any button is pressed.

## **Standby Mode**

Clio will automatically go into an energy-saving standby mode when the speaker has received no audio source or remains in Mute mode for 20 minutes or more. This standby mode conserves energy by switching off the unit's amplifiers. The speaker will remain in this mode until it once again receives a Bluetooth connection request, an audio signal from a wire, or a button is pushed. The status light on the front of Clio will appear solid white while the speaker is in standby mode.

## Clearing the Memory / Factory Reset

To clear the Clio memory of all Bluetooth devices and return it to factory settings, press and hold the volume down button and the Mute button at the same time for about 10 seconds until you hear a tri-tone. Clio clears all Bluetooth devices from its memory and then becomes discoverable once again.

## It's Time to Experience Clio!

Get out your smartphone, tablet or laptop and enjoy your music, movies and games with rich, full, panoramic sound from the world's first invisible speaker.

## Troubleshooting

### **Speaker will not turn on (no status light)**

- Make sure Clio is connected to a working AC power outlet.
- Make sure the power wire is fully inserted in the power adapter (green LED on power supply is on).
- Make sure the DC plug is fully inserted into Clio.

### **Paired Bluetooth device will not connect**

- If your source device requires a passkey, make sure the one you entered was correct.

- Turn Clio off and on again by unplugging and re-plugging the Clio power source into a working electrical power outlet. Allow 30 seconds for the Bluetooth device to reconnect automatically to Clio.
- Clear the speaker memory (See section “Clearing the memory”). Remove Clio from the list of paired devices on your Bluetooth device (In iOS 7 click on (i) next to Clio in the Bluetooth device list and then on “Forget This Device”). Then pair Clio and the Bluetooth device again.

### **No sound from Clio despite my Bluetooth device showing that an audio signal is playing**

- Move your Bluetooth device and/or Clio away from other devices that generate wireless interference. Examples are cordless phones, microwave ovens, wireless network routers, or other Bluetooth or wireless devices.
- If possible, turn-off all other nearby Bluetooth devices or disable their Bluetooth functionality.
- Make sure Clio is plugged into an electrical outlet (status light will be visible).
- Make sure the speaker is not muted (blinking white). Press Mute button to un-mute.
- Make sure that the status light on the front of Clio is blue. If not, switch the source using the Source Selection button on the right-hand side of the speaker’s base.
- Make sure that Bluetooth is “on” in your device’s settings menu.
- Select Clio on your device’s Bluetooth listing.
- Make sure that the volumes on both Clio and your device are turned up.
- Unplug Clio from power for 10 seconds and then reconnect it. Clio will automatically attempt to reconnect with previously paired Bluetooth devices.

### **Cannot pair with a Bluetooth device**

- Make sure Clío is in pairing mode (discoverable). Press and hold the Source Selection button for three seconds until the status light blinks blue.
- Make sure to select Clío in the Bluetooth list on your device to connect.
- Make sure Bluetooth is turned on in your device.
- Your Bluetooth device might be out of range - try moving it closer to Clío.
- When connecting to Mac or PC computer, select Clío as the audio output device within the audio settings menu of the computer. You may need to play an audio track to finalize the connection. See the computer's documentation for detailed instructions.

### **No audio from wired source**

- Make sure your connected device is on and playing.
- Make sure Clío is plugged into an electrical outlet and the status light is on.
- Make sure the status light on the front of Clío is red. If not, switch the source using the Source Selection button on the right-hand side of the speaker's base.
- If your device is battery powered, make sure the device is charged up.
- Make sure that the volumes on both Clío and your device are turned up.
- Make sure the 3.5 mm cable is fully inserted into the jacks on both your Clío and your device.
- Unplug Clío for 10 seconds and then power it back up.
- Check the 3.5 mm cable to make sure it is not broken or frayed.

### **Poor sound quality from a Bluetooth device**

- Your Bluetooth device might be out of range - try moving it closer to Clío.
- Move your Bluetooth device and / or Clío away from other devices that generate wireless interference. Examples are cordless phones, microwave ovens, wireless network routers, or other Bluetooth or wireless devices.

- If possible turn-off all other nearby Bluetooth devices or disable their Bluetooth functionality.
- Listen to the audio file on your wireless device or through headphones to ensure it is not a problem with the audio file itself.
- If streaming audio files from the Internet, listen to the audio on your wireless device or through headphones to ensure the sound quality issue is not a result of your Internet connection.
- Turn off Wi-Fi on your Bluetooth device to improve audio quality.
- Try un-pairing your Bluetooth device from Clio and then re-pairing the two. This action can possibly clear issues that might have occurred during initial pairing.

### **Poor sound quality from 3.5 mm wired connection**

- Reduce the volume level at the wired source.
- Make sure the 3.5 mm plug is fully inserted into Clio and into the audio source.

## **Maintenance & Care**

### **Cleaning Clio**

You may clean the visible portion of the acrylic glass and the base of Clio with the supplied microfiber cloth or any soft-textured cleaning cloth. Lightly moisten the cloth with water and gently wipe away any dust, fingerprints or smudges. Make sure to squeeze out and remove any excess water from the cloth before wiping and ensure that no water drops can fall into any openings of the speaker.

**Do not** spray water or any other liquid onto the speaker.

**Do not** allow anything to spill or drip into the base of the speaker.

**Do not** put anything into the groove where the acrylic glass fits into the speaker's base.

## **Technical Specifications**

### **Audio**

- Optically Clear Acrylic Glass Stereo Transducer with Edge Motion™ Technology
- Proprietary Left and Right Channel Piezo-electric Actuators
- Proprietary Down-firing 2" / 5.1 cm Woofer

### **Connections**

- Bluetooth A2DP Audio
- Pair up to 16 Bluetooth-enabled devices
- 3.5 mm Stereo Input
- DC power input

### **Bluetooth**

- Bluetooth wireless range 33 feet / 10 meters (actual performance may be higher or lower due to differences in operating environments, building materials and wireless obstructions)

- Bluetooth Advanced Audio Distribution Profile (A2DP) 2.1
- Compatible with Bluetooth 4.0 devices
- Supports Enhanced Data Rate (EDR)

### **Power Supply Rating**

- Input: 100 – 240V, 50/60Hz
- Output: 24 DC, 1A Max

### **Dimensions**

- Height: 9 1/4" / 23.5 cm
- Width: 12 5/8" / 32.1 cm
- Depth: 3 3/4" / 9.5 cm

### **Weight**

- 1 lb. 15 oz. / 0.88 kg (speaker only, no cables)

### **Ambient Temperature Range for Use**

- 50° – 95° F (10° - 35° C)

The product is not suitable for use in high humidity environments like bathrooms

# Limited Warranty Information (USA)

## What Does This Warranty Cover?

This Limited Warranty covers substantial defects in materials and workmanship in your new ClearView Audio Product purchased from a ClearView Audio Authorized Dealer, and used normally in accordance with ClearView Audio's published guidelines. This Limited Warranty does not apply if you purchased your ClearView Audio Product from anyone other than a ClearView Audio Authorized Dealer or if you reside outside the United States.

## How Long Does This Warranty Last?

This Limited Warranty lasts for a period of ONE (1) YEAR from the date of retail purchase (or, if you pre-ordered the product, one year from the date ClearView Audio shipped the Product to you), unless you sell or otherwise transfer the Product during that period, in which case the Limited Warranty terminates upon sale or transfer. This Limited Warranty is not assignable or transferable to any subsequent purchaser or user.

## What Does This Warranty Not Cover?

ClearView Audio's Limited Warranty covers only those defects that arise as a result of normal use of the product in an environment specified in ClearView Audio's published guidelines. ClearView Audio's published guidelines include but are not limited to information contained in technical specifications, user manuals and service communications. This Limited Warranty does NOT cover any other problems or defects, including, but not limited to, those that arise as a result of (a) improper use, improper maintenance, modification, tampering or alteration; (b) operation outside the product specifications; (c) misuse or abuse; (d) normal wear and tear, (e) cosmetic damages or fading or discoloration caused by exposure to sunlight or chemicals; (f) accidents, flood, fire, earthquake or other acts of God; or (g) damage caused by any other equipment that is used with the product. This Limited Warranty also does not apply if the ClearView Audio serial number has been removed or defaced, or if the product was purchased from someone other than a ClearView Audio Authorized Dealer or if you reside outside of the United States. Also, incidental, indirect, and consequential damages are NOT covered and cannot be recovered under this Limited Warranty. Note: Some states do not allow the exclusion or limitation of incidental or consequential damages, so this limitation may not apply to you.

## How Do You Get Service?

You must contact your ClearView Audio Authorized Dealer or ClearView Audio at [clearviewsatisfaction@clearviewaudio.com](mailto:clearviewsatisfaction@clearviewaudio.com) for a return authorization (R.A.). Neither ClearView Audio nor the authorized dealer is liable for damage to the product caused during shipment. We therefore require that you use the original shipping cartons for packing the product. If the original cartons are not available to you, at the time you request a Return Authorization you must also request a shipping carton and packing materials. You must pay the cost of shipping the product to ClearView Audio for service, but ClearView Audio will pay the cost of shipping the product back to your after the completion of service under this Limited Warranty. DO NOT SEND THE PRODUCT TO



CLEARVIEW AUDIO UNLESS YOU HAVE OBTAINED A RETURN AUTHORIZATION. Any product returned to ClearView Audio without an R.A. or without proof of purchase will be returned to you at your cost.

Before providing you with service under this Limited Warranty, ClearView Audio may require that you furnish proof of purchase details and the original sales receipt, respond to questions designed to assist with diagnosing potential issues, and follow ClearView Audio's other procedures for obtaining warranty service.

### **What Will ClearView Audio Do?**

If ClearView Audio receives, during the applicable warranty period, a valid notice of a defect that is covered by ClearView Audio's warranty, ClearView Audio will, at ClearView Audio's option, within a reasonable time after being notified of the defect: (a) repair the defect at no charge, using new or refurbished replacement parts, or (b) replace the product, or (c) refund the purchase price of the product. All replaced faulty parts and components will become the property of ClearView Audio. ClearView Audio shall have no obligation to repair, replace, or refund until the customer returns the defective product to the ClearView Audio Authorized Dealer or directly to ClearView Audio or its Authorized Warranty Repair Station, with a copy of the original sales receipt. Any replacement product may be either new or refurbished. Repairs outside the Limited Warranty period or of damages not covered by this Limited Warranty will take place only with the customer's approval of the costs associated with the repair. CLEARVIEW AUDIO'S OBLIGATIONS ARE LIMITED TO REPAIR OF THE DEFECT OR REPLACEMENT THE DEFECTIVE PART, OR AT CLEARVIEW AUDIO'S DISCRETION, REPLACEMENT OF THE PRODUCT ITSELF.

### **WARRANTY LIMITATIONS SUBJECT TO CONSUMER LAW**

TO THE FULLEST EXTENT PERMITTED BY LAW, THIS WARRANTY AND THE REMEDIES SET FORTH ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, REMEDIES AND CONDITIONS, WHETHER ORAL, WRITTEN, STATUTORY, EXPRESS OR IMPLIED. CLEARVIEW AUDIO DISCLAIMS ALL STATUTORY AND IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE AND WARRANTIES AGAINST HIDDEN OR LATENT DEFECTS, TO THE EXTENT PERMITTED BY LAW. IN SO FAR AS SUCH WARRANTIES CANNOT BE DISCLAIMED, CLEARVIEW AUDIO LIMITS THE DURATION AND REMEDIES OF SUCH WARRANTIES TO THE DURATION OF THIS EXPRESS WARRANTY AND, AT CLEARVIEW AUDIO'S OPTION, THE REPAIR OR REPLACEMENT SERVICES DESCRIBED ABOVE. SOME STATES (COUNTRIES AND PROVINCES) DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY (OR CONDITION) MAY LAST, SO THE LIMITATION DESCRIBED ABOVE MAY NOT APPLY TO YOU.

### **General**

No ClearView Audio Authorized Dealer, agent, or employee is authorized to make any modification, extension, or addition to this Limited Warranty. If any term of this Limited Warranty is determined by a court to be illegal or unenforceable, the legality or enforceability of the remaining terms shall not be affected or impaired. This Limited Warranty is governed by and construed under the laws of the Commonwealth of Massachusetts, without regard to its conflict of law rules.