

Date \_\_\_\_\_

Name \_\_\_\_\_

Phone \_\_\_\_\_

Email \_\_\_\_\_

Invoice No. \_\_\_\_\_

## CONDITIONS

- The items must be unworn, in their original packaging and in saleable conditions to qualify for a refund or exchange.
- Full Price products may be exchanged or refunded within 30 days of purchase date.
- Refunds must be processed through the same tender type as purchased.
- Please choose carefully as we do not refund sale products for change of mind.
- Sale products may be exchanged within 14 days of purchase date.
- Please note, we do not issue credit notes.

## 2 WAYS TO RETURN



### At your nearest store

- Items must be in their original packaging (this includes shoebox)
- Items accompanied with the original invoice

#### Store locations:

Bathurst - 94 William Street  
 Junction Fair (Newcastle) - 204 Union Street  
 Tamworth - 284 Peel Street



### Via post to head office

- Items must be in their original packaging (this includes shoebox)
- Items accompanied with copy of invoice

#### Deliver to:

Easy Living Footwear Returns  
 94 William Street, Bathurst  
 2795

## DETAILS OF ITEMS BEING RETURNED

Style Name	Colour	Size	QTY	Reason Code

Reason Codes WS - Wrong size CM - Change of mind I - Incorrect Item F - Faulty O - Other

Exchange

Refund

Customers are responsible for all return postage costs. We recommend using a tracking number for your return. Easy Living Footwear is not responsible for any lost packages. Refund must be processed in the same manner as purchased, through the same tender type, excluding postage. Once your refund has been processed you will receive a confirmation email from the tender type used. Whilst our Customer Service team endeavours to process refunds within 24 hours of receiving your parcel, please allow 5-7 business days for your bank account to clear the funds.

**Easy Living Footwear**  
 94 William Street, Bathurst  
 NSW 2795  
 02 6332 3822  
 easylivingfootwear.com.au