## How to get a really good fit.

Measure yourself with a tape measure. Keep it level and close but not too tight. (Or have a friend do it. Serve sangria, as a bribe.)

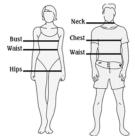
You can also talk things over with our customer service representative. Explain your true preference: close fit, loose fit or something in between. We are here to help you. **NECK.** Measure neck. (Add a little for Adam's apple.)

CHEST/BUST. Measure around fullest part, but with a tape under your arms. You'll need a friend to do this for you. (More sangria.)

ARM/SLEEVE LENGTH. Arm must be bent to do this right. Then, measure from center of back of neck, over the shoulder, down the arm, past the elbow (bent) all the way to wrist. (Friend needed for this too.)

**WAIST.** Measure around your natural waist or, if you prefer, a little lower, where you may actually wear your pants.

SEAT/HIP. Standing, with feet together, measure around the fullest part of the hips. Don't cheat. INSEAM. Use a well fitting, similarly styled pair of pants. Lay them flat, with seam on seam. Measure from crotch to bottom of hem.



Call for specific item measurements.

Women's Sizing Chart (Body Measurements)

	XXS	XSN	IALL	SMALL		MEDIUM		LAF	LARGE		XLARGE	
	0	2	4	6	8	10	12	14	16	18	20	22
BUST	32	33	34	35	36	37	38 1/2	40	41 1/2	43 1/2	45 1/2	471/2
NATURAL WAIST	24 1/2	25 1/2	26 1/2	27 1/2	28 1/2	29 1/2	31	32 1/2	34	36	38	40
HIPS	34 1/2	35 1/2	36 1/2	37 1/2	38 1/2	39 1/2	41	42 1/2	44	46	48	50
SLEEVE LENGTH	29	29 1/4	29 1/2	29 3/4	30	30 1/4	30 1/2	30 3/4	31	31 1/4	31 1/2	313/4

#### Men's Sizing Chart (Body Measurements)

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	XS		SMALL		MEDIUM		LARGE		XLARGE		XXLARGE		3XL	
	30	32	34	36	38	40	42	44	46	48	50	52	54	56
NECK	13	131/2	14	14 1/2	15	15 1/2	16	16 1/2	17	17 1/2	18	18 1/2	19	191/2
CHEST	30	32	34	36	38	40	42	44	46	48	50	52	54	56
NATURAL WAIST	24	26	28	30	32	34	36	38	40	42	44	46	48	50
SLEEVE LENGTH	32	32 1/2	33	33 1/2	34	34 1/2	35	35 1/2	36	36 1/2	37	37 1/2	38	38 1/2

#### J. Peterman Gift Packaging.

Includes box, elasticized grosgrain ribbon, gift card. \$6 per item. Not all items can be gift-wrapped. 888-647-2555 / jpeterman.com





#### J. Peterman Gift Certificate.

You decide how valuable to make it. They decide what to spend it on. 1-888 647-2555 / jpeterman.com

## How to order with us.

1. Write to us or, even quicker, call us toll free at 888-647-2555 from the U.S. Or 513-985-3400 from Perth, London, Budapest, etc. We have extended Holiday Hours (10/26/16 until 12/31/16) Monday-Friday 7:30am to Midnight,

Saturday 8am to 10pm,

Sunday 9am to 10pm.

Be assured that when you call, you will not find us rushed, perfunctory, or rude.

The fact is we are <u>waiting</u> for you to call. We are glad when you do. The more questions you ask, the better. After a while, we get to know our customers by name and also know what they like and what they <u>don't</u>.

#### 2. WEB SITE.

Visit www.jpeterman.com at any hour the urge to shop moves you. We suggest you bookmark the site; things change.

#### 3. SIZES.

To advise you of the best size, we prefer to have as much of the following information as possible and relevant: bust size, waist size, hip size, shirt neck size and shirt sleeve length, and pant length, inseam and outseam.

#### 4. CREDIT CARDS.

Visa, MasterCard, Discover, American Express.

#### 5. SHIPPING & HANDLING.

See chart inside this form for Regular, Second-Day, and Next-Day delivery costs. For Canada, international destinations, and oversized merchandise, please call for special information.

#### 6. GIFT PACKAGING.

Includes box, elastic band, tissue, gold seal, gift card and envelope. For apparel items only. \$6 per item.

#### 7. RETURNS AND EXCHANGES.

Should there be any problems at all with your order or damage to your package, please call us toll-free at 888-647-2555, or you can email us via the Contact Us page on jpeterman.com.

We cheerfully accept all returns and exchanges of merchandise in the original condition (unworn and unwashed) that was purchased at full or sale prices in our catalogs or on our website (excluding purchases in the Last Chance Department of our website) for a refund of the merchandise price you paid (less applicable shipping charges) within 60 days from shipped date.

Carefully pack your return merchandise and secure it with strong tape and mail it to JP Outfitters, LLC, 5345 Creek Road, Blue Ash, Ohio 45242.



# The J. Peterman Company®

Customer Service/Orders

888 647-2555

Monday-Friday 7:30am-10pm, Saturday 8am-9pm Sunday 9am-9pm. or 24 hours a day at jpeterman.com

### **Order Form**

ORDEREI	D BY: P	lease use you	ur credit card billing address.		SHIP TO: (If different than left.) Please include physical street address.							
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(Required in case of questions about your order.)  Name  C/O  Apt. # Street						#						
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Please send completed order form to JP Outfitters, LLC – 5345 Creek Road – Blue Ash, OH 45242. A printer-friendly version of this order form is also available at jpeterman.com.

Shipping Op	tions —		Continental United States Shipping Char				
Purchase Value	Standard Delivery (4 to 9 Days)	Priority Service (3 to 5 Days)	Rush Delivery (2 business days): For max. speed at min. cost, add				
\$1.00 to \$50	\$6.95	\$10.95	\$12 to the Priority Service cost.  Next-Day Delivery (overnight): Add \$25 to the Priority Service cost. Add \$35 to the Priority Service cost for Saturday delivery.  For international destinations and shipping of oversized merchandise.				
\$50.01 to \$75	\$8.95	\$12.95					
\$75.01 to \$100	\$9.95	\$13.95					
\$100.01 to \$150	\$11.95	\$16.95					
\$150.01 to \$200	\$13.95	\$17.95					
\$200.01 to \$300	\$15.95	\$19.95					
\$300.01 or more	.01 or more \$16.95		please call us or visit us online.				

Please make checks payable to: JP Outfitters, LLC All orders paid by check will be processed after funds have cleared our bank. This may take up to 10 days.

- \* Required for credit card orders. 3 digit number on back of Visa, MasterCard or Discover card. 4 digit number on front of American Express card.
- \*\*For Canada, international destinations and oversized merchandise, call for appropriate shipping charge or visit jpeterman.com/help.