MANAGED SERVICES PLATFORM

Antivirus

Backups

Updates

Maintenance

Monitoring

Reports

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MANAGED SERVICES SOLUTIONS

- ANTIVIRUS/ANTIMALWARE
- RANSOMWARE PROTECTION
- APPLICATION FIREWALL
- INTRUSION DETECTION SYSTEM
- INTERNAL & EXTERNAL DRIVE SCANNING
- EMAIL SCANNING & EXCHANGE SECURITY
- WEB CONTENT FILTERING
- WEB TRAFFIC SCANNING
- DEVICE CONTROL
- DAILY IMAGE BASED ONSITE BACKUP
- OFFSITE BACKUP STORED IN CANADA
- AUTOMATED WINDOWS UPDATES
- AUTOMATED WINDOWS MAINTENANCE
- 3RD PARTY SOFTWARE UPDATES
- HARDWARE MONITORING
- DISK MONITORING
- NETWORK MONITORING
- SERVER MONITORING
- WORKSTATION MONITORING
- CLOUD MONITORING
- REMOTE TECH SUPPORT
- AUTOMATIC SCHEDULED REPORTING
- SERVERS & WORKSTATIONS SUPPORTED
- WINDOWS & MAC SUPPORTED

What is a Managed Services Provider (MSP)? An MSP remotely manages your IT infrastructure and end-user systems on a proactive basis under a subscription model. We employ Remote Monitoring and Management (RMM) software which allows us to remotely troubleshoot and remediate issues with servers and endpoint devices.

What does that mean for my business? Many companies have limited in-house IT capabilities, we offer you a cost effective way to obtain the IT expertise of a full in-house IT Department. Our MSP subscription model provides companies of all sizes the advantage of predictable IT support costs.

Why do I need this? With an MSP Subscription you are taking a proactive approach rather than a break/fix approach to your IT problems. Our goal is to prevent IT problems from occurring which disrupts your business operations resulting in lost revenue. You can also sleep easy knowing all of your systems have the latest protection and everything is being backed up and monitored.

Complete solutions for your business

OUR MSP PROVIDES A COMPREHENSIVE END TO END SOLUTION.

TOTAL IT AUTOMATION

Do you spend most of your time waiting for antivirus scans to finish, or doing Windows updates, or dealing with the never ending stream of pop up notifications telling you to update this and that, running backups, clearing out temp files, spending hours on the phone trying to get a hold of your IT guy?

Would you like to just forget about all of that so you can finally get your actual work done instead of spending your day fighting with your computer? You can be a little less stressed knowing that your backups are working and your antivirus is actually protecting you. Our MSP Solutions are broken down into 3 main categories which encompass everything listed on the left side of this page and more.

- Antivirus & Antimalware Suite
- Remote Monitoring & Management Suite
- Image Based On & Offsite Backups Suite

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Managed Antivirus

Our solution provides you with automatic scanning and updates, ransomware protection, firewall, intrusion detection system, internal & external drive scanning, email scanning, virus removal, content filtering, web traffic scanning, device control, & reporting.

Remote Monitoring & Management

Our RMM solution automates Windows Updates, 3rd Party Updates such as Adobe Reader, Flash, Shockwave, Java, and more, Windows maintenance tasks such as temp file cleanup, file system error correction, hard drive defrag, as well as operating system and hardware failure monitoring.

Image Based On & Offsite Backups

Our fully monitored Backup solution provides you with a full Image Based Onsite & Offsite backup of either all data or mission critical data only from your servers and/or workstations. All Offsite data is stored on our cloud servers in Canada.

REMOTE TECH SUPPORT TO MINIMIZE DOWNTIME AND COSTS

Our RMM solution also provides you with remote tech support, which means when you call our service department to report an issue we can have a technician connect remotely to your computer to solve the problem rather than you having to wait for an onsite service call.

APPLICATION MANAGEMENT TO MAXIMIZE SECURITY

With our RMM Agent installed on your servers and workstations you will no longer have to worry about whether you have all of the Windows and 3rd party software updates installed. Our RMM solution keeps your systems on the leading edge.

You will always have the latest Windows and 3rd party software updates installed automatically so you won't need to worry about the latest viruses and security threats. This also eliminates the never ending update notifications that pop up on your screen. We include updates for the following:

- Microsoft Windows Critical Updates
- Microsoft Windows Security Updates
- Adobe Air Updates
- Adobe Flash Player and ActiveX Updates
- Adobe Reader Updates
- Adobe Shockwave Updates
- Microsoft Silverlight Updates
- Java and Java SE Runtime Updates
- Apple QuickTime Updates
- 7-Zip Compression Software Updates
- Internet Explorer, Chrome, and/or Firefox Browser Updates

AUTOMATED WINDOWS MAINTENANCE

Other important tasks often forgot about such as clearing your DNS Cache, Deleting Temporary Files, Emptying the Recycle Bin, Scanning for File System Errors, Running Windows Cleanup Tasks, and Defragmenting your hard disks are also all completely automated and run during non business hours to guarantee your infrastructure is running at it's best when it is most critical.

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The first step is to book an onsite consultation so we can create a solution that perfectly fits your requirements. Our service department is open from 8:00AM-5:00PM Monday-Friday at 306 922 4814.

Endpoint Security Agent	RMM Agent	Email SPAM Filter	Remote Access
$3.50 per Device per Month	$2.50 per Device per Month	*$2.50 per Email Address per Month *Requires Microsoft Exchange Server	*Free with RMM Agent *$40.00 per month without RMM Agent
	Off-Site Backups		On-Site Backups
Server	*$50.00 per Server per Month *Up To 500GB	*$0.25/GB over 500GB *Storage pooled between all devices	*Free with RMM Agent or Off-Site Backup *Reliable Onsite Storage Device Required
PC	*$10.00 per PC per Month *Up To 100GB	*$0.25/GB over 100GB *Storage pooled between all devices	*Free with RMM Agent or Off-Site Backup *Reliable Onsite Storage Device Required

*Pooled Storage means that if for example you have 1 server (500GB) and 1 PC (100GB) you can backup up to 600GB between the two devices combined. If workstation only has 50GB of data then the remaining 50GB is applied to the Server for a total of 550GB available for the server data.

There are some agents which are required to be installed on your servers and workstations during implementation, after that it may take up to a week for your systems to become completely stabilized depending on the level of upfront maintenance required. We also require that your systems remain turned on at the end of the day so that the updates, backups and maintenance tasks can run outside of business hours to prevent your systems from slowing down while you are working.

We look forward to working with you, if you have any questions, comments or would like to book an onsite consultation please feel free to contact us.

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