



Defib Maintenance Program.

Dear Defib For Life customer,

Defib For Life is a NFP foundation and since 2010 we have worked tirelessly to help communities, schools, sporting clubs and workplaces implement life saving defibrillators.

Due to the successful implementation of our public access defibrillator program in 2011, we are constantly hearing about yet another life being saved. In Victoria alone last year there were **95** Victorian lives saved because of the use of public access defibrillators and the willingness of bystanders to get involved.

Since 2011, Defib For Life (DFL) have been a preferred supplier of defibrillators to communities throughout Victoria and your organisation may have purchased a Defib For Life 7 year package. To cater for the expiry of those packages, our services now include a Defibrillator Maintenance Program.

We want to ensure that your defibrillator remains **Rescue Ready** into the future. The defibrillator you purchased may by now require your **urgent** attention to replace expired consumables such as; electrode pads, battery and rescue kits.

About the Defib Maintenance Program.

Our aim is to ensure that your defibrillator continues to be "Rescue Ready" now and into the future. The cost of our program is \$190 plus GST per year. We can provide a 2 yearly service option should you be confident that your device is being diligently maintained.

What's included in the Defib Maintenance Program.

- A yearly or 2 yearly inspection of your defibrillator.
- Assess for suitable positioning on your premises.
- Ensure adequate signage highlighting the Defib's location.
- Test and check the Defib's Internal software and external plug in points.
- Inspect the external shell for damage and clean shell and outer casing as needed.
- Check the safety pouch for supplies of gloves scissors, face mask etc.
- Check the expiry dates on Adult and Child electrode/pads
- Check the expiry date and remaining charge of the battery.
- Check to ensure the Defib is registered on Ambulance Victoria's AED register.
- Cross check the Defib's serial numbers to ensure correct contact details.
- Answer all queries related to your defibrillator and how to best maintain it.
- Ensure that your device is fully operational at completion of the appointment.
- Email your workplace a copy of our compliance certificate.
- Provide expert advice on our range of new devices and accessories.
- Provide over the phone advice should you have any concerns about your defibrillator throughout the year.
- Email reminders of when your consumables are due to expire and next service schedule.

Replacement of expired or missing items.

- Replacement of all goods will be made at the time of servicing with the cost invoiced to your organisation/club. A current price list of consumables will be sent to you when making the appointment.
- If you have multiple devices we can service them for an extra \$40 per device.
- A 30-40 minute face to face familiarisation training session for up to 15 persons can be arranged for \$100 plus GST, at the same time of service. (Subject to CoronaVirus 19 regulations)
- A short term loan Defibrillator can be arranged if required.

Defib For Life's maintenance consultants are looking forward to supporting you and your life saving defibrillator. Our clinicians will safely adhere to all government regulations around CV19. You can easily join our program by emailing or calling on the detail below.

Kind Regards

Defib Maintenance Program Team.

E. maintenance@defibforlife.org.au.

Ph. 1300 915 240

We only service; Cardiac Science G3 and G5. HeartSine 350P,360P and 500P. Zoll AED 3 and Pro defibrillators.

*Payment for the defib maintenance program, replacement of consumables and familiarisation session must be paid within 7days of invoice.

