Lifetime Marranty

Limited Lifetime Warranty. Blackwater Truss Systems warrants to the original end user customer of its Square-tube Trusses that its Square-tube Trusses are free from defects in material and workmanship. Blackwater Truss Systems warrants to the original end user of its Square-tube Trusses that Square-tube Trusses that are damaged during normal use will be replaced. Blackwater Truss Systems will, at its option, either repair or replace any part of its Square-tube Trusses that prove defective by reason of improper workmanship or materials. Repaired parts or replacement of Square-tube Trusses will be provided by Blackwater Truss Systems on an exchange basis, and will be either new or refurbished to be functionally equivalent to new. If Blackwater Truss Systems is unable to repair or replace the product, it will refund the current value of the product at the time the warranty claim is made. This limited lifetime warranty does not cover any damage to any Product that results from improper installation, abuse, misuse, natural disaster, acts of God, abnormal mechanical or environmental conditions, (i.e., saltwater damage), repair, or modification. This limited lifetime warranty does not apply to any Squaretube Trusses on which the original identification badge has been altered, obliterated or removed, has not been handled or packaged correctly, has been sold as secondhand or has been resold contrary to applicable law. This limited lifetime warranty covers only repair, replacement or refund for defective Square-tube Trusses or for Square-tube Trusses that are damaged during normal use. Blackwater Truss Systems is not liable for, and does not cover under warranty, any costs associated with removing or installing Blackwater Truss Systems' Square-tube Trusses. Licensee/Reseller shall obtain Proof of purchase from Blackwater Truss Systems in order to request warranty service. Licensee/Reseller shall have no claim for warranty service without Proof of Purchase from Blackwater Truss Systems. Blackwater Truss Systems reserves the right to change the terms of the limited lifetime warranty at any time and without prior notice.

