



Stolen Product Warning





1st September 2019

It has come to our attention, that certain items which were stolen from our warehouse in 2016 are now being offered for sale.

The items were pre-production items for testing and not for resale, and have been surpassed by our current models. The items may possibly be advertised as either new or old shop stock, and will be missing any product packaging. The items are easily identifiable due to their serial numbers and color/graphics design.

The items are as follows

<p>Box One 11 speed derailleur with Cam-Clutch technology</p> <p>Pre-production model recognised by its five digit serial number on the back of the pulley cage. Or the serial number may have been purposely removed</p>	 <p>Pre-production serial numbers are five digits long and begin '00', with the numbers concerned being 00465 through to 00965.</p>	 <p>Attempts may have been made to partially or totally remove the pre-production serial number.</p>	 <p>Actual production model serial number. Our distributors and dealers sold only derailleurs with twelve digit serial numbers beginning with 'B2'.</p>
<p>Box One 11 speed Push-Push shifter</p> <p>A pre-production version of the model where production ceased in early 2017. Recognised by its five digit serial number on the underside of the shift lever. Or the serial number may have been purposely removed</p>	 <p>Pre-production serial numbers are five digits long and begin '0', with the numbers concerned being 01065 through to 01404'.</p>	 <p>Actual production model, our distributors sold only shifters with twelve digit serial numbers beginning with 'B2'.</p>	

<p>Box One 11 speed cassette 11-46T</p> <p>A pre-production product that was not offered as a Box One designated product. The product model was only offered as Box Two.</p> <p>Recognised by its orange anodised lock ring and no Box text or logos on the back of the 46T cog.</p>	 <p>Look for the orange anodised lock ring with Box One graphics.</p>	 <p>No Box name or logos on the back of the 46T cog.</p>	 <p>Actual Box Two production design with red anodised lock ring.</p> 
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If you come across such products being available for sale, we at Box would be grateful if you will contact us with regard to where the item/s are being offered for sale, and we can notify the appropriate authorities.

Thank you.

