



Return Form

1

Complete This Return Form

If you wish to return or exchange your order(s), please complete this form and include it with your return shipment. We highly recommend using a tracked service when sending an item back to us.

2

Repack Merchandise

Securley pack the item(s) in a suitable package. Here's a tip - If you still have the bag we sent the item to you in, then just turn that inside out and tape over any rips you may have put in.

3

Ship

Return your item(s) to:
 Ambachtshof 80
 2632 BB Nootdorp
 The Netherlands

Order Number: _____

Order Date: _____

Your Name: _____

Your Email: _____

Return

PLEASE NOTE: Orders that have been made to order can NOT be returned. Although if you email us we will try and sort something out. You will be liable for any charges incurred when returning goods. Shipping charges are not refundable. Any duties, taxes and fees you have paid for the delivery of the products shall not be refunded.

PRODUCT	RETURN OR EXCHANGE? <small>(WOULD YOU LIKE A REFUND OR EXCHANGE?)</small>	SIZE RECIEVED <small>(WHAT SIZE DID YOU GET?)</small>	REASON CODE <small>(SEE CODES BELOW)</small>

REASON CODES

Please pick a code and put it in the 'Reason Code' box above

01 - Not as pictured

02 - Didn't fit

03 - Not satisfied with quality

04 - Didn't want/changed mind

05 - Wrong item sent

06 - Item was damaged

07 - Don't like it in person

08 - Item not as described

Once this form and the item has been returned to us we will issue the refund back to your account within 3 working days. If we have any questions regarding the return we will contact you via email.

If you have any questions regarding a return or exchange then please contact webshop@mividaloca.nl