



## CORENINE C9000 PRO SERIES MASSAGE CHAIR

Thank you for purchasing the C9000 Pro Series Massage Chair. Please read the contents of this manual before using your chair and refer to it when needed.

## TECHNICAL SPECIFICATIONS

Model Number: C9000 Pro Series

Rated Voltage: 110-120v

Rated Frequency: 60hz

Net Weight: 250 lbs Weight Capacity: 285 lbs

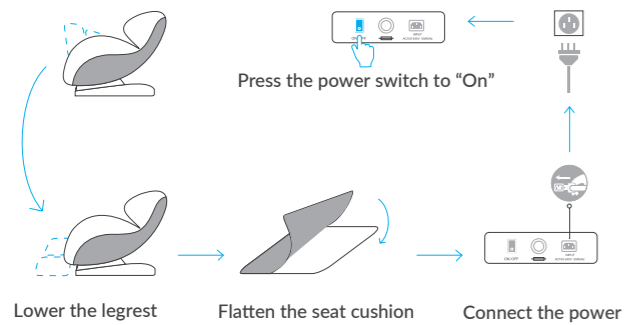
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The images in this manual are for reference purposes and may not resemble the massage chair design you purchased. CORENINE reserves the right to make changes to the information in this document, including and without limitation the specifications and product descriptions at any time and without notice. No medical claims are warranted or implied by the use of this product.

## INSTALLATION

### CAUTION

Lower the legrest to the floor before plugging the chair into an electrical outlet.



## OPERATING INSTRUCTIONS



### POWER CONNECTION

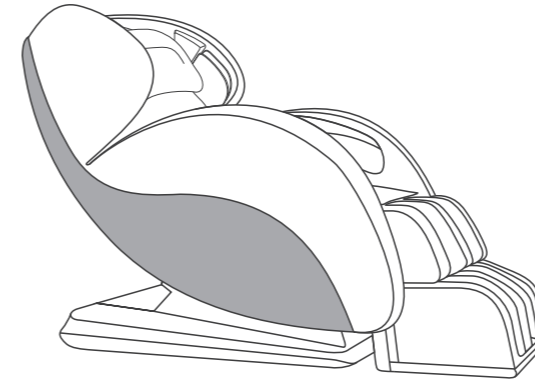
The massage chair will automatically reset its position when the power is turned on.

When the reset is complete, press the power button on the remote control.

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## PRODUCT AND ACCESSORIES



### MASSAGE CHAIR MAIN BODY

Includes tablet remote control, headrest pillow, seat cushion, and legrest ottoman.

Example



### POWER CORD

1.8 m



### POWER CORD STRAP



### FUSES (2)

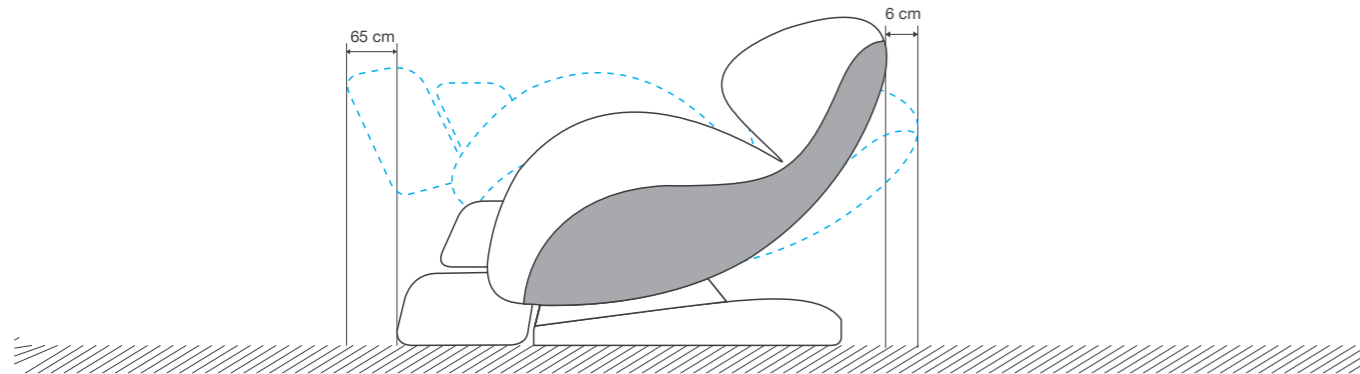


### USER MANUAL

## CHAIR REQUIREMENTS

### WALL CLEARANCE

When the massage chair is fully reclined it requires 2.3 inches (6 cm) of space behind it and 25.6 inches (65 cm) of space in front of it. Place the chair at least 40 inches (1 m) away from audio and video devices (e.g. TV, radio) to prevent signal interference.



### CAUTION

- Check to make sure the power cord is not knotted, entangled with any objects or crushed under the massage chair.
- Keep children and pets away from the chair as it reclines and returns to the upright position.
- Make sure the chair is in the upright position before sitting down.



### SURROUNDING ENVIRONMENT

- Do not place this chair in direct sunlight or near an open flame or high temperature sources.
- Do not place this chair near damp or moist areas such as swimming pools or bathrooms.

## CHAIR REQUIREMENTS

### GROUNDING INSTRUCTIONS

**WARNING!** An improper connection of the equipment-grounding conductor can result in a risk of electric shock. This chair must be connected to a properly grounded outlet. Grounding provides a path of least resistance for electrical current to reduce the risk of electric shock if the product malfunctions or breaks down. This chair is equipped with a cord having an equipment-grounding conductor and a grounding plug. If you are in doubt as to whether this product is properly grounded, do not modify the plug provided with this chair. Contact a qualified electrician to install a proper outlet.

- The electric cord must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.
- The chair must be connected to an outlet having the same configuration as the plug.
- No adapter should be used with this chair.
- Always unplug this chair from the electrical outlet immediately after using and before cleaning.

### POWERING UP THE CHAIR



Plug the power cord into an electrical outlet and press the power button (located on the back of the chair) to the ON position. Next, press the power button on the tablet remote control.

### POST MESSAGE

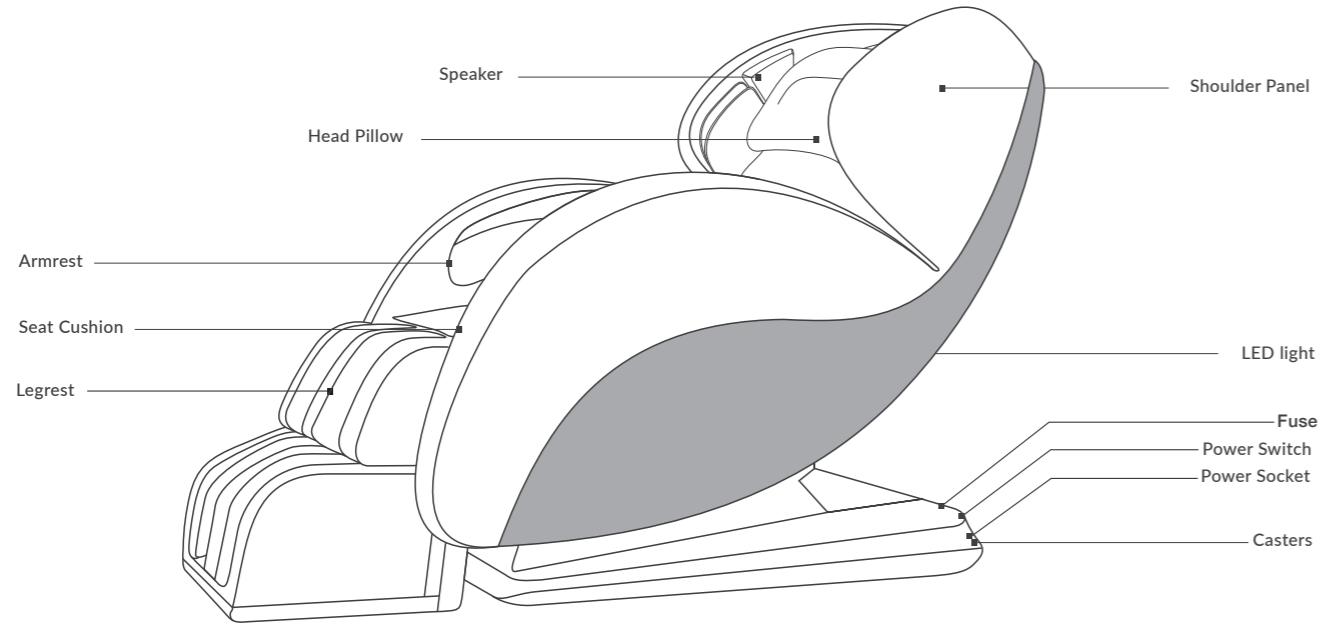
Press the power button to the OFF position and unplug the chair from the electrical outlet immediately after using.

### STORING THE MASSAGE CHAIR

- Cover the chair while it is in storage.
- Do not store the chair outdoors or in direct sunlight.
- Do not store the chair in excessively hot, cold, humid, damp, or dusty environments.

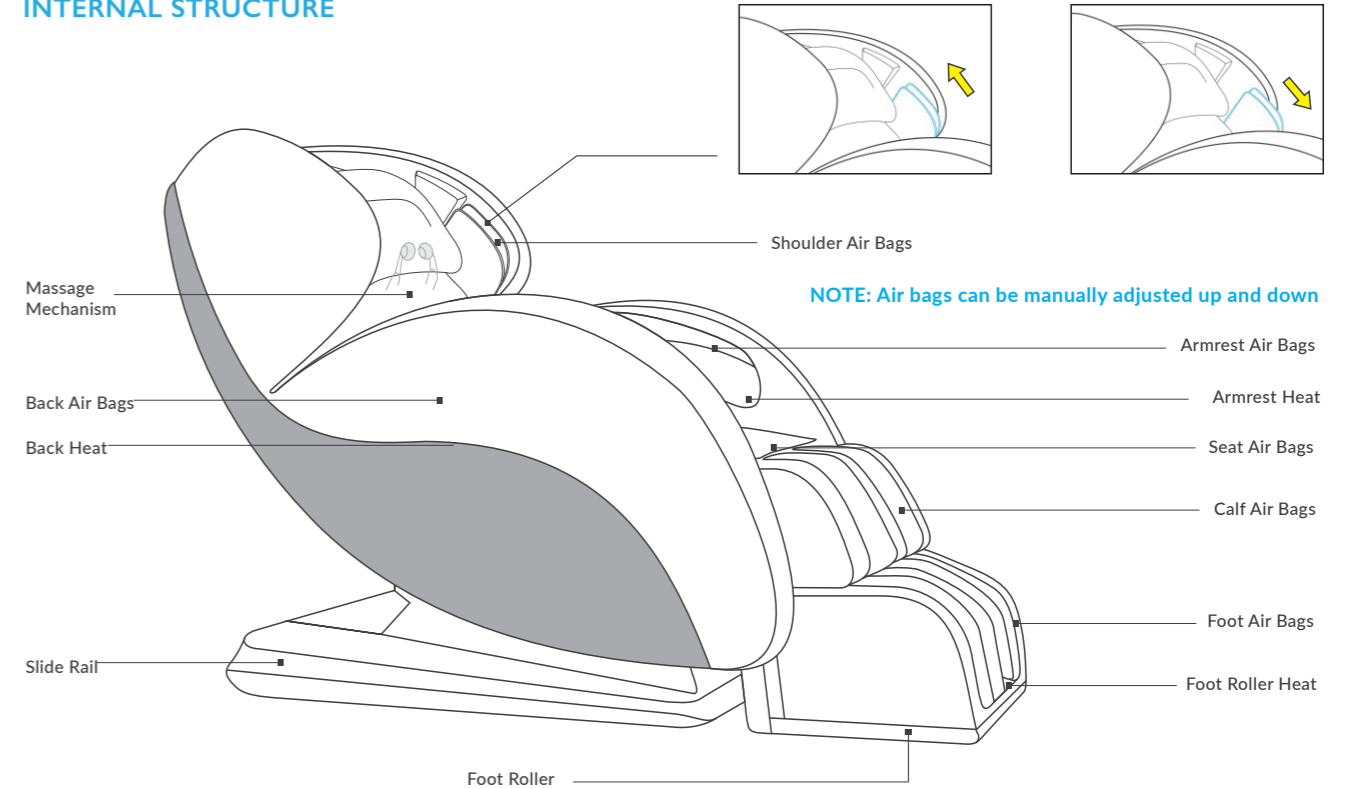
# MASSAGE CHAIR COMPONENTS

## EXTERNAL STRUCTURE



# MASSAGE CHAIR COMPONENTS

## INTERNAL STRUCTURE



## IMPORTANT SAFETY PRECAUTIONS

Read all of these instructions before using your massage chair.

### SAFETY WARNINGS



- This massage chair should only be used for its intended purpose as described in this manual.
- To disconnect, turn all controls to the OFF position before unplugging the chair.
- **NEVER** attempt to repair or modify any electrical or mechanical functions in this chair.
- **NEVER** operate this chair if it has a damaged power cord or plug, if it is not working properly, if it has been dropped or damaged, or dropped into water.
- Do not place the power cord near heated surfaces, under heavy objects, or in high traffic areas.
- Do not remove the plug from the outlet while the chair is operating.
- Do not use the chair if the electrical outlet is loose.
- To avoid electric shock, **NEVER** use wet hands to connect or disconnect the power plug from the electrical outlet, and never use the massage chair when your body is wet or damp.
- If you spill liquid onto the chair, immediately turn off the chair and unplug the power cord.
- Do not operate this chair where flammable products are being used such as aerosol sprays or oxygen.
- Do not put hands or fingers near the rollers when the massage mechanism is operating. Injury may result from rollers squeezing together.
- Always confirm that there are no obstacles behind the chair and that there is sufficient space to recline.
- Keep children and pets away from the chair when in use.
- Close supervision is necessary when this chair is used by, on, or near children, invalids, or disabled persons.
- Do not operate this chair under a blanket or pillow. Excessive heating can occur and cause fire, electric shock, or injury.

## IMPORTANT SAFETY PRECAUTIONS

Read all of these instructions before using your massage chair.

### SAFETY WARNINGS



- Do not use the chair if it is damaged or if the covering shows any sign of deterioration, such as peeling or cracking, or if the fabric is torn or the internal components exposed.
- Do not use any attachments that are not included with this chair.
- Never drop or insert any object into any opening.
- Do not place or use this chair outdoors.
- When using this chair after it has been in storage, check to see that it is operating properly prior to use.
- Do not stand on the massage chair or the legrest ottoman. Use only while seated.

### MEDICAL PRECAUTIONS



- **DO NOT USE THIS CHAIR** if you have a pacemaker or other medical electronic devices inside your body.
- Do not use this chair without consulting your physician if you have a medical condition.
- This chair is not intended for self-treatment of medical conditions that should be managed by a qualified health care provider.
- Do not massage any area of the body that is swollen, inflamed, or has skin eruptions.
- Do not use on unexplained leg or calf pain, or if you've been diagnosed with deep vein thrombosis.
- If you feel any abnormal discomfort while using the chair, stop use and consult your physician.

## IMPORTANT SAFETY PRECAUTIONS

Read all of these instructions before using your massage chair.

### PROHIBITED ACTION THAT MAY VOID WARRANTY

#### CAUTION

- Any modification, disassembly, maintenance, or repair of the chair by anyone other than an approved service professional will void the warranty. Contact your retail provider if your chair is in need of service.
- Do not use any attachments that are not included with this massage chair.
- Do not remove the seat cushion or tamper with the massage mechanism.
- Do not allow children or pets to play near the chair during operation.
- Only one person at a time should use the massage chair. The maximum weight load for this chair is 285 lbs.
- Do not use this chair outdoors or in excessively hot, humid or dusty environments.
- Do not place this chair directly in the sun or near an open flame.
- Do not place this chair near damp or moist areas such as swimming pools or bathrooms.
- Do not place heavy objects on the chair.
- Do not stand on the massage chair. Use only while seated.
- Do not stand or sit on the armrest or legrest.
- Do not exert force on the massage rollers when the massage mechanism is operating.
- Do not operate under a blanket, pillow or electric blanket.
- Do not use this chair while smoking.
- This massage chair is only intended for personal in-home use. Commercial use will void warranty.

#### CAUTION

The wear and tear of the legrest footwells results from users leaving their shoes on, and this is **NOT COVERED BY THE WARRANTY**.

## CLEANING INSTRUCTIONS

#### WARNING

- Turn the main power switch off and disconnect the power plug from the electrical outlet before cleaning the chair to reduce the risk of electric shock.
- Never use wet hands to connect or disconnect the power plug from the electrical outlet.
- Do not use a damp cloth to clean the power cord.

#### SYNTHETIC LEATHER CARE

- For general cleaning, wipe down the leather with a damp cloth, then a dry cloth.
- Avoid excessive brushing or rubbing while cleaning the leather.
- To remove stains, use a damp cloth with a 3-5% neutral detergent, then wipe with a dry cloth.
- Do not use benzene, thinner, alcohol, or any other solvent or abrasive cleansing agent on the leather.

#### PLASTIC CARE

- Use a damp cloth with a 3-5% neutral detergent to clean the plastic components of the massage chair.
- Dry with a cloth or allow to air dry.

#### TABLET REMOTE CONTROL CARE

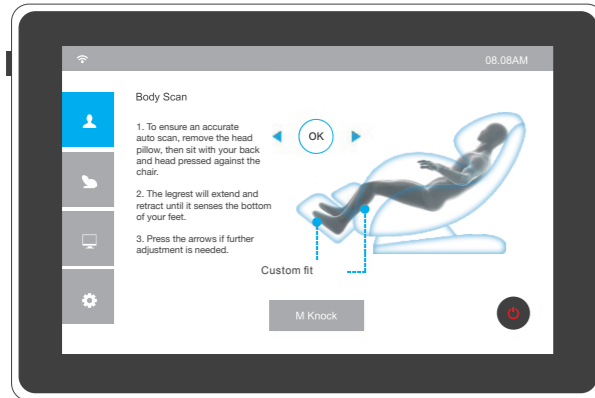
- Do not use a damp cloth to clean the remote control. Use only a clean dry cloth.
- Do not use benzene, thinner, alcohol, or any other solvent or abrasive cleansing agent on the remote control.

## MOVING THE MASSAGE CHAIR

The massage chair can be moved by raising the front of the chair and tilting back on the wheels.

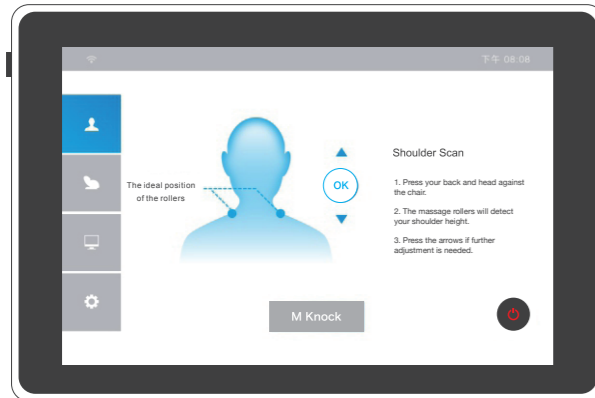
- Unplug and remove the power cord and remote control before moving the chair.
- Use caution when handling the armrests and legrest ottoman to avoid damage.
- Use caution when rolling the chair across a tile or wood floor.
- To prevent the floor from being scratched, it is recommended that you place a towel or blanket under the wheels or lift the chair using at least four people.
- The chair should be placed on a flat level surface and away from damp rooms (i.e. bathrooms) and open flames (e.g. stove, fireplace).
- It is recommended that you place a soft mat underneath the chair to protect your floors.

## REMOTE CONTROL



### BODY SCAN

1. To ensure an accurate auto scan, remove the head pillow, then sit with your back and head pressed against the chair.
2. The legrest will extend and retract until it senses the bottom of your feet.
3. Press the arrows if further adjustment is needed.

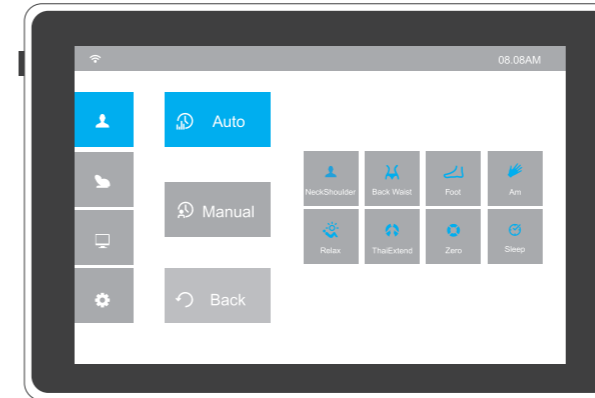


### SHOULDER SCAN

1. Press your back and head against the chair.
2. The massage rollers will detect your shoulder height.
3. Press the arrows if further adjustment is needed.

**NOTE:** The height of the shoulder air bags can be manually adjusted up or down if needed.

## REMOTE CONTROL



### AUTO MESSAGE PROGRAMS

Select **Auto** ⇌

Select desired auto program by **selecting program twice**.

**Neck Shoulder:** A medium intensity neck and shoulder massage

**Back Waist:** A medium intensity lower back and waist massage

**Foot:** A foot and calf air massage with reflexology rollers for the feet

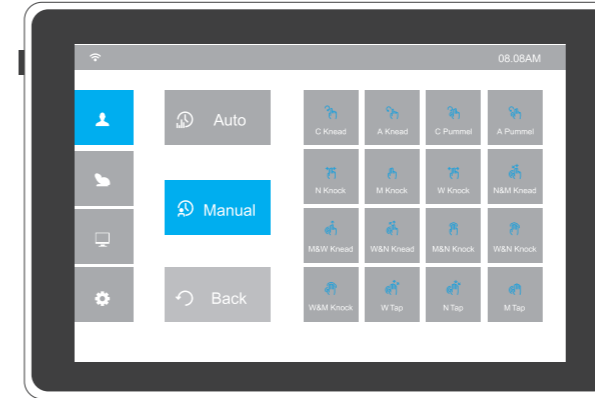
**Arm:** A low intensity arm and hand air massage

**Relax:** A medium intensity massage that warms the muscles

**Thai Extend:** A high intensity stretching massage

**Zero Gravity:** A high intensity massage that elevates the feet above the heart

**Sleep:** A relaxing rocking motion massage that promotes sleep.



### MANUAL MESSAGE PROGRAMS

Select **Manual** ⇌

Select desired manual program by **selecting program twice**.

**C** = Clockwise

**A** = Anti-Clockwise

**N** = Narrow

**M** = Medium

**W** = Wide

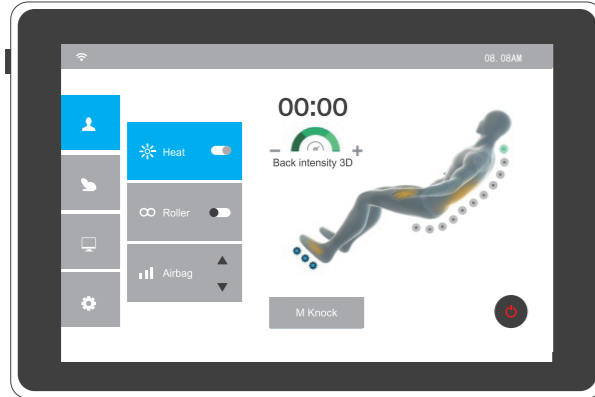
**Knead:** Kneads in small circular motions

**Pummel:** Combines knocking and kneading massage motion

**Knock:** Rhythmic massage that stimulates and energizes the muscles

**Tap:** Rapid tapping strokes

## REMOTE CONTROL

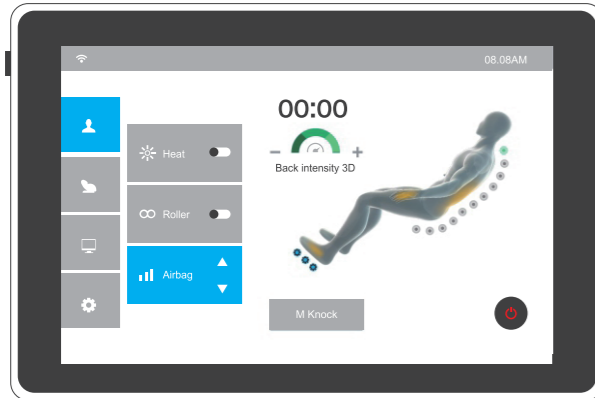


### HEAT FUNCTION

Slide to the right to turn ON the heat function for the lower back, hands and feet. Slide left to turn OFF the heat function.

### ROLLER

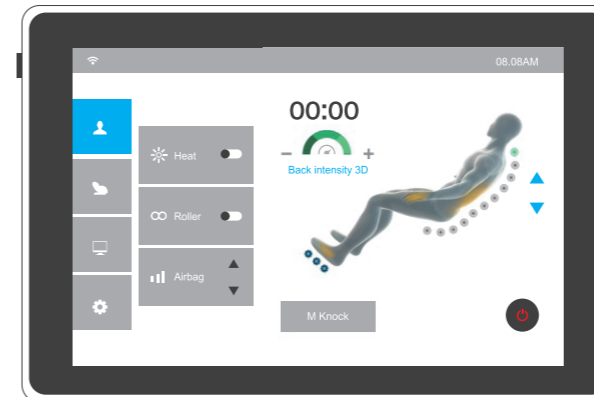
Slide to the right to turn ON the reflexology rollers for the feet. Slide left to turn OFF the reflexology rollers.



### AIRBAG INTENSITY

Press ▲ or ▼ to increase or decrease the intensity of the acupressure air massage.

## REMOTE CONTROL

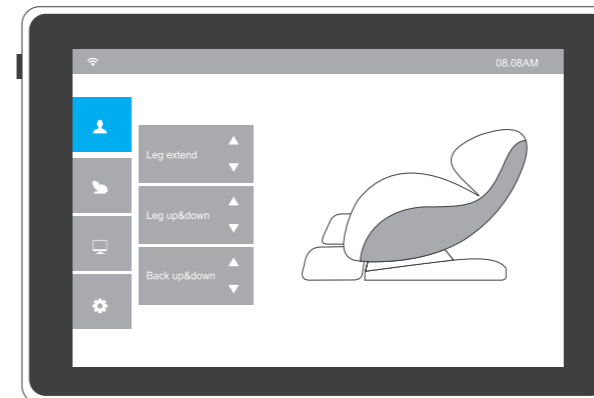


### BACK INTENSITY

Use - or + to decrease or increase the intensity of the 3D back massage.

**NOTE:** You can remove the head pillow for a more intense massage.

**NOTE:** To stop the back massage mechanism on a specific spot in manual mode, tap the ▲ ▼ arrows once (on right side of screen). Press and hold the arrows to move the mechanism to the desired location. To reactivate the up/down movement of the back massage mechanism, return to the manual mode screen and tap the manual mode twice.



### LEGREST ADJUSTMENT

Tap ▲ or ▼ in the Leg Extend box to extend or retract the legrest.

Tap ▲ or ▼ in the Leg Up & Down box to raise or lower the legrest.

### BACK ADJUSTMENT

Tap ▲ or ▼ in the Back Up & Down box to raise or lower the back of the massage chair.



## WI-FI CONNECTION



To connect to WI-FI, go to settings ➡  
 Select WI-FI ➡  
 Select the WI-FI network you want to connect to.

## APP DOWNLOADS



Google Play

Connect to WI-FI, then go to computer settings ➡  
 Select the APP you want to download.

**NOTE:** Excessive APP downloads may slow down the tablet remote control speed.

## WARRANTY

CORENINE'S C9000 Massage Chair has a 5 year parts and 5 year in-home/in-shop service warranty.

To activate your massage chair warranty go to [corenineusa.com](http://corenineusa.com) > Support > Product registration.

To view and download warranty information go to [corenineusa.com](http://corenineusa.com) > Support > Warranties > C9000 Warranty.

## TROUBLESHOOTING

PROBLEM	POSSIBLE REASON FOR PROBLEM	TROUBLESHOOTING
There are sounds inside the massage chair when it is being used.	The air pump, motor and mechanical parts of your massage chair will make various beeping & humming sounds.	This is normal.
The massage chair suddenly stops working when it is being used.	The massage time may be complete.	Choose a new massage mode or turn off your massage chair.
	Your electrical power may have stopped working.	Check to make sure your power is connected.
The massage chair is connected to the power supply but the remote control is not working.	The power switch may not be turned on.	Turn on the power switch.
	The "On/Off" button on the remote control may not be turned on.	Turn the "On/Off" button on the remote control to the "On" position.
	The power cord plug may not be properly connected to a working electrical outlet.	Reconnect the power cord plug to a working electrical outlet.
	A fuse may have burned out.	Replace the fuse.
	The power cord may be damaged.	If damaged, contact your retailer's service department for a new power cord.
The massage chair becomes louder when it is being used.	The massage chair may be overloaded from extended use.	Turn off the massage chair for at least 30 minutes.
The massage chair will not extend, recline or return to its upright position.	There may be obstacles in the way.	Remove the obstacles.
	The massage chair may be overloaded from extended use.	Turn off the massage chair for at least 30 minutes.



ATTENTION

If you continue to have problems, turn off the main power switch, unplug the power cord from the electrical outlet and contact your retailer's service department or contact us at [CORENINEUSA.COM](http://CORENINEUSA.COM).