Fwd: Completed: AIS Static Log.pdf. -nigelpredmore raymarine order ais650

19 messages

NVN Marine <info@nvnmarine.com> To: Nigel Predmore <bluedreamscuba@gmail.com> Thu, Jul 29, 2021 at 11:38 AM

Nigel hi,

I'm in the middle with programming team and you. They said they need GPS positioning information too.

Determine position of GPS antenna on vessel Round distance to the nearest meter A Distance from bow to the GPS antenna meters B Distance from stern to the GPS antenna meters C Distance from port side to the GPS antenna meters D Distance from starboard side to GPS antenna

Best Regards.

Nigel Predmore <bluedreamscuba@gmail.com> To: NVN Marine <info@nvnmarine.com>

it's listed in paperwork B 0.0 meters

i am reading disturbing reviews of your website which it seems is just a shopify page

and i can't find any real information that your company is real

you said you already shipped it but you didn't ?

i'm thinking of calling my bank right now and shutting this all down [Quoted text hidden]

NVN Marine <info@nvnmarine.com> To: Nigel Predmore <bluedreamscuba@gmail.com>

Nigel hi,

You can call the bank, we can cancel the order, it doesn't matter for us, such a kind of offensive reply you made. We are shipping hundreds of order every day and this information is requiring for programming your AIS. I told you I'm in the middle with the programming team, rather than blaming us as a fraud if you complete the form first time, your product must be in the Fedex truck right now, you still have 2 hours for provide required information.

Here is the our Google verified reviews: https://www.google.com/shopping/ratings/account/metrics? q=nvnmarine.com&c=US&v=17&hl=en

Headquartered New York and we are operating 7 warehouses in the US.

Best Regards. NVN Marine - Founder [Quoted text hidden] Thu, Jul 29, 2021 at 12:20 PM

Thu, Jul 29, 2021 at 12:13 PM

i called the bank and paypal i do not wish to deal with your company or you i don't care about all your fake reviews from 2 months ago i don't want excuses why you haven't shipped and the programming is supposed to be done by me when i install it

NVN Marine <info@nvnmarine.com> To: Nigel Predmore <bluedreamscuba@gmail.com>

Thu, Jul 29, 2021 at 1:03 PM

Nigel hi,

You need to read FCC rules first to say that it needs to be programmed by you, are you registered on FCC as an AIS programmer?

Nobody can create fake reviews on Google qualified purchases (few reviews from last year attached). You can call Paypal one more time and ask them about our account is legit, what's our daily, monthly gross only with Paypal.

So now, you will wait for the Paypal resolution for the case. Please do not order anything in the future from us, we don't want to deal with this kind of client too.

Best Regards.

Screen Shot 2021-07-29 at 12.52.06.png 197K

NVN Marine <info@nvnmarine.com> To: Nigel Predmore <bluedreamscuba@gmail.com> Thu, Jul 29, 2021 at 1:14 PM

For more detailed information about FCC rules check USCG page.

https://www.navcen.uscg.gov/?pageName=AISFAQ

2. How do I register, encode, install, verify my AIS or, obtain or update a MMSI? AIS devices are not registered, but must be operated with an official 9-digit Maritime Mobile Service Identity (MMSI) number assigned to the vessel and its owner. To learn about, obtain, transfer or update one see our MMSI page. Encoding an AIS varies by class. Per FCC Regulations (47 CFR 80.231), U.S. sold AIS Class B devices are not user configurable. AIS Class A are, but their static data is password protected. Users whom do not know their passwords, should contact their AIS installer, manufacturer, or retailer for instructions on how to reprogram it.

[Quoted text hidden]

Nigel Predmore <bluedreamscuba@gmail.com> To: NVN Marine <info@nvnmarine.com> Thu, Jul 29, 2021 at 1:17 PM

i'm forwarding this email to paypal that you intend to make me wait for a resolution

as a punishment for you not being forthright with business or shipping the product i paid for and accusing me of being rude when i ask for credibility

so far you have zero credibility i have zero negative feedback you have dozens of bad feedback

Nigel Predmore <bluedreamscuba@gmail.com> To: NVN Marine <info@nvnmarine.com> Thu, Jul 29, 2021 at 1:23 PM

if you don't refund my account today

i will post this entire email to facebook instagram and every sailing and maritime page on the internet where you post your fake pages

you will never receive any business in your fake website nvnmarine or of your fake registered corporations with nvine

i have thousands of friends around the world including your home country in bangladesh where i do business with techno wave yachts and business in new york

i can guarantee your threats to me are of no consequence Om Namah Shivaya

NVN Marine <info@nvnmarine.com> To: Nigel Predmore <bluedreamscuba@gmail.com> Thu, Jul 29, 2021 at 1:24 PM

Nigel,

For shipping this product you need to fill out this form (fully) which I sended to you because of the FCC rules, also I sended detailed explanation to you from the USCG page. This is a class B device and couldn't be configured by the user.

You blame us as a scammer, while we are trying to program this device and shipping it to you, one more time I'm asking from you to fill out a form in 30 minute for today's shipment.

Best Regards. [Quoted text hidden]

Nigel Predmore <bluedreamscuba@gmail.com> To: NVN Marine <info@nvnmarine.com>

you already had the information you didn't program it you are using it as a excuse to delay shipment and the order and be rude i am done with you

[Quoted text hidden]

Nigel Predmore <bluedreamscuba@gmail.com> To: NVN Marine <info@nvnmarine.com> Thu, Jul 29, 2021 at 1:26 PM

Thu, Jul 29, 2021 at 1:25 PM

i already filled out form our business is over refund my account paypal is in resolution and i'm not changing my stance

i don't want anything from you [Quoted text hidden]

NVN Marine <info@nvnmarine.com> To: Nigel Predmore <bluedreamscuba@gmail.com>

Nigel,

Just one question for you, is this form filled or not?

Thu, Jul 29, 2021 at 1:29 PM

| 4 | Determine type of Vessel and record | | 36 | | See Ves |
|----|---|---|-----|--------|---------|
| D | Distance from starboard side to GPS antenna | | | meters | |
| С | Distance from port side to the GPS antenna | | | meters | |
| BN | Distance from stern to the GPS antenna | | 0.0 | meters | |
| A | Distance from bow to the GPS antenna | | | meters | |
| | Round distance to the nearest meter | _ | | | L |
| 3 | Determine position of GPS antenna on vessel | | | | |
| | | | | | |
| | Call Sign (If applicable) | | | | |

Everything you wrote about us is wrong, how you could know my hometown, if I will prove you with my ID, will you apologize? You are blaming and threatening us all the time. I said, you will wait for the paypal resolution that's it.

Best Regards.

[Quoted text hidden]

NVN Marine <info@nvnmarine.com> To: Nigel Predmore <bluedreamscuba@gmail.com> Thu, Jul 29, 2021 at 1:44 PM

And here is the company registration from IRS, also you can check DUNS (credit report of the company) from here too https://www.dnb.com/duns-number/lookup.html

Also part of my green card is attached. So what do you think?

[Quoted text hidden]

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| NVTINIA. | Busided at Chila political. OR 570 B | | | | | |
| HENETARY DISLT MAN TID LIDEON IN MAY AF MEM VIEW, NY 10000 | Par association you may call us and 2-800-828-8103 | irs.jp | | | | |
| | 19 YOU BOILD, ATANIN THE STATE AFTER AF THE ARE OF THE HOTTER. | 271K | | | | |
| ME ADDIDUCT TOO AN EMPLOYED | TODEP CATUR HORER | | | | | |
| new balantabara. This see will identify pa | i Santification Maderi (ETR). We assigned you by your bootness accounts, tax inturns, and risease leap this native is your permanent. | | | | | |
| When filling has documents, proments, | and related correspondences, 27 is very important d address designly in store, show with the intervent information in pass account, or store | | | | | |

Nigel Predmore <bluedreamscuba@gmail.com> To: NVN Marine <info@nvnmarine.com> Thu, Jul 29, 2021 at 5:42 PM

i don't care you are avoiding paypal you are less than legitimate what threat did i make you could have finished it and shipped it if you were real

?

i only told you the truth

 i happen to be a world traveling sailor and know people in every ocean and most with boats
i can guarantee you will receive no business from my maritime industry contacts and personal friends based in my business experience alone you are all talk

you are avoiding talking to paypal and i have sent them a high lighted conversation to show this

and waste no time

i believe you have no product in hands and no support team whatsoever

you will not take my time or money anymore

you made this transaction go south and i will not rethink my position on writing a negative review for online media unless you do the honest thing fast

[Quoted text hidden]

NVN Marine <info@nvnmarine.com> To: Nigel Predmore <bluedreamscuba@gmail.com> Thu, Jul 29, 2021 at 6:55 PM

Nigel hi,

Why are you not filling this form rather than threatening us, blaming us. I sended our company registration, I shared my green card with you while you are being racist about bangladesh people.

Look, I'm going to share one more business detail with you to show our business size. Paypal payment method is our 8% of sales and look how much money in and out in the last 30 days, we are selling marine products every month 2 million dollars, with your comments around we will not lose our clients believe me. But it seems you have a problem with filling this form, you are avoiding providing proper information.

In first mail, I offered to cancel your order and refund but rather than accept this, you started to blame us as a scammer, went to Paypal for a dispute, and then I told you that you need to wait for Paypal's resolution, this is normal processing when someone opens the case.

Please calm down your ego, I don't mind how much you traveled, I don't mind how many people you know, I didn't have business because of you and I will not lose it because of you too.

If you want faster refund, you need to close Paypal case first, and then let me know, I will provide you a refund in the same minute, I'm not interested in your money.

Best Regards.

Nigel Predmore <bluedreamscuba@gmail.com> To: NVN Marine <info@nvnmarine.com>

bla bla bla you are a liar [Quoted text hidden]

Nigel Predmore <bluedreamscuba@gmail.com> To: NVN Marine <info@nvnmarine.com>

yep your definitely losing business [Quoted text hidden]

NVN Marine <info@nvnmarine.com> Draft To: Nigel Predmore <bluedreamscuba@gmail.com>

Nigel hi,

I'm not going to reply to you or offer anything anymore to you.

You can do anything you want, and solve your issue with Paypal.

Best Regards.

Thu, Jul 29, 2021 at 7:15 PM

Thu, Jul 29, 2021 at 7:16 PM

Thu, Jul 29, 2021 at 7:20 PM

[Quoted text hidden]