



Return/Credit Merchandise Authorization Form

WARRANTY CONDITIONS

OUR LIMITED LIFETIME WARRANTY

Trojan Classroom Furniture offers a limited lifetime warranty on many of its products for materials and craftsmanship.

WARRANTY EXCLUSIONS

The limited warranty does not cover damage from misuse, normal wear & tear, and water damage. Trojan reserves the right to repair, replace or refund. Claims are limited to one occurrence per item purchased. Trojan reserves the right to limit, change or modify the terms of this warranty at its sole discretion without notice at any time. The limited lifetime warranty does not apply to all Trojan products. Please contact Trojan Classroom Furniture for product and warranty information if you have any questions.

To submit a Return Merchandise Authorization (RMA) request, complete the following form.

Fill out and return the completed form to info@trojanclassroomfurniture.com. You will be notified once your return has been approved. Shipping information for sending the unit to Trojan Classroom Furniture will be provided once your return has been approved.

Company/Customer Name:

Contact Person:

Contact Email:

Date of Return Submission:

Date of Original Order:

Purchase Order/Invoice Number:

Where is the unit in question (address):

Description of damage to the unit:

Please attach photographs of the damaged area indicating whether it is on the front, back, side etc. Also attach photographs showing the Trojan branding on the unit. Describe the damage and location:

Fill out and return the completed form to info@trojanclassroomfurniture.com