

VALKYR ADVENTURES INDEPENDENT GUIDE PROTOCOLS

Thank You for bringing your commercial group to our lodge. We appreciate your patronage and the professional quality experience you provide to the skiers. We have always aimed at providing a high reliability operation and expect our guests to adhere to the highest industry standards.

RADIO COMMUNICATIONS: We have a radio repeater system that reaches most corners of our ski terrain. It's located on the top of a rocky ridge NW of Naumulten Mountain.

Our channels are:

Repeater on Channel 1 on Valkyr VHF radios: Receive Rx: 164.295 (tone 103.5); Transmit Tx: 169.335 (tone 103.5)

Direct on Channel 2 on Valkyr VHF radios: Rx: 164.295 (tone 103.5); Tx: 164.295 (tone 103.5)

- Guides should arrive at the lodge with our channels programmed into their personal radio. It's recommended that you program your radio to 'Scan' so that if you are on another channel, you can hear the lodge if they call you with emergency information.
- We can provide additional radios for guests to carry on a Loose It/Break It/Buy It Basis. Guides are responsible for instructing guests how to use the radio and retrieving radios from their guests and putting them on the chargers at the end of every ski day.
- Guides will provide the lodge with their plan for the day and radio the lodge if that plan changes. Our custodian records all radio transmissions in the Daytimer at the lodge. We ask that guides let the lodge know if guests are being sent back to the lodge. In some situations, a tired guest can be sent back on a short and low risk track with a guide monitoring their progress from a visible location and our custodian monitoring them from the lodge.
- Guides are to familiarize themselves with the names of the Valkyr ski zones to accurately convey their location to the lodge. Guides will note which zones have limited access to the repeater and should check in with the lodge prior to entering that zone and as the return to radio access. Maps at the lodges will have these areas shaded in.
- Guides will note their daily tracks on a paper map provided. A summary of the weekly activity will be written at the end of the trip and left for the following ski group.
- Guides will be signed in on the Valkyr InfoEx account and enter the InfoEx report on the Valkyr account every evening.
- Guides will report any sign of snowpack instability as soon as possible over the Valkyr repeater channel.

RESCUE OPERATIONS:

- The Valkyr ERP is available at each lodge. Guides should use standard call-out procedures in the event of an incident.
- Valkyr Management and the lodge custodian must be advised immediately of the type of incident and what resources are needed to handle the situation. Valkyr Management is responsible for call out to outside resources.
- If Valkyr Management is not available, the guide will proceed to arrange for emergency assistance from outside resources, and keeping in contact with the lodge custodian.