


90mm

55mm



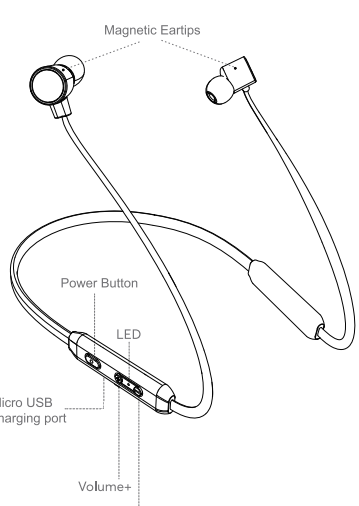
**M U L O**

WONDERLOOP 500

USER MANUAL


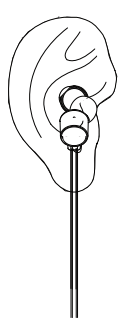
### Getting Started

#### a Product Features



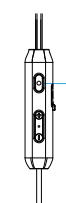
#### b Fitting and wearing

Eartips in different sizes





Gently push the earbud into your ear canal and adjust the ear hook to get a comfortable fit.

#### c Pairing

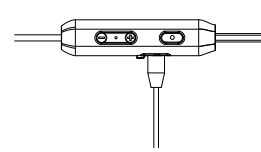


To enter pairing mode, press and hold the Power button until the indicator flashes red and blue alternatively.



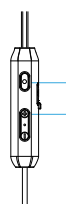
Activate the Bluetooth function of your mobile phone and select "Pair New Device" in Settings. Search and select WONDERLOOP 500 from the devices list to connect.

### Charging



When the battery level is low, you will see the indicator flash red and hear a voice prompt. The charge on the neckband becomes 100% when the charging light changes from red to blue.

#### Factory Reset

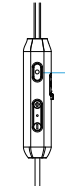


Under turned on state, press Power button and Volume + button until the indicator flashes blue.

### General Functions

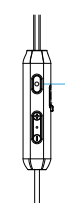
#### Answer/End a call

When there's an incoming call, press the Power button to answer. After receiving the call, if you want to end the call, press the Power button again.




#### Reject a call

When there's an incoming call, long press Power button for 1 second.



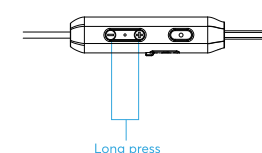
#### Redial last number

To redial last number, double press the Power button.



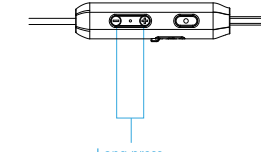
#### Activate voice control

Press both volume buttons together for 1 second to activate voice command.



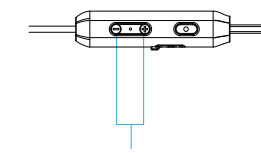
#### Next/Previous track

When playing music, long press Vol+ for next and Vol- for previous track.



#### Adjust volume

When on a call or playing music, short press Vol +/-.



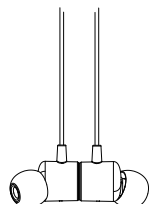
#### Multiple call handling

When you are already on a call, if there's an incoming call on the other phone, press Power button to answer the 2nd call and put the 1st call on hold. You can switch between the two calls by double pressing Power button.

#### Play/Pause


When playing music, press Power button once to pause, press again to resume playing.

#### Magnetic design



Earphones get attached together

#### Vibration Alert



The right controls panel of WONDERLOOP 500 will vibrate when you receive a phone call. This will help you avoid missing any call even when the earphones are not plugged in to your ears. It will also vibrate when your neckband is turned on/off.

#### Basic Parameters

Bluetooth version	5.0
Chipset	CSR QCC3003
Driver size	10mm
Range	10 meters/33 ft
Battery	130 mAh
Music time	9 hours
Voice Assistant	Compatible with Siri and Google Assistant
IPX version	7.0
Charging Time	1-2 hours

Notes: Playtime varies according to volume level and audio content.

For after sales support, please contact our customer service with your order ID.

#### Warranty Terms & Conditions

- Product warranty period is one year. During the warranty period, if any part or entirety of the product stops working due to components of poor quality or a manufacturing defect, the company will repair or replace them.
- Please keep the proof of purchase in order to retain the validity of the warranty period.
- You will be responsible for packing and shipping the product to us in case of an issue, so please keep the original packaging during the warranty period.
- Contact us through the retailer from which you purchased this product and be sure to include the proof of purchase and description of product defects. We reserve the right to reasonably make all warranty claim decisions.
- This warranty does not cover damages caused by altering, removing or tampering of parts.
- This warranty does not cover damages caused by neglect or improper use.

#### FAQ/Trouble shooting

**Q:** I have established a connection with my smartphone, but I am not hearing any sound?

**A:** Please make sure that you turn up the volume of both devices. Some smartphones require you to set up the wireless earphones as an audio output device before the sound is transmitted. Please see the instructions of your smartphone for further details on how to do this. If you are using music player or another wireless device, please make sure it supports A2DP stereo music profile.

**Q:** Why is the connection not stable and cuts out intermittently?

**A:** Please make sure that there aren't objects between the earphones and your wireless device; please make sure there is not a radio or WIFI interference nearby.

**Q:** Can I use the earphones while it is charging?

**A:** No, you cannot use the earphones while they are charging.

**Q:** The earphones are not responding no matter what I do?

**A:** Please try to reset the earphones. (See "reset" section)

**Q:** The sound is not very clear/ callers cannot hear my voice clearly.

**A:** Please adjust the volume on your phone and headphone. Make sure there is no source of interference nearby. Stay close to your smartphone.

#### Tips

- Before using the earphone, please read the user manual carefully and keep it for future reference.
- The earphones require a full charge prior to first-time use.
- If the earphones are left unused for over two weeks, please recharge before use.
- Use only certified chargers to charge the neckband.
- If the earphones are undiscoverable, please check whether they are in pairing mode. If left in pairing mode for a long time, they will exit pairing mode. Please re-enter the mode; if a procedure error of your phone occurs, reboot it. If a procedure error of the earphone occurs, reboot or reset it.

- Never disassemble or modify your earphones for any reasons to avoid any damages and danger.
- Do not use these earphones during a thunderstorm to avoid irregular function and increased risk of electric shock.
- Do not use harsh chemicals or strong detergents to clean the earphones.
- Keep the earphones dry.