



official use only

Return Merchandise Authorization (RMA) Request Form

Please fill out this form completely. Wham-O Customer Success Team will contact you to provide the RMA #. Our Customer Success Team can be reached at support@wham-o.com or (800) 678-7873 between 9am to 5pm PST Monday-Friday. If you are returning more items than will fit on this form, please include a separate document listing those items and the reason for return. If you wish to drop off the item to our warehouse, please call us at **(800) 678-7873**.

Please email this completed form and a copy of your wham-o.com invoice including two photos of returning merchandise along with proof of delivery date to support@wham-o.com, and we will respond to your request within two business days. PLEASE DO NOT SEND OUT MERCHANDISE WITHOUT RMA #. WITHOUT RMA #, WE WILL NOT REFUND / RETURN / EXCHANGE NOR RESPONSIBLE FOR ANY PACKAGE RETURNED TO OUR WAREHOUSE. Please also note that there will be a 20% restocking fee and will be deducted from the total refund amount to be applied to any return items that are non-defective items or return/refund items. All shipping fees are non-refundable, and any RMA form should be submitted to support@wham-o.com within 7 days of received date with the proof of delivery date.

Contact Information

Company Name(If you have any): _____
Contact Name: _____
Address: _____

Phone Number: _____
Email Address: _____
Fax: _____
Order/Invoice #: _____
Purchase Date: _____
Received Date: _____

Product Return Information

Product Name or Item # _____ Qty: _____

Reason for return: (select one)

- Defective (with original package/sealed/never opened nor used/worn)
- Don't want (please specify the reasons below)
- Others (please specify the reasons below)

Please provide detailed comments related to your return so we can complete your request. Missing information can delay processing of your RMA.

Product Name or Part # _____ Qty: _____

Reason for return:

- Defective (with original package/sealed/never opened nor used/worn)

Don't want (please specify the reasons below)

Others (please specify the reasons below.)

Please provide detailed comments related to your return so we can complete your request. Missing information can delay processing of your RMA.



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Company Name _____ Contact Name _____

Product Name or Item # _____ Qty: _____

Reason for return:

Defective (with original package/sealed/never opened nor used/worn)

Don't want (please specify the reasons below)

Others (please specify the reasons below)

Please provide detailed comments related to your return so we can complete your request. Missing information can delay processing of your RMA.

Product Name or Item # _____ Qty: _____

Reason for return:

Defective (with original package/sealed/never opened nor used/worn)

Don't want (please specify the reasons below)

Others (please specify the reasons below)

Please provide detailed comments related to your return so we can complete your request. Missing information can delay processing of your RMA.

Product Name or Item # _____ Qty: _____

Reason for return:

Defective (with original package/sealed/never opened nor used/worn)

Don't want (please specify the reasons below)

Others (please specify the reasons below)

Please provide detailed comments related to your return so we can complete your request. Missing information can delay processing of your RMA.

Product Name or Item # _____ Qty: _____

Reason for return:

Defective (with original package/sealed/never opened nor used/worn)

Don't want (please specify the reasons below)

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