RETURN FORM

FASHIONNOVA

STEP 1

Fill Out Contact/Ship To Information

Order #	
Name	
Address	
City	
State	ZIP
Country	
Phone Number	
E-mail	

Return Policy

Eligible items may be returned for Store Credit only. Returns must be returned within 30 days of the ship date received. Returned items must be in original condition, unworn and unwashed (free of any stains from makeup, deodorant, or wear) with all product tags attached in the original packaging. We do not do refunds or exchanges. We will gladly issue you store credit in the form of an e-gift card to the email address on file. Store credit can be used immediately and never expires. When returning, we recommend using a traceable service such as USPS (flat-rate shipping. Please also remember that you are responsible for return shipping charges.

Final Sale Items

(NON RETURNABLE, NO EXCEPTIONS)

All items ending in \$.96, \$.97, \$.98 are FINAL SALE, bodysuits, swimsuits and undergarments are non-returnable.

Have any questions?

Contact our Customer Service by Email: info@FashionNova.com 24 hours 7 days a week

STEP 2

List items you are returning including reason for return. (See chart below)

Item name/Description	Color	Size	Quantity	Price	Reason Code

RE/	REASON CODES: Enter the reason code in step 2.						
Fit		Quality		Service		Other	
31	Too Big	41	Damaged/Defective	51	Not as expected	61	Changed my mind
32	Too Small	42	Missing Parts/Hardware	52	Arrived too late	62	Did not like style/color
33	Too Short	43	Damaged during shipping	53	Ordered 2 sizes, kept 1	63	Did not like fabric
34	Too Long	44	Poor Quality	54	Wrong Style arrived		
		45	Comfort not as expected	55	Wrong Size arrived		

STEP 3

Enclose this form with merchandise. Return through any shipper or insured mail to this address:

Fashion Nova Returns 3751 Seville Ave. Vernon, CA 90058, USA