

EFFIE KATS

NAME
ORDER NUMBER
ORDER DATE

REASON FOR RETURN CODE
1. ITEM FAULTY
2. ITEM TOO SMALL
3. ITEM TOO BIG
4. INCORRECT ITEM RECEIVED

QTY	PRODUCT NAME SIZE COLOUR	REASON FOR RETURN (CODE)	CHANGE ITEM
			CREDIT VOUCHER
			EXCHANGE

ALL ORDERS DISPATCHED FROM EFFIE KATS ARE CHECKED AND APPROVED BY QUALITY CONTROL. THEREFORE REFUNDS WILL ONLY BE GRANTED IF AN ITEM IS DAMAGED OR FAULTY WHEN RECEIVED IN IT'S ORIGINAL PACKAGING.

ANY PURCHASE MADE FROM EFFIE KATS E-STORE (ONLINE) CAN BE EXCHANGED OR RETURNED FOR A CREDIT VOUCHER IF SENT BACK WITHIN 7 DAYS OF RECEIVING YOUR PARCEL. PLEASE KEEP IN MIND THAT THIS EXCLUDES ANY SALE ITEMS AND ITEMS THAT ARE MARKED OR STAINED. WE DO NOT ACCEPT ITEMS ORDERED ONLINE IN-STORE, THEREFORE E-STORE RETURNS MUST BE SENT TO:

241 SYDNEY ROAD
COBURG 3058 VIC

THIS RETURN SHOULD INCLUDE YOUR ORIGINAL INVOICE WITH YOUR NAME, CONTACT NUMBER AND E-MAIL. PLEASE NOTE THAT YOU WILL BE CONTACTED ONCE EFFIE KATS HAS RECEIVED THIS PARCEL AND A COUPON WILL BE PROVIDED TO YOU. AN EXCHANGE FOR ANOTHER STYLE OF THE SAME OR GREATER VALUE WILL BE ACCEPTED USING THIS COUPON. PLEASE KEEP IN MIND EFFIE KATS DOES NOT HOLD RESPONSIBILITY FOR COVERING SHIPPING CHARGES.

FOR MORE INFORMATION REGARDING RETURNS, PLEASE CONTACT CUSTOMER CARE;

P. +61 (03) 9384 2144
E. INFO@EFFIEKATS.COM